Jewel Sashless Windows Aust. Pty Ltd
26th October 2026
Australian Trade Remedies Commission
Investigations 1
GPO Box 1632
Melbourne VIC 3001

Re: Investigation No. 691 – Aluminium Windows and Doors from China

Dear Director,
Support for Statement of Essential Facts No. 691
I am writing on behalf of Jewel Sashless Windows, an Australian manufacturer, supplier and installer of Sashless windows to Australian window and door manufacturers and fabricators. Through our business, we supply and work closely with Australian manufacturers that compete directly with imported aluminium windows and doors.
We support the findings in Statement of Essential Facts No. 691 and the efforts of the Australian Glass and Window Association (AGWA) and the Australian industry applicants to achieve a fair and level playing field for Australian manufacturers.
In particular, we support the Commissioner's preliminary findings that aluminium windows and doors exported from China were dumped, that the Australian industry suffered material injury caused by dumped and subsidised imports, and that dumping and subsidisation may continue.
The health of Australia's window and door manufacturing sector is important not only to fabricators themselves, but also to Australian businesses that supply aluminium, glass, hardware, components, and services into that industry.

Our experience
Through our dealings with Australian fabricators, we have seen increased competition from fully manufactured aluminium windows and doors imported from China affect our customers and, in turn, our business.
While my company is not directly competing with Chinese made Sashless windows being imported into the country, we are definitely seeing our clients feeling the pinch with being undercut with regards to pricing and winning jobs. This has a flow on effect to the amount of Sashless windows that may or may not go into the frames Australian fabricators would make and install year to year. I also think it will only be a matter of time that there will be a foreign alternative to our Sashless window available on the market therefore directly impacting my business and sales.
This is consistent with the broader industry impacts identified in the SEF, including lost sales, lower production volumes, price suppression, reduced market share, reduced profitability, reduced investment, and reduced capacity utilisation.

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We believe Australian manufacturers should be able to compete on quality, service, compliance, capability, and price without having to compete against the injurious effects of dumped imports.
We therefore support the imposition of effective measures that address the injury identified by the Commission and provide a fair and sustainable competitive environment for Australian manufacturers and the broader Australian supply chain that supports them.
We also support AGWA continuing to represent Australian industry through the remainder of the investigation and in addressing the outstanding matters arising from the SEF.
This investigation is important to our customers, our business and the broader Australian window and door supply chain. We encourage the Commission to ensure that the final measures provide a meaningful and durable level playing field.

Yours sincerely,



Matthew Jackson
Director
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