23 October 2026

Australian Trade Remedies Commission
Investigations 1
GPO Box 1632
Melbourne VIC 3001

Dear Director,

Support for Statement of Essential Facts No. 691

I am writing on behalf of Fenestration Solutions Australia Pty Ltd, an Australian supplier of hardware / components and software to Australian window and door manufacturers and fabricators.

Through our business, we supply and work closely with Australian manufacturers that compete directly with imported aluminium windows and doors.

We support the findings in Statement of Essential Facts No. 691 and the efforts of the Australian Glass and Window Association (AGWA) and the Australian industry applicants to achieve a fair and level playing field for Australian manufacturers.

In particular, we support the Commissioner's preliminary findings that aluminium windows and doors exported from China were dumped, that the Australian industry suffered material injury caused by dumped and subsidised imports, and that dumping and subsidisation may continue.

The health of Australia's window and door manufacturing sector is important not only to fabricators themselves, but also to Australian businesses that supply aluminium, glass, hardware, components, and services into that industry.

Our experience

Through our dealings with Australian fabricators, we have seen increased competition from fully manufactured aluminium windows and doors imported from China affect our customers and, in turn, our business.

Examples of this impact include:

- Reduced orders from fabricator customers
- Customers losing projects to imported finished windows and doors
- Increased and significant pressure on customers' margins and pricing
- Deferred investment into equipment and staff
- Collapse of long term Australian companies due to significant reduction in work and compressed margins

This is consistent with the broader industry impacts identified in the SEF, including lost sales, lower production volumes, price suppression, reduced market share, reduced profitability, reduced investment, and reduced capacity utilisation.

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We believe Australian manufacturers should be able to compete on quality, service, compliance, capability, and price without having to compete against the injurious effects of dumped imports.

We therefore support the imposition of effective measures that address the injury identified by the Commission and provide a fair and sustainable competitive environment for Australian manufacturers and the broader Australian supply chain that supports them.

We also support AGWA continuing to represent Australian industry through the remainder of the investigation and in addressing the outstanding matters arising from the SEF.

This investigation is important to our customers, our business and the broader Australian window and door supply chain. We encourage the Commission to ensure that the final measures provide a meaningful and durable level playing field.

Yours Sincerely,



Shane McDuff
Managing Director

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