H2 CUSTOM JOINERY PTY. LTD
TIMBER WINDOWS AND DOORS

23/10/2026

Australian Trade Remedies Commission
Investigations 1
GPO Box 1632
Melbourne VIC 3001

Re: Investigation No. 691 – Aluminium Windows and Doors from China

Dear Director,

Support for Statement of Essential Facts No. 691

I am writing on behalf of **H2 Custom Joinery Pty Ltd,** an Australian manufacturer of Timber windows and doors.

While our company does not manufacture the aluminium windows and doors that are the subject of Investigation 691, we are part of the broader Australian window and door manufacturing industry and support the findings in Statement of Essential Facts No. 691 and the efforts of the Australian Glass and Window Association (AGWA) and the Australian industry applicants to achieve a fair and level playing field.

We support the Commissioner's preliminary findings that aluminium windows and doors exported from China were dumped, that the Australian industry suffered material injury caused by dumped and subsidised imports, and that dumping and subsidisation may continue.

We believe maintaining a strong and vibrant Australian window and door manufacturing sector is important to manufacturers across all framing materials.

Although different window materials compete in parts of the market, Australian manufacturers also depend upon a significant shared supply chain. Glass, glazing products, hardware, seals, components, machinery, testing, technical expertise and other supporting products and services benefit from having a strong and competitive Australian manufacturing base.

The scale and capability of that broader market matters to our business. A healthy Australian window manufacturing sector supports competitive local supply chains, access to products and expertise, continued investment and innovation, and the capability needed to manufacture windows and doors in Australia.

From our own experience, we have seen the broader growth in imported finished window and door products place increasing competitive pressure on Australian manufacturers. While the products involved in this investigation are aluminium, we consider the continued loss of Australian manufacturing capacity has broader implications for businesses such as ours that rely on many of the same suppliers, skills, services, and supporting infrastructure.

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For these reasons, we support effective measures that address the injury identified by the Commission and provide Australian aluminium window and door manufacturers with the opportunity to compete on fair terms.

Our support is also based on a broader interest in maintaining a diverse, innovative, and competitive Australian window and door manufacturing industry. We believe Australia's long-term interests are best served by maintaining manufacturing capability across aluminium, timber, uPVC, steel, and other window systems, supported by a strong and competitive domestic supply chain.

We support AGWA continuing to represent Australian industry through the remainder of Investigation 691 and encourage the Commission to ensure that the final measures provide a meaningful and durable level playing field.

Yours sincerely,

Nicholas Harley
Director

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