



## Exporter Questionnaire

**Case number:** 582

**Product:** Clear float glass

**From:** Malaysia and the United Arab Emirates

**Investigation period:** 1 April 2020 to 31 March 2021 (the period)

**Response due by:** 3 June 2021

**Email enquiries to:** [investigations3@adcommission.gov.au](mailto:investigations3@adcommission.gov.au)

**Anti-Dumping Commission website:** [www.adcommission.gov.au](http://www.adcommission.gov.au)

**Responses to the exporter questionnaire must be submitted via SIGBOX. Please contact the Commission on the above email address to request access to SIGBOX.**

## TABLE OF CONTENTS

<b>TABLE OF CONTENTS</b> .....	<b>2</b>
<b>INSTRUCTIONS</b> .....	<b>3</b>
<b>CHECKLIST</b> .....	<b>6</b>
<b>GOODS UNDER CONSIDERATION / GOODS SUBJECT TO ANTI-DUMPING MEASURES</b> .....	<b>7</b>
<b>SECTION A COMPANY INFORMATION</b> .....	<b>9</b>
A-1    COMPANY REPRESENTATIVE AND LOCATION .....	9
A-2    COMPANY INFORMATION .....	9
A-3    GENERAL ACCOUNTING INFORMATION .....	10
A-4    FINANCIAL DOCUMENTS .....	11
<b>SECTION B EXPORT SALES TO AUSTRALIA</b> .....	<b>12</b>
B-1    AUSTRALIAN EXPORT SALES PROCESS .....	12
B-2    AUSTRALIAN SALES LISTING .....	13
B-3    SAMPLE EXPORT DOCUMENTS .....	13
B-4    RECONCILIATION OF SALES TO FINANCIAL ACCOUNTS .....	13
B-5    RECONCILIATION OF DIRECT SELLING EXPENSES TO FINANCIAL ACCOUNTS .....	14
<b>SECTION C EXPORTED GOODS &amp; LIKE GOODS</b> .....	<b>15</b>
C-1    MODELS EXPORTED TO AUSTRALIA .....	15
C-2    MODELS SOLD IN THE DOMESTIC MARKET .....	15
C-3    INTERNAL PRODUCT CODES .....	15
<b>SECTION D DOMESTIC SALES</b> .....	<b>17</b>
D-1    DOMESTIC SALES PROCESS .....	17
D-2    DOMESTIC SALES LISTING .....	18
D-3    SAMPLE DOMESTIC SALES DOCUMENTS .....	18
D-4    RECONCILIATION OF SALES TO FINANCIAL ACCOUNTS .....	18
<b>SECTION E DUE ALLOWANCE</b> .....	<b>19</b>
E-1    CREDIT EXPENSE .....	19
E-2    PACKAGING .....	19
E-3    DELIVERY .....	19
E-4    OTHER DIRECT SELLING EXPENSES .....	20
E-5    OTHER ADJUSTMENT CLAIMS .....	20
<b>SECTION F THIRD COUNTRY SALES</b> .....	<b>21</b>
F-1    THIRD COUNTRY SALES PROCESS .....	21
F-2    THIRD COUNTRY SALES LISTING .....	21
F-3    DIFFERENCES IN SALES TO THIRD COUNTRIES .....	21
<b>SECTION G COST TO MAKE AND SELL</b> .....	<b>22</b>
G-1.    PRODUCTION PROCESS .....	22
G-2.    COST ACCOUNTING PRACTICES .....	22
G-3    COST TO MAKE ON DOMESTIC MARKET .....	22
G-4    SELLING, GENERAL & ADMINISTRATION EXPENSES .....	23
G-5    COST TO MAKE THE GOODS EXPORTED TO AUSTRALIA .....	23
G-6    COST ALLOCATION METHODOLOGY .....	23
G-7    MAJOR RAW MATERIAL COSTS .....	24
G-8    RECONCILIATION OF COST TO MAKE TO AUDITED FINANCIAL STATEMENTS .....	24
G-9    PRODUCTION OF THE GOODS UNDER CONSIDERATION .....	25
G-10   CAPACITY UTILISATION .....	25
<b>EXPORTER'S DECLARATION</b> .....	<b>26</b>
<b>APPENDIX GLOSSARY OF TERMS</b> .....	<b>27</b>

## INSTRUCTIONS

### Why you have been asked to fill out this questionnaire?

The Anti-Dumping Commission (the Commission) is conducting an investigation into clear float glass exported to Australia from Malaysia and the United Arab Emirates (UAE).

The Commission will use the information you provide to determine normal values and export prices over the investigation period (the period). This information will determine whether clear float glass is dumped.

Any information provided may be used by the Commission for any purpose consistent with its statutory functions.

### If you do not manufacture the goods

If you play a role in the export of the goods but do not produce or manufacture the goods (for example, you are a trading company, broker, or vendor dealing in the goods), it is important that you forward a copy of this questionnaire to the relevant manufacturers and inform the Commission of the contact details for these manufacturers **immediately**.

The Commission will still require your company to complete this exporter questionnaire except Section G – Cost to make and sell.

### What happens if you do not respond to this questionnaire?

You do not have to complete the questionnaire. However, if you do not respond, do not provide all of the information sought, do not provide information within a reasonable time period, or do not allow the Commission to verify the information, we may deem your company to be an uncooperative exporter. In that case the Commission must determine a dumping margin having regard to all relevant information.

Therefore, it is in your interest to provide a complete and accurate response to this exporter questionnaire, capable of verification.

### Extension requests

If you require a longer period to complete your response to this exporter questionnaire, you must submit a request to the Commission, in writing, for an extension to the due date for all or part of the questionnaire. This request must be made prior to the due date. A request for extension will be rejected if received after the due date.

When considering the extension request, the Commission will have regard to:

- the Commission's responsibility to conduct the case in a timely and efficient manner;
- the reasons why you could not provide a response within the whole period and not only the period remaining between the request and the due date;
- ordinary business practices or commercial principles;
- the Commission's understanding of the relevant industry;
- previous correspondence and previous dealings with your company; and
- information provided by other interested parties.

More information on extensions can be found in the Customs (Extension of Time and Non-cooperation) Direction 2015 at <https://www.legislation.gov.au/Details/F2015L01736>

You will be informed of the decision whether your request for an extension has been rejected, granted in full or granted in part. For example, you may be granted an extension to submit all sections except for Section A or you may be granted a shorter extension than you requested.

