

02/11/2026

Australian Trade Remedies Commission
Investigations 1
GPO Box 1632
Melbourne VIC 3001

Re: Investigation No. 691 - Aluminium Windows and Doors from China

Dear Director,

Support for Statement of Essential Facts No. 691

I am writing on behalf of Bespoke Windows & Doors, a Victorian manufacturer of aluminium windows and doors that has operated across both the commercial and residential construction markets for many years.

Bespoke supports the findings in Statement of Essential Facts No. 691 and the ongoing efforts of the Australian Glass and Window Association (AGWA) and the Australian industry applicants to achieve fair and sustainable conditions of competition for Australian manufacturers.

In particular, we support the Commissioner's preliminary findings that aluminium windows and doors exported from China were dumped, that the Australian industry has suffered material injury as a result of dumped and subsidised imports, and that dumping and subsidisation may continue.

Bespoke has provided the Commission with a detailed **confidential submission** setting out the company's experience, including commercially sensitive information about the effect that competition from Chinese-manufactured aluminium windows and doors has had on its operations, investment, employment and manufacturing activities. We ask that this evidence be considered in full and in the confidential context in which it was provided.

That confidential evidence illustrates the practical consequences that can arise when Australian manufacturers are required to compete over an extended period against imported finished products at price levels they cannot sustainably match. Bespoke's experience is particularly relevant because the company has operated across different parts of the Australian market. The business grew substantially as an Australian manufacturer supplying major commercial projects, investing in local manufacturing capability and employment, and later adapted and repositioned towards the higher-end residential market as market conditions changed.

The detailed circumstances surrounding those changes are addressed in Bespoke's confidential submission. The broader point is not the circumstances of one individual business, but what that experience demonstrates about the challenge facing Australian manufacturers seeking to maintain local production, skilled employment, capability and investment.

Bespoke is not seeking protection from legitimate competition. Australian manufacturers accept that they must compete, innovate, invest in technology, improve productivity and deliver value to their customers. However, competition must occur on fair terms. Where the Commission determines that imported products are being dumped and that dumping is causing material injury to Australian industry, Australia's trade remedies framework provides the appropriate mechanism to address that injury and restore fairer conditions of competition.

As an Australian fabricator, we also support the finding that Australian industry is capable of supplying aluminium windows and doors across a broad range of residential and commercial applications and is not confined to Class 1 buildings, but supplies products across Class 1 to Class 9 buildings.

Bespoke therefore supports the imposition of effective measures that address the injurious effects of dumping and subsidisation and allow Australian manufacturers to compete on a fair and sustainable basis. We also support AGWA continuing to represent the interests of Australian fabricators through the remainder of the investigation and in responding to matters arising from the SEF.

This investigation is important to Bespoke and to the future competitiveness of Australian window and door manufacturing. We encourage the Commission to ensure that the final measures provide a meaningful and durable level playing field for Australian industry.

Yours sincerely,



Bespoke Windows & Doors
Campbellfield, Victoria