GLASS SUPPLIES PTY. LTD.

GLASS AND ALUMINIUM WINDOWS

28/10/2026

Australian Trade Remedies Commission
Investigations 1
GPO Box 1632
Melbourne VIC 3001

Dear Commissioner

I am writing on behalf of Glass Supplies in support of the findings contained in the Statement of Essential Facts for Case 691 concerning fully and partially fabricated aluminium windows and doors from China.

Glass Supplies is a long-established Tasmanian window and door manufacturer. Our business was established more than 60 years ago and today operates manufacturing facilities in both northern and southern Tasmania, servicing projects across the state. We locally manufacture Australian-designed Vantage®, Elevate™ and ThermalHEART® aluminium window and door systems and have invested in modern manufacturing capability, including CNC machinery and electronic production systems.

Our work extends across the building market. We supply traditional residential construction and architecturally designed homes, but we also undertake substantial commercial work and manufacture systems suitable for larger architectural and commercial projects. Our commercial capability includes framing systems used across commercial, shopfront, institutional, health, education and aged-care projects, including curtain wall, thermally broken systems and other commercial framing solutions.

That breadth of experience is relevant to this investigation. Australian manufacturers such as Glass Supplies have demonstrated that we possess the equipment, systems, technical knowledge and workforce necessary to manufacture aluminium windows and doors for a broad range of Australian building applications.

We support fair and open competition. Imported products have a legitimate place in the Australian market, and Australian manufacturers should expect to compete on price, service, quality, innovation and performance. However, that competition needs to occur on a fair basis.

When fully manufactured windows and doors are imported into Australia at dumped prices, local businesses are not simply competing against another manufacturer with a different cost structure. The competitive position of Australian manufacturers can be distorted by pricing that does not reflect normal market conditions.

For a long-established manufacturer such as ours, the consequences extend beyond an individual project. Maintaining manufacturing capability requires continuing investment in people, plant, equipment, systems, product development and compliance. Those investments depend upon Australian manufacturers having a reasonable opportunity to compete for work across the market.

This is particularly important in relation to Class 2 to 9 construction. Our experience includes the manufacture and supply of aluminium window, door and framing products for Class 2 to 9 buildings, including projects involving products which, when installed as part of the external façade, meet the AS 2047 definition of window wall.

We consider this distinction important. The fact that a product forms part of a window wall does not mean that Australian window manufacturers lack the capability to manufacture and supply it or that it is somehow a different product. Our actual project experience demonstrates that Australian manufacturers participate in this market and have the capability to supply windows and doors for almost any application .

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Confidential Commercial Information Provided to the Commission

We are not seeking protection from normal competition. What we seek is the opportunity for Australian manufacturers that invest here, manufacture here and maintain the capability to service Australian projects to compete on a fair basis.

In our view, the findings in the Statement of Essential Facts recognise the impact that dumped imports can have on Australian industry. Effective measures would help restore more equitable competitive conditions and provide greater confidence for Australian manufacturers to continue investing in the people, equipment and capability required to service the Australian construction market.

For these reasons, Glass Supplies supports the findings of the Statement of Essential Facts and the implementation of effective measures arising from Case 691.

Yours sincerely

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