A summary of any requests and grants of extensions to submit a response to this exporter questionnaire will be published in the public record.

### **Submitting a response to the exporter questionnaire**

Responses to the exporter questionnaire should be lodged via SIGBOX, a secure online document repository. Please contact the Commission on the email address listed on the cover page to request access to SIGBOX.

In submitting the response to the exporter questionnaire, you must answer all questions, include all attachments and spreadsheets, and provide a non-confidential version of your response to this exporter questionnaire.

If your response to this exporter questionnaire contains major deficiencies that, in the Commissioner's view, cannot be quickly and easily rectified in a further response, then your company may be considered as an uncooperative exporter.

### **Confidential and non-confidential responses**

You are required to lodge a confidential version (OFFICIAL: Sensitive) and a non-confidential version (for publishing on the public record) of your response to this exporter questionnaire by the due date. Please ensure that *each page* of information you provide is clearly marked either "**OFFICIAL: Sensitive**" or "**PUBLIC RECORD**".

All information provided to the Commission in confidence will be treated accordingly. The public record version of your questionnaire will be placed on the public record, and must contain sufficient detail to allow a reasonable understanding of the substance of the information without breaching confidentiality.

A person is not required to provide a summary for the public record if the Commission can be satisfied that no such summary can be given that would allow a reasonable understanding of the substance of the information.

All questionnaires are required to have a bracketed explanation of deleted or blacked out information for the public record version of the questionnaire. An example of a statement to accompany deleted/blacked out text is:

[Explanation of cost allocation through the divisions, by reference to machine hours or weight].

If such an explanation is not provided, the Commission may disregard the information in the submission. Where the public record version of your response to the exporter questionnaire does not contain sufficient detail, your company may be requested to resubmit your response with the required level of detail or, if deadlines have passed, the Commission may not have regard to it.

### **Verification of the information that you supply**

The Commission may wish to conduct a verification of your questionnaire response for completeness, relevance and accuracy of the information to your company's records.

The verification is not meant to be a chance for you to provide new or additional information. The Commission expects your response to the questionnaire to be relevant, complete and accurate.

The verification may include Commission staff visiting your company to conduct on onsite verification<sup>1</sup>. Any onsite verification typically commences approximately 2 to 4 weeks after the due date of the response to the exporter questionnaire. To assist with the planning of a verification, please contact the Commission as soon as possible for a potential verification date to be scheduled.

The onsite verification is usually conducted over 4 days. However, in complex cases, it may be scheduled over 5 days. A verification will include a detailed examination of your company's records and we will collect

---

<sup>1</sup> The Commission has temporarily suspended onsite verification due to the COVID-19 pandemic (refer to Anti-Dumping Notice No. 2020/29). However, your response to the exporter questionnaire may still be subject to onsite verification should the suspension of onsite verifications be lifted.

## PUBLIC RECORD

copies of relevant documents. The verification will require the participation of key staff, including your financial accountant, production manager and sales staff. A tour of the manufacturing facility may also be required during the verification.

The Commission may elect to undertake an alternative verification methodology, rather than an onsite verification, to satisfy itself of the completeness, relevance and accuracy of the data.

Note that the Commission may disregard any data or information that is not verified, including new or additional information provided after the verification visit.

A report will be prepared following the verification, which details the outcomes of the verification. This report will be placed on the public record and may include the publication of the preliminarily-assessed dumping margin. The Commission considers that the dumping margin is not confidential information, but rather an aggregate figure derived from confidential data.

You will be provided with an opportunity to comment on the accuracy and confidentiality of the verification report prior to its publication on the public record.

For information on the Commission's verification procedures, refer to Anti-Dumping Notice No. 2016/30 available on the Commission's website.

### **Important instructions for preparing your response**

- All questions in this exporter questionnaire must be completed. If a question is not applicable to your situation, please answer the question with "Not Applicable" and provide an explanation as to why.
- All questions must be answered in English. An English translation must be provided for documents not originally in English. To the extent that the foreign language version differs, the English translation will be given priority as a matter of interpretation in Australia.
- Clearly identify all units of measurement (e.g. KG) and currencies (e.g. AUD) used. Apply the same measurement consistently throughout your response to the questionnaire.
- Label all attachments to your response according to the section of the questionnaire it relates to (e.g. label the chart of accounts as Attachment A-4.6)
- The data must be created as spreadsheet files in Microsoft Excel.
- If you have used formulas to complete spreadsheets, these formulas must be retained and not hard-coded.
- You must retain all worksheets used in answering the questionnaire. Be prepared to provide these worksheets during the Commission's verification of your data.
- If you cannot present electronic data in the requested format contact the case officer as soon as possible.
- Where possible, electronic data should be shared with the Commission via SIGBOX, a secure online document repository. Please contact the Commission to request access to SIGBOX if required.

## CHECKLIST

This section is an aid to ensure that you have completed all sections of this questionnaire.

Section	Please tick if you have responded to all questions
Section A Company information	<input type="checkbox"/>
Section B Export sales to Australia	<input type="checkbox"/>
Section C Exported goods & like goods	<input type="checkbox"/>
Section D Domestic sales	<input type="checkbox"/>
Section E Due allowance	<input type="checkbox"/>
Section F Third country sales	<input type="checkbox"/>
Section G Cost to make and sell	<input type="checkbox"/>

Attachments	Please tick if you have provided spreadsheet
B-2 Australian sales	<input type="checkbox"/>
B-4 Upwards sales	<input type="checkbox"/>
B-5 Upwards selling expenses	<input type="checkbox"/>
D-2 Domestic sales	<input type="checkbox"/>
F-2 Third country sales	<input type="checkbox"/>
G-3 Domestic CTM	<input type="checkbox"/>
G-4.1 SG&A listing	<input type="checkbox"/>
G-4.2 Dom SG&A calculation	<input type="checkbox"/>
G-5 Australian CTM	<input type="checkbox"/>
G-7.2 Raw material CTM	<input type="checkbox"/>
G-7.4 Raw material purchases	<input type="checkbox"/>
G-8 Upwards costs	<input type="checkbox"/>
G-10 Capacity Utilisation	<input type="checkbox"/>

## GOODS UNDER CONSIDERATION / GOODS SUBJECT TO ANTI-DUMPING MEASURES

The goods under consideration (the goods) i.e. the goods exported to Australia, allegedly at dumped prices, are:

The goods subject to anti-dumping measures (the goods) are:

*Clear float glass (CFG) in nominal thickness of 3 to 12 millimetres (mm).*

The tolerances for each of these thicknesses are set out in the following table.

