Technical Glass Aluminium

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27 October 2026

Australian Trade Remedies Commission
Investigations 1
GPO Box 1632
Melbourne VIC 3001

Re: Investigation No. 691 – Aluminium Windows and Doors from China

Dear Director,

Support for Statement of Essential Facts No. 691

I am writing on behalf of Technical Glass Aluminium, an Australian manufacturer of aluminium windows and doors based in Holroyd, in Sydney's west. We manufacture, supply and install aluminium windows, doors and shopfronts, and our products are Australian-made. Aluminium windows and doors are the core of our business.

We strongly support the findings in Statement of Essential Facts No. 691. What the Commissioner has found is what we deal with every day: imported aluminium windows and doors from China are so cheap that it is very hard for a local manufacturer like us to compete. Australian manufacturers need a level playing field, and that means a final duty that properly deals with dumped prices.

In particular, we support the Commissioner's preliminary findings that aluminium windows and doors exported from China were dumped, that the Australian industry has suffered material injury as a result of dumped and subsidised imports, and that dumping and subsidisation may continue.

In our own business, we lose jobs to cheaper imported windows and doors on a daily basis. We cannot drop our prices far enough to match them, because we buy our aluminium from local suppliers and our costs only allow us to go so low. When we are up against those prices, it is very hard to win the work.

This is consistent with what the Commission found. The SEF finds that price is a significant factor when customers choose windows and doors (p15), that Australian manufacturers have been undercut in quotes and tenders across residential and commercial building classes (p190), and that this undercutting has stopped the industry from recovering rising costs (p18). That is our situation: we are losing work on price, and we cannot cut our prices any further because of what our materials cost us here.

As an Australian manufacturer, we believe Australian businesses are capable of supplying aluminium windows and doors across a broad range of residential and commercial

applications. Our own range covers residential windows and doors as well as commercial doors and shopfronts. We support the finding that the Australian industry is not confined to Class 1 buildings and supplies products across Class 1 to Class 9 buildings.

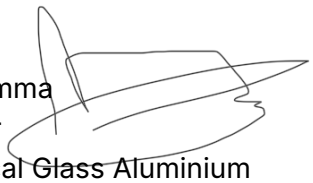
We are happy to compete on quality, service, compliance, capability and price. However, that competition has to happen on fair terms.

We therefore support the imposition of effective final measures that address the injurious effects of dumping and subsidisation and allow Australian manufacturers like us to compete on a fair and sustainable basis.

We also support AGWA continuing to represent the interests of Australian fabricators through the remainder of this investigation and in responding to the matters arising from the SEF.

This investigation is important to our business and to the future of Australian window and door manufacturing. We encourage the Commission to ensure that the final measures provide a meaningful and durable level playing field for Australian industry.

Yours sincerely,



Ali Chamma
Director
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