Five Star Aluminium Pty Ltd
Lakemba, NSW, Australia

To: Australian Trade Remedies Commissioner
Subject: Anti-Dumping Case 691 – Response to the Statement of Essential Facts

Dear Commissioner,

Five Star Aluminium is an Australian business based in Lakemba, Sydney. We manufacture and install aluminium windows and doors in accordance with Australian Standards. We operate across Australia and also undertake projects overseas.

Aluminium windows and doors are a major part of our business. We have worked on both large and small construction projects, supplying and installing windows and doors for the Australian construction market.

From our experience, competing against imported aluminium windows and doors has become a serious challenge for our business. We have faced cheaper competing prices, lost project opportunities and pressure from prices that are very difficult for an Australian manufacturer to match while continuing to operate locally.

Our business has also been affected beyond the Sydney market. We have lost opportunities from customers and projects outside Sydney, including overseas markets that previously relied on Australian manufacturers and suppliers for aluminium windows and doors. This has reduced the opportunities available to Australian manufacturers such as Five Star Aluminium and has made it increasingly difficult for us to maintain and expand our market beyond Sydney.

The price differences we have experienced have been substantial. In some cases, competing Chinese-supplied windows and doors have been priced at approximately half of our price. This makes it extremely difficult for us to compete for projects, even when we are prepared to put forward competitive pricing ourselves.

The consequences go beyond losing individual jobs. The financial pressure has affected our ability to retain employees, hire additional workers, invest in machinery, expand our factory and take on larger projects. We have also lost employees as a result of the financial difficulties we have experienced.

The Statement of Essential Facts identifies price undercutting, lost sales, reduced profitability, deferred investment and workforce impacts as areas of injury to the Australian industry. These issues reflect the types of difficulties we have experienced at Five Star Aluminium. Our experience is that competing against substantially cheaper imported products makes it harder to maintain a sustainable Australian manufacturing business and plan confidently for future growth.

If these market conditions continue, we are concerned about our ability to survive as a local manufacturer. We are also concerned about losing more employees and being unable to grow, invest in new machinery or increase our Australian manufacturing capacity. A business cannot continue investing and employing people with confidence if it repeatedly faces competing prices that are around half of its own.

We believe Australian manufacturers should have a fair opportunity to compete on a level playing field. We are not asking to be protected from ordinary competition. We want a market in which Australian manufacturers can compete fairly, retain their employees, invest in their operations and continue supplying windows and doors to the Australian construction industry.

We support effective and durable measures in Case 691 where supported by the evidence, and we support AGWA's work in seeking an appropriate outcome. We consider it important that the final outcome addresses the injury identified in the investigation and provides meaningful relief from the effects of dumped imports. The future of Australian manufacturing businesses, the people they employ and their capacity to invest locally are all at stake.

Yours sincerely,

For and on behalf of Five Star Aluminium Pty Ltd

Name: Hassan kawtarani

Position: Managing Director

Date: 30/10/2026

Signature: 

CONFIDENTIAL COMMERCIAL INFORMATION PROVIDED TO THE COMMISSION

103 YERRICK ROAD LAKEMBA NSW 2195
02 9759 5666