Nominal thickness (mm)	Acceptable tolerances (mm)	
	Minimum	Maximum
3	2.80	3.20
4	3.80	4.20
5	4.80	5.20
6	5.80	6.20
8	7.70	8.30
10	9.70	10.30
12	11.70	12.30

The goods have the following characteristics:

- transparent;
- flat; and
- rectangular or square in shape.

Glass with the following characteristics is not the goods the subject of the original notice:

- coated, coloured, tinted or opaque;
- absorbent, reflective or non-reflective layer;
- wired;
- bent, edge-worked, engraved, drilled, enamelled or otherwise worked;
- framed or fitted with other materials;
- toughened (tempered) or laminated;
- acid etched; or
- low iron.

### Model Control Code

Details of the model control code (MCC) structure for the goods are detailed in the table below. Export sales data (Section B-2), domestic sales data (Section D-2) and cost to make and sell data (Section G-3, G-4 & G-5) submitted in this response must follow this MCC structure. At a minimum, the data must report sales and cost data separately for each of the mandatory MCC categories identified by the Commission.

Category	Sub-category	Identifier	Sales data	Cost data
----------	--------------	------------	------------	-----------

**PUBLIC RECORD**

Nominal thickness	3 mm	3	Mandatory	Mandatory
	4 mm	4		
	5 mm	5		
	6 mm	6		
	8 mm	8		
	10 mm	10		
	12 mm	12		

The MCCs will be used to match export models to the identical or comparable domestic models. In addition, the MCCs will be used to determine the profitability of domestic sales in the ordinary course of trade by comparing domestic selling prices to the corresponding cost to make and sell. The MCC may also be used to compare the export price to the cost to make the exported model as part of the constructed normal value.

If there are models manufactured and sold by your company that do not align within the MCC structure above, this should be raised by lodging a submission with the Commission as soon as is practicable, but no later than the time this questionnaire is due, otherwise the response may be considered deficient.



## SECTION A COMPANY INFORMATION

### A-1 Company representative and location

1. Please nominate a contact person within your company:  
Name: Joy Mathew  
Position in the company: Director Projects  
Telephone:  
E-mail address:
2. If you have appointed a representative, provide their contact details:  
Name:  
Address:  
Telephone:  
E-mail address:

*In nominating a representative, you are granting authority to the Commission to discuss matters relating to the case with the nominated representative, including your company's confidential information.*

3. Please provide the location of the where your company's financial records are held.  
[ABU DHABI, UNITED ARAB EMIRATES](#)
4. Please provide the location of the where your company's production records are held.  
[ABU DHABI, UNITED ARAB EMIRATES](#)
5. Please provide the location of your company's production plant manufacturing the goods under consideration.  
[ABU DHABI, UNITED ARAB EMIRATES](#)

### A-2 Company information

1. What is the legal name of your business?  
[EMIRATES FLOAT GLASS LLC](#)
2. Does your company trade under a different name and/or brand? If yes, provide details.  
[NO. N/A](#)
3. Was your company ever known by a different legal and/or trading name? If yes, provide details  
[NO](#)
4. Provide a list of your current board of directors and any changes in the last two years. [Attached.](#)
5. Is your company part of a group (e.g. parent company with subsidiaries, common ownership, joint-ventures)? If yes, provide: **Yes we are part of a listed Group, we own 1% by Dubai Investment PJSC and 99% by Glass LLC who in turn own 100% by Dubai Investment PJSC.**
  - (a) A diagram showing the complete ownership structure; and  
  
99% by Glass LLC (Own 100% by Dubai
  - (b) A list of all related companies and its functions – See attached structure
6. Is your company or parent company publically listed? Listed.  
If yes, please provide: Yes  
The stock exchange where it is listed, **Dubai Financial Market** and

## PUBLIC RECORD

(a) Any principle shareholders<sup>2</sup>

If no, please provide:

(a) A list of all principal shareholders and the shareholding percentages.

GLASS LLC	99%
DUBAI INVESTMENTS INDUSTRIES	1%

7. What is the overall nature of your company's business? Include details of the products that your company manufactures and sells and the market your company sells into.  
EMIRATES FLOAT GLASS LLC (Will be referred as "EFG") IS IN THE ACTIVITY OF MANUFACTURING OF FLOAT GLASS TINTED AND CLEAR OF VARIOUS THICKNESS AND SIZES
8. If your business does not perform all of the following functions in relation to the goods under consideration, then please provide names and addresses of the companies which perform each function:
- |   |   |
|---|---|
| (a) produce or manufacture;                   | We produce the products in our factory              |
| (b) sell in the domestic market;              | We ourselves sell the product in domestic markets   |
| (c) export to Australia; and                  | We ourselves sell the product in Australian markets |
| (d) export to countries other than Australia. | We ourselves sell the product in all other markets  |
9. Provide your company's internal organisation chart.
10. Describe the functions performed by each group within the organisation.
- |   |
|---|
| (a) Finance: Accounting, financing and banking for the company                    |
| (b) HR: Manpower management, including employee service and administration        |
| (c) Purchase: Procurement and Service   |
| (d) Manufacturing: Plant management and productivity                              |
| (e) Sales & Logistics: Sales Quote, Client coordination and logistics management. |
11. Does your company produce brochures, pamphlets or other promotional material? If yes, please provide them.

### A-3 General accounting information

1. What is your financial accounting period?  
01-JAN TO 31-DEC, EVERY YEAR
2. Are your financial accounts audited? If yes, who is the auditor?  
YES. PRICE WATERHOUSE COPERS (PWC)
3. What currency are your accounts kept in?  
USD, EURO & AED
4. What is the name of your financial accounting system?  
ACCRUAL BASIS
5. What is the name of your sales system?  
Oracle E-Business Suite R12
6. What is the name of your production system?  
Oracle E-Business Suite R12

If your financial accounting, sales and production systems are different, how do the systems interact? Is it electronically or manual? Please provide a detailed explanation and include diagrams.

---

<sup>2</sup> Principal shareholders are those who are able to cast, or control the casting of, 5% or more of the maximum amount of votes that could be cast at a general meeting of your company.

