Brightway Industrial Co., Ltd
Add: No. 52 Taishan Road, Development Area, Yantai, Shandong China.

Case No.: Investigation 691
Goods involved: Aluminium windows & doors
Country involved: China (the People's Republic of China)
Submitted by: Brightway Industrial Co., Ltd
Contact : Perry Sun (Manager)
Email: duanxiang19@foxmail.com
Phone：+86 15762210136
Role of the party making the submission: Exporter, trading company, not manufacturer
Non-confidential version

To: Director – Investigations 1, Australian Trade Remedies Commission
Email: investigations1@atrc.gov.au

Investigation 691: Aluminium windows and doors exported from . Submission in response to Statement of Essential Facts 691.

1. Introduction

This submission is by Brightway Industrial Co., Ltd, in response to Statement of Essential Facts (SEF) No.691 published by the Australian Trade Remedies Commission (ATRC) dated 14 October 2026 under the Customs Act 1901.

We are an exporter and trading company in China, not manufacturer, and export Aluminium windows and doors from China to Australia.
We only trade with a small group of Australian importers, and have very limited channels and sources to learn about the Preliminary Information Request (PIR). So we heard of this investigation at very late stage and failed to submit the Preliminary Information Request (PIR) questionnaire in the initial investigation phase. Accordingly we are catagorized as Uncooperative and all other exporters.
Please note we did not miss the Preliminary Information Request (PIR) questionnaire intentionally, and always willing to fully cooperate with this investigation. So we do this sumbission for the Commissioner’s consideration.

2. Our export activity during the investigation period

We exported aluminium windows & doors to Australia during 1 July 2024 and 30 June 2025 the investigation period. We have a small presence with a few importers in Australia. We target to supply good quality aluminium windows & doors with reasonable price, and not in low price to compete with local Australian suppliers.

All our aluminium windows & doors are manufactured strictly to comply with the revelant Australian standards, all with good quality materials made in China, there is no government subsidies.

3. Request to the Commissioner

1. Please the Commissioner to take our special circumstances into consideration, we are small business, with limited channels and sources to reach relevant policies timely, so heard of the Preliminary Information Request (PIR) very late until now, It is not that we are not uncooperative intentionally. It is unfair to put us as Uncooperative and all other exporters, which makes business very difficult.

2. We exported some aluminium windows & doors to Australia during 1 July 2024 and 30 June 2025 the investigation period. and are ready to cooperate fully with the Commission for all subsequent procedures.

3. We submited the Preliminary Information Request (PIR) worksheet in separate file as confidential. Should any further information is required from us, documents or clarifications, we will fully cooperate .

Kind Regards,

Perry Sun
Manager
Brightway Industrial Co., Ltd