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Date: 30 October 2026

Subject: Anti-Dumping Investigation No. 691 – Response to Statement of Essential Facts

To whom it may concern,

I am writing on behalf of ERA Doors and Windows, an Australian manufacturer and fabricator of aluminium windows and doors based in Queensland.

We support the preliminary findings in Statement of Essential Facts No. 691 and the ongoing efforts of the Australian Glass and Window Association (AGWA) and Australian industry applicants to achieve fair competition for local manufacturers.

In particular, we support the Commissioner's preliminary findings regarding dumping and subsidisation of aluminium windows and doors imported from China and the material injury suffered by the Australian industry.

As a local manufacturer, we supply aluminium windows and doors for residential homes, townhouse developments, commercial shopfronts and other building projects. Australian manufacturers have the capability to supply quality products across Class 1 to Class 9 buildings while meeting Australian Standards and compliance requirements.

I would like to share two examples from our own business experience.

CONFIDENTIAL COMMERCIAL INFORMATION PROVIDED TO THE COMMISSION

Impact on Our Business

Over the last year, I estimate that ERA Doors and Windows has lost approximately 20–25 house projects due to cheaper imported Chinese windows.

This has directly affected our sales, production opportunities and ability to grow our business. We have invested in our factory, machinery and local employees, but it is becoming increasingly difficult to compete when imported finished products are being offered at prices below our material costs.

CONFIDENTIAL INFORMATION PROVIDED TO THE COMMISSION

Our Position

We are not against imported products or international competition. We believe competition is healthy, and we are happy to compete on quality, service, compliance, manufacturing capability and price. However, that competition needs to happen on fair terms.

We support effective anti-dumping and countervailing measures where dumping, subsidisation and resulting injury are established.

We also support AGWA continuing to represent Australian manufacturers throughout the remainder of this investigation.

We want to continue manufacturing in Australia, employing local workers and investing in our business. However, we need a fair opportunity to compete with imported products.

This investigation is very important to our business and the future of Australian window and door manufacturing. We encourage the Commission to ensure that the final measures provide a meaningful and sustainable level playing field for Australian manufacturers.

Yours sincerely,



Dhruv Patel

Director

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