WE HAVE INTEGRATED ORACLE ERP SYSTEM "E-BUSINESS SUITE", FROM SALES ORDER MANAGEMENT, INTEGRATED PRODUCTION, PURCHASE, INVENTORY MANAGEMENT, WAREHOUSING MANAGEMENT TO FINANCIAL MANAGEMENT

7. Do your accounting practices differ in any way from the generally accepted accounting principles in your country? If yes, please provide details.  
NO. WE FOLLOW IFRS.
8. Have there been any changes to your accounting practices and/or policies over the last two years? If yes, please provide details.  
NO

#### A-4 Financial Documents

1. Please provide the two most recently completed annual reports and/or financial statements for your company and any other related companies involved in the production and sale of the goods.  
**Attached**
2. If the financial statements in A-4.1 are unaudited, provide for each company:
  - (a) the tax returns relating to the same period; and
  - (b) reconciliation of the revenue, cost of goods sold, and net profit before tax between the financial statements and tax returns.
3. Does your company maintain different profit centres? If yes, provide profit & loss statements for the profit centre that the goods falls into for:  
NO
  - (a) the most recent financial year; and
  - (b) the period.
4. If the period is different to your financial period, please provide:
  - (a) Income statements directly from your accounting information system covering the most recent financial period and the period; or see attached detail P&L, we have provided monthly P&L, April to June 2021 is still being audited.
  - (b) Quarterly or half yearly income statements directly from your accounting system covering the most recent financial period and the period. or or see attached detail P&L, we have provided monthly P&L, April to June 2021 is still being audited
5. Please provide a copy of your company's trial balance (in Excel) covering the period and the most recent financial year. or (Will be provided in excel) Attached.
6. Please provide your company's chart of accounts (in Excel). or (Attached)

*If any of the documents are not in English, please provide a complete translation of the documents.*

## SECTION B EXPORT SALES TO AUSTRALIA

### B-1 Australian export sales process

1. Provide details (and diagrams if appropriate) of the export sales process of your company and representatives (e.g. agents) including:
  - (a) Marketing and advertising activities  
Marketing is done by our agent in Australia , Global Glass , for our products . We are sending brochures and samples of all our products to the market through our agent .
  - (b) Price determination and/or negotiation process  
Prices are offered from EFG ( Emirates Float Glass LLC) sales team . If any negotiation is required , this is done according to the market conditions to the subject market and EFG policies .
  - (c) Order placement process  
Once the prices are determined, we received the orders from respective customers asking for particular glass and required shipment dates .
  - (d) Order fulfilment process and lead time  
Once we received the order, EFG will issue Proforma Invoice with the agreed payment terms , mentioning the lead time ( ETD and ETA ) based on stock availability or if production is required, base on that .
  - (e) Delivery terms and process  
We are offering CIF freight terms and once we have glass in stock for shipment, we request release from the shipping line as per customer's required ETD and ETA. Once we received the release from shipping line, glass is stuffed into the container and put back to port of loading before the due date of sailing
  - (f) Invoicing process  
Invoicing is done along with the BL , certificate of origin, Insurance , packing list as required by the consignee. The copy of documents are send to customers and originals are couriered if required. Most customers in Australia prefer Sea Way bill, where they can release the containers from the port of destination .
  - (g) Payment terms and process  
Payments terms depends on EFG agreement with the customer, like 100 % cash payment against the invoice and or 60 Days from the BL date
  
2. In what currency do you invoice your customers for goods exported to Australia? If it is not in your local currency:
  - (a) Do your customers pay you into a foreign currency denominated account? If yes, provide details;- USD –  
DUBAI ISLAMIC BANK, TRADE FINANCE OPERATIONS, P.O.BOX 1080, DUBAI, UAE  
USD IBAN: AE970240001521080252001, Swift Code: DUIBAEAD  
EMIRATES NBD BANK PJSC, TFS, 1<sup>st</sup> FLOOR, AL MURAQQABAT, DUBAI, UAE  
  
USD IBAN: AE050260001021237999905, Swift Code: EBILAEADTFS
  - (b) Do you use forward contracts to lock in the foreign exchange rate relating to the export sales? If yes, provide details; - NA
  - (c) How is the exchange rate determined in your accounting system and how often is it updated? USD is pegged with UAE Dirham @ AED 3.6725
  
3. Are there any customers of the goods exported to Australia related to your company? If yes, please provide a list of each related customer and provide details on how the selling price is set.  
NO
  
4. If sales are in accordance with price lists or price extras list, provide copies of these lists.  
Please check the attached – as PL – 1
  
5. Do your export selling prices vary according to the distribution channel identified? If yes, provide details. Real differences in trade levels are characterised by consistent and distinct differences in functions and prices. - NO , there are no other distribution channel

## PUBLIC RECORD

6. Did you provide on-invoice discounts and/or off-invoice rebates to any customer or an associate of the customer in relation to the sale of the goods exported to Australia during the period? If yes, provide a description and explain the terms and conditions that must be met by the customer to obtain the discount and/or rebate. [If the customer is paying 100 % cash advance for any invoice , we are offering 2 % discount on the total invoice value](#)
7. Did you issue any credit or debit notes (directly or indirectly) to the customer or associate of the customer in relation to the sale of the goods exported to Australia during the period? If yes, provide details of the credit/debit notes including the reasons the credit/debit notes were issued. [NO](#)
8. In establishing the date of sale, the Commission will normally use the date of invoice as it best reflects the material terms of sale. If you are making a claim that a different date should be taken as the date of sale:
  - (a) What date are you claiming as the date of sale? [Date of Invoice](#)
  - (b) Why does this date best reflect the material terms of sale? [Exact number of days starts from Sale Invoice date](#)

### B-2 Australian sales listing

1. Complete the worksheet named "B-2 Australian sales"
  - This worksheet lists all sales (i.e. transaction by transaction) exported to Australia of the goods invoiced within the period. This includes exports to Australia sold through a domestic customer.
  - If you have claimed in B-1.8 that the date of sale is one other than the invoice date, then add the sales within your claimed date of sale.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
  - If there are any direct selling expenses incurred in respect of the exports to Australia not listed in the spreadsheet, add a column. For example, if the delivery terms make you responsible for arrival of the goods at an agreed point within Australia (e.g. delivered duty paid), insert additional columns in the spreadsheet for all other costs incurred.
2. Complete worksheet "B-2.2 Australian sales source" showing the relevant source of the data used for each column of worksheet "B-2 Australian sales".

### B-3 Sample export documents

1. Select the two largest invoices by value and provide the following documentation:
  - Contracts
  - Purchase order and order confirmation – [9608262 and 9608277 – BSG NATIONAL PTY LTD](#)
  - Commercial invoice and packing list
  - Proof of payment and accounts receivable ledger- [Attachment – 2](#)
  - Documents showing bank charges
  - Invoices for inland transport
  - Invoices for port handling and other export charges
  - Bill of lading
  - Invoices for ocean freight & marine insurance (if applicable)- [YES](#)
  - Country of origin certificates (if applicable)[YES](#)

*If the documents are not in English, please provide a translation of the documents. - [NA](#)*

2. For each document, please annotate the documents or provide a table reconciling the details in the "B-2 Australian sales" listing to the source documents in B-3.1.

### B-4 Reconciliation of sales to financial accounts

1. Please complete the worksheet named "B-4 Upwards sales" to demonstrate that the sales listings in B-2, D-2 and F-2 are complete.
  - You must provide this list in electronic format using the template provided.
  - Please use the currency that your accounts are kept in.
  - If you have used formulas to complete this worksheet, these formulas must be retained.

[We have provided the reconciliation in excel between audited FS and period of investigation.](#)

## PUBLIC RECORD

2. Please provide all documents, other than those in A-4, B-2 and D-2, required to complete the “B-4 Upwards sales” worksheet. If the documents include spreadsheets, all formulas used must be retained. A.; [excel files and working has been provided, please see links and file name in formula.](#)
3. For any amount in the “B-4 Upwards sales” worksheet that is hard coded (i.e. not a formula), please cross-reference by providing:
  - the name of the source document, including the relevant page number, in column D of the worksheet; and
  - highlight or annotate the amount shown in the source document; and
  - provide the account code and sub-account code (if applicable) at column E of the worksheet.

[Excel files and working has been provided, please see links and file name in formula.](#)

### **B-5 Reconciliation of direct selling expenses to financial accounts**

1. Please complete the worksheet named “B-5 Upwards selling expense” to demonstrate that the direct selling expenses (e.g. Inland transport) in B-2 and D-2 are complete.
  - You must provide this list in electronic format using the template provided.
  - Please use the currency that your accounts are kept in.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
2. Please provide all documents, other than those in A-4, B-2 and D-2, required to complete the “B-5 Upwards selling expense” worksheet. If the documents include spreadsheets, all formulas used must be retained.
3. For any amount in the “B-5 Upwards selling expense” worksheet that is hard coded (i.e. not a formula), please cross-reference by providing:
  - the name of the source document, including the relevant page number, in column C of the worksheet; and
  - highlight or annotate the amount shown in the source document; and
  - provide the account code and sub-account code (if applicable) at column D of the worksheet.

## SECTION C EXPORTED GOODS & LIKE GOODS

The Commission considers the MCC structure in and of itself is not likely to be commercially sensitive information. Any claim that disclosing the MCC information is confidential or would adversely affect your business or commercial interests must be raised by lodging a submission as soon as practicable, but no later than the time this questionnaire is due.

### C-1 Models exported to Australia

1. Fully describe all of the goods your company exported to Australia during the period. Include specification details and any technical and illustrative material that may be helpful in identifying, or classifying, the goods exported to Australia.

Clear Float Glass in thickness, 3, 4,5, 6 , 8, 10 and 12 mm Seea attachment.

2. The Commission understands that CFG is produced and sold according to a range of international standards with varying tolerances on thickness, dimensions, spot defects, etc. Please identify the standard to which the goods exported to Australia are produced and sold.

Good are produced and sold in AUS standard . the specification are provided as attachment

3. Provide a list of MCCs of the goods exported to Australia. This must cover all MCCs listed in the Australian sales listing in B-2.

- This list must be disclosed in the public record version of the response.

### C-2 Models sold in the domestic market

1. Fully describe all like goods your company sold on the domestic market during the period. Include specification details and any technical and illustrative material that may be helpful in identifying, or classifying, the like goods sold on the domestic market. In the domestic market we have sold all the produces from 2.5 mm , 3, 4, 5, 6, 8, 10 ,12 mm clear float, clear reflective, Bronze tinted, bronze reflective, green tinted, green reflective, grey tinted, grey reflective

2. The Commission understands that CFG is produced and sold according to a range of international standards with varying tolerances on thickness, dimensions, spot defects, etc. Please identify the standard to which like goods sold on the domestic market are produced and sold. IN the local market ,we are supplying mostly ASTM standard and JIS standard glass

3. Provide a list of MCCs of like goods sold on the domestic market. This must cover all MCCs listed in the domestic sales listing in D-2.

- This list must be disclosed in the public record version of the response.

### C-3 Internal product codes

1. Does your company use product codes or stock keeping unit (SKU) codes?

If yes:

- (a) Provide details of the product or SKU coding system for the goods, such as a legend or key of the meaning for each code within the product or SKU code.
- (b) Provide details on how you mapped the product or SKU codes to the MCC for the purpose of completing this questionnaire.
- (c) Provide a table of showing the product or SKU codes for each MCC.

If no:

- (a) Provide details on the method used to identify the MCC in the sales and cost spreadsheets.

2. Provide the conversion table your company uses to convert between m<sup>2</sup> and tonnes for each thickness exported to Australian and sold on the domestic market.

Conversion factor

Thickness	Conversion factor	
3 mm	140.35	
3.5 mm	115.94	

**PUBLIC RECORD**

4 mm	103.89	
5 mm	82.47	
5.5 mm	74.076	
6 mm	68.37	
8 mm	51.282	
10 mm	40.816	
12 mm	33.75	



## SECTION D DOMESTIC SALES

### D-1 Domestic sales process

1. Provide details (and diagrams if appropriate) of the domestic sales process of your company and any other related entities including:
  - (a) Marketing and advertising activities- we have the brochures , website , display board, participation in exhibitions, samples,
  - (b) Price determination and/or negotiation process- Price are driven by market and accordingly done, in contend with EFG policies . Area Sales managers are there for customer visits , pricing , and further negotiations
  - (c) Order placement process- Customer places order through emails, phone calls. Once order is placed, Proforma invoice is made and sent , with confirmed prices and payment terms
  - (d) Order fulfilment process and lead time- After sending the Proforma Invoice, customer signs, and sends LPO, copy of cheque , Open LC or send direct cash according to the agreed terms and conditions . Once we received any of the above, information is passed to finance to release the order in the system. Once this is done, this is directed to the warehouse , through ERP itself, who will arrange the delivery within the a day or two
  - (e) Delivery terms and process- Delivery terms is in accordance with the availability of glass in stock , and if not , then in accordance with the production of required glass, which will be informed to customer while issuing proforma invoice
  - (f) Invoicing process- Once loading is completed, system generates invoice, which is send to the customer
  - (g) Payment terms and process- Payment are done with agreed terms as mentioned in ( d)

See Email attached for Emirates Glass Price for 2020 as a sample
2. Are any domestic customers related to your company? If yes, please provide a list of each related customer and provide details on how the selling price is set.- Emirates Glass LLC, a division of Glass LCC , Dubai
3. If sales are in accordance with price lists or price extras list, provide copies of these lists. ( attachment sample for July & September 2020)
4. Do your domestic selling prices vary according to the distribution channel identified? If yes, provide details. Real differences in trade levels are characterised by consistent and distinct differences in functions and prices. No, it does not differentiate with our gross value significantly
5. Did you provide on-invoice discounts and/or off-invoice rebates to the customer or an associate of the customer in relation to the sale of the like goods during the period? If yes, provide a description; and explain the terms and conditions that must be met by the customer to obtain the discount and/or rebate. We do not provide any material rebate in general, however certain time our associate company get a rebate up to 2.5% subject to management discussion and group approval. As such in export and third party sales (domestic as well as export) no discount or rebate of material is provided. All rebate and discount is captured in our revenue workings.
6. Did you issue any credit or debit notes (directly or indirectly) to the customer or associate of the customer in relation to the sale of the like goods during the period? If yes, provide details of the credit/debit notes including the reasons the credit/debit notes were issued. The credit note is issued rarely and based on any issue in breakage and quality, which is usually with domestic transportation through road and covered with transporter.
7. In establishing the date of sale, the Commission will normally use the date of invoice as it best reflects the material terms of sale. If you are making a claim that a different date should be taken as the date of sale:
  - (a) What date are you claiming as the date of sale? Date of sale only
  - (b) Why does this date best reflect the material terms of sale?- NA

## D-2 Domestic sales listing

1. Complete the worksheet named "D-2 Domestic sales"
  - This worksheet lists all domestic sales (i.e. transaction by transaction) of like goods invoiced within the period, even if they are models not exported to Australia
  - If you have claimed in B-1.8 and/or D-1.7 that the date of sale is one other than the invoice date, then add the sales within your claimed date of sale.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
  - If there are any other costs, charges or expenses incurred in respect of the sales listed which have not been identified in the table in question D-2 above, add a column for each item. For example, certain other selling expenses incurred.
2. Complete worksheet "D-2.2 domestic sales source" listing the source of the data used for each column in worksheet "D-2 domestic sales".

## D-3 Sample domestic sales documents

1. Select the two largest invoices by value and provide the following documentation:
  - Contracts
  - Purchase order and order confirmation ( [Attachments](#) )
  - Commercial invoice and packing list [Attached](#)
  - Proof of payment and accounts receivable ledger - [Attached](#)
  - Documents showing bank charges- [Attached](#)
  - Delivery invoices

*If the documents are not in English, please provide a translation of the documents.*

2. For each document, please annotate the documents or provide a table reconciling the details in the "D-2 Domestic sales" listing to the source documents in D-3.1.

## D-4 Reconciliation of sales to financial accounts

This section is not required if you have completed B-4.

1. Please complete the worksheet named "B-4 Upwards sales" to demonstrate that the sales listings in D-2 and F-2 are complete.
  - You must provide this list in electronic format using the template provided.
  - Please use the currency that your accounts are kept in.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
2. Please provide all documents, other than those in A-4, D-2 and F-2, required to complete the "B-4 Upwards sales" worksheet. If the documents include spreadsheets, all formulas used must be retained.
3. For any amount in the "B-4 Upwards sales" worksheet that is hard coded (i.e. not a formula), please cross-reference by providing:
  - the name of the source document, including the relevant page number, in column D of the worksheet; and
  - highlight or annotate the amount shown in the source document; and
  - provide the account code and sub-account code (if applicable) at column E of the worksheet.

## SECTION E DUE ALLOWANCE

### E-1 Credit expense

1. Do you provide credit to any domestic customers in relation to sales of like goods (i.e. payment terms that are not on a cash or pre-payment basis)? If yes: - **POST DATED CHEQUE – 60 OR 90 DAYS / LC – 60 DAYS OR 90 DAYS**
  - (a) Do you provide a rolling credit facility to your domestic customers (i.e. no specific payment terms agreed at the time of sale)? If yes: **Always sales are with defined credit terms as above, there is no rolling credit facility being offered.**
    - i. Calculate the accounts receivable turnover for each domestic customer (credit sales divided by the average accounts receivable).
    - ii. Calculate the average credit term for each domestic customer by dividing 365 by the accounts receivable turnover
  - (b) Do you have short term borrowings or an overdraft facility? If yes, what is the interest rate, or average of interest rates? **(2 to 2.25%)**
  - (c) Do you have term deposits or other cash product (e.g. bonds)? If yes, what is the interest rate, or average of interest rates? **No**
2. Do you provide credit to any Australian customers in relation to sales of the goods (i.e. payment terms that are not on a cash or pre-payment basis)? If yes: **60/90 days cash payment from BL date**
  - (a) Do you provide a rolling credit facility to your Australian customers (i.e. no specific payment terms agreed at the time of sale)? If yes:
    - i. Calculate the accounts receivable turnover for each Australian customer (credit sales divided by the average accounts receivable).
    - ii. Calculate the average credit term for each Australian customer by dividing 365 by the accounts receivable turnover
  - (b) If your Australian customers pay you into a foreign currency denominated account (question B-1.2(a) refers):
    - i. Do you have short term borrowings or an overdraft facility denominated in the same foreign currency? If yes, what is the interest rate, or average of interest rates? **2 to 2.25%**
    - ii. Do you have term deposits or other cash product (e.g. bonds) denominated in the same foreign currency? If yes, what is the interest rate, or average of interest rates? **NO**

### E-2 Packaging

1. What is the packaging used for your domestic sales of like goods? **Heat Treated wooden packing and loose A frame**
2. What is the packaging used for your export sales of the goods to Australia? **Heat Treated wooden packing and loose A frame**
3. If there are distinct differences in packaging between your domestic and export sales:
  - (a) Provide details of the differences: **End cap packing for both**
  - (b) Calculate the weighted average packaging cost for each model sold on the domestic market-
  - (c) Calculate the weighted average packaging cost for each model exported to Australia-

### E-3 Delivery

1. Are any domestic sales of like goods delivered to the customer? If yes, how were the transportation costs calculated in the domestic sales listing in D-2? **This is based on Freight rate as approved by transporter.**
2. What are the delivery terms of the export sales of the goods to Australia?- **CIF**
3. If the delivery terms of the Australian sales includes delivery to the port, how were the inland transport and port charges calculated in the Australian sales listing in B-2?- **Inland transport at destination are paid by the buyer**
4. If the delivery terms of the Australian sales includes ocean freight, how was the ocean freight cost calculated in the Australian sales listing in B-2?

## PUBLIC RECORD

Ocean Freight Rates are fixed and calculated based on the destination and type of containers will be used for shipment. The freight cost was also being calculated as per the same.

5. If the delivery terms of the Australian sales includes marine insurance, how was the marine insurance calculated in the Australian sales listing in B-2 ? Yes. It has certain formula based on the same was calculated.
6. If the delivery terms of the Australian sales includes delivered duty paid, how were the Australian importation and delivery costs calculated in the Australian sales listing in B-2 ? its not DDP basis it on CIF basis only.

### E-4 Other direct selling expenses

1. Do you provide sales commissions for domestic sales of like goods and/or export sales of the goods? If yes, provide details.  
No we donot provide commission on domestics. For Australia commission rate is fixed with agent as provided in B 2 Australia sale.s
2. Are there any differences in tax liability between domestic and export sales? If yes, provide details, for example:
  - What is the rate of value-added tax (VAT) on sales of the goods and like goods?
  - How is VAT accounted for in your records in relation to sales of the goods and like goods?
  - Do you receive a VAT refund in relation to sales of the goods and/or like goods?
  - Do you receive a remission or drawback of import duties on inputs consumed in the productions of the goods or like goods?  
(VAT is 5% on flat basis for Domestic Sales only termed as Output VAT and "0"% for Export Sales.) (There is no refund but for input credit can be claimed based on all domestic purchases 5% flat basis termed as VAT Input)
3. Are there any other direct selling expenses incurred by your company in relation to domestic sales of like goods?
  - These direct selling expenses must be included in the reconciliation of direct selling expenses in B-5 All direct expenses are provided in the excel working with listing in G-4.1 SG&A listing
4. Are there any other direct selling expenses incurred by your company in relation to export sales of the goods to Australia?
  - These direct selling expenses must be included in the reconciliation of direct selling expenses in B-5  
(Sales Commission @4% to all Australian sales on CIF Basis)

### E-5 Other adjustment claims

1. Are there any other adjustments required to ensure a fair comparison between the export price and the normal value (based on domestic sales, costs and/or third country sales)? If yes, provide details.
  - An adjustment will only be made where there is evidence that the difference affects price comparability.
  - Refer to Chapter 15 of the *Dumping and Subsidy Manual (November 2018)* for more information.

## SECTION F THIRD COUNTRY SALES

### F-1 Third country sales process

1. Are your sales processes to any third country (i.e. exports to countries other than Australia) different to the sales process described in B-1.1? If yes, provide details of the differences. [There are no difference from shipment to other countries , otherwise the payment terms. Some customers pay 30 % in advance and 70 % balance on presenting the copy of shipping documents. Once we received the balance, we send the original documents. Some customers are opening LC as well](#)
2. Are there any third country customers related to your company? If yes, please provide a list of each related customer and provide details on how the selling price is set.- [Saudi American Glass, in Saudi Arabia is a subsidiary of Glass LLC, Dubai .](#)
3. In establishing the date of sale, the Commission will normally use the date of invoice as it best reflects the material terms of sale. If you are making a claim that a different date should be taken as the date of sale:
  - (a) What date are you claiming as the date of sale? [We are talking the date of invoice](#)
  - (b) Why does this date best reflect the material terms of sale?

### F-2 Third country sales listing

1. Complete the worksheet named "F-2 Third country sales"
  - This worksheet lists all export sales, summarised by country and customer, to third countries of like goods invoiced within the period.
  - If you have claimed in F-1.3 that the date of sale is one other than the invoice date, then add sales with your claimed date of sale.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
2. Complete worksheet "F-2.2 third country sales source" listing the source of the data for each column in the worksheet "F-2 third country sales".

### F-3 Differences in sales to third countries

1. Are there any differences in sales to third countries which may affect their comparison to export sales to Australia? If yes, provide details. [There are not much difference other than the standard of glass shipped to Australia . To Australia we are shipping AUS standard glass , where to other countries we are shipping ASTM or JIS standard glass . To Australis with consent of customer, we sometimes ship ASTM or JIS standard glass if there is emergency requirement and AUS is not in stock or immediate production is not scheduled.](#)

## SECTION G COST TO MAKE AND SELL

### G-1. Production process

1. Describe the production process for the goods and provide a flowchart of the process. Include details of all products manufactured using the same production facilities as those used for the goods. Also specify all scrap or by-products that result from producing the goods.
2. Are any of your suppliers related to your company (regardless of whether it is relevant to the manufacture of the goods)? If yes, please provide details including the product or services supplied by the related company. **No, all our major suppliers are not related to us.**

### G-2. Cost accounting practices

1. Is your company's cost accounting system based on actual or standard costs (budgeted)? **Actual and average.**
2. If your company uses standard costs: **We are not using standard costing hence below is NA, please our COP file for costing.**
  - (a) Were standard costs used as the basis of actual costs in your responses G-3.1 & G-5.1?
  - (b) Have all variances (i.e. differences between standard and actual production costs) been allocated to the goods?
  - (c) How were those variances allocated?
  - (d) Provide details of any significant or unusual cost variances that occurred during the period.
3. Do you have different cost centres in your company's cost accounting system? If yes, list the cost centres, provide a description of each cost centre and the allocation methodology used in your accounting system. **Please refer detailed P&L.**
4. To what level of product specificity (models, grades etc.) does your company's cost accounting system normally record production costs? **We use opium level as per ERP.**
5. Are there any costs for management accounting purposes valued differently to financial accounting purposes? If yes, provide details of the differences. **No, we do not have any different accounting process.**
6. Has your company engaged in any start-up operations in relation to the goods? If yes: **NO**
  - (a) Describe in detail the start-up operation giving dates (actual or projected) of each stage of the start-up operation.
  - (b) State the total cost of the start-up operation and the way that your company has treated the costs of the start-up operation in its accounting records.
7. What is the method of valuation for raw material, work-in-progress, and finished goods inventories (e.g. last in first out –LIFO, first in first out- FIFO, weighted average)? **We use weighted average method**
8. What are the valuation methods for damaged or sub-standard goods generated at the various stages of production? **NA**
9. What are the valuation methods for scrap, by products, or joint products? **We do not have any by product with material valuation.**
10. Are any management fees/corporate allocations charged to your company by your parent or related company? If yes, provide details **No charge is made by our holding company as at March 31, 2021.**

### G-3 Cost to make on domestic market

1. Complete the worksheet named "G-3 Domestic CTM".
  - This worksheet lists the quarterly cost to make the domestic models of like goods by MCC manufactured within the period, even if they are models not exported to Australia.



## PUBLIC RECORD

- The costs must be based on actual cost of production (i.e. not standard costs or cost of goods sold) for each MCC.
  - If any imputation tax (e.g. value-added tax) is payable on the purchase of goods or services to manufacture like goods, report the costs excluding the imputation tax. All other taxes payable (e.g. import duty) must be included as 'other costs' if not already included, for example, under material costs.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
  - If you have claimed in B-1.8 and/or D-1.7 that the date of sale is one other than the invoice date, then provide the cost for the quarters that all domestic sales are made within your claimed date of sale, even if doing so means that such cost data predates the commencement of the period.
2. Complete worksheet titled "G-3.2 domestic CTM source" listing the source of the data for each column of the worksheet "G-3 domestic CTM".

### G-4 Selling, General & Administration expenses

1. Complete the worksheet named "G-4.1 SG&A listing".
  - This worksheet lists all selling, general and administration expenses by account code for the most recent accounting period and the period.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
2. Complete the worksheet named "G-4.2 Domestic SG&A calculation".
  - This worksheet calculates the unit domestic SG&A for each MCC.
  - You must provide this list in electronic format using the template provided.
  - Please use the formulas provided.

### G-5 Cost to make the goods exported to Australia

1. Complete the worksheet named "G-5 Australian CTM".
  - This worksheet lists the quarterly cost to make the Australian models of the goods under consideration by MCC manufactured within the period.
  - The costs must be based on actual cost of production (i.e. not standard costs or cost of goods sold) for each MCC.
  - If any imputation tax (e.g. value-added tax) is payable on the purchase of goods or services to manufacture the goods, report the costs excluding the imputation tax. All other taxes payable (e.g. import duty) must be included as 'other costs' if not already included, for example, under material costs.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
  - If you have claimed in B-1.8 that the date of sale is one other than the invoice date, then provide the cost for the quarters that all Australian sales are made within your claimed date of sale, even if doing so means that such cost data predates the commencement of the period.
2. Complete worksheet titled "G-5.2 Australian CTM source" listing the source of the data for each column of worksheet "G-5 Australian CTM".

### G-6 Cost allocation methodology

1. What is the allocation methodology used to complete in G-3 domestic CTM and G-5 Australian CTM for:
  - (a) Raw materials **(Allocated based on production tonn)**
  - (b) Labour **(Allocated based on production tonn)**
  - (c) Manufacturing overheads **(Allocated based on production tonn)**
  - (d) Depreciation **(Allocated based on production tonn)**
2. Select the domestic model (export model if you have no domestic production of like goods) with the largest production volume over the period and provide worksheets demonstrating the allocation methodology described in G-6.1 from your normal cost accounting system to the cost for that model

reported in G-3.1. We have shown calculation in both domestics and Australia CTM, please let us know of any further query.

## G-7 Major raw material costs

1. What are the major raw materials used in the manufacture of the goods?  
**Silica Sand**  
**Soda Ash**  
**Dolomite**  
**Sodium Sulphate**  
**Lime Stone**
2. Are any raw materials sourced as part of an integrated production process or from a subsidiary company which your company exercise control? If yes, complete the worksheet named "G-7.2 Raw material CTM" for these raw materials. **No we do not purchase our material from subsidiary**
  - This worksheet lists the quarterly cost to make the raw material manufactured within the period.
  - The costs must be based on actual cost of production (i.e. not standard costs or cost of goods sold).
  - If any imputation tax (e.g. value-added tax) is payable on the purchase of goods or services to manufacture the raw material, report the costs excluding the imputation tax. All other taxes payable (e.g. import duty) must be included as 'other costs' if not already included, for example, under material costs.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
3. Using the domestic cost data in "G-3 Domestic CTM" (use "G-5 Australian CTM" if you have no domestic production of like goods), calculate the weighted average percentage of each raw material cost (listed in G-7.1) as a proportion of total cost to make. **See COP detail attached**
4. For each raw material identified in G-7.3 which individually account for 10% or more of the total cost to make, complete the worksheet named "G-7.4 Raw material purchases"
  - This worksheet lists all raw material purchases (i.e. transaction by transaction) purchased by your company within the period.
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
5. Provide a table listing the source of the data for each column of the "G-7.4 Raw material purchases" listing. **Sources are invoices, whose reference are provided.**
6. For each raw material:
  - (a) Select the two largest invoices by value and provide the commercial invoice and proof of payment.
  - (b) Reconcile the total value listed in "G-7.4 Raw material purchases" listing to relevant purchase ledgers or trial balances in your accounting system. Provide copies of all documents used to demonstrate the reconciliation. **We are providing consumption in COP, which is calculated by system based on purchases (invoices) and opening and closing raw material inventory.**
7. Are any of the suppliers in "G-7.4 Raw material purchases" listing related to your company? If yes, please provide details on how the price is set. **No one is related.**

## G-8 Reconciliation of cost to make to audited financial statements

1. Please complete the worksheet named "G-8 Upwards costs" to demonstrate that the cost listings in G-3 and G-5 are complete.
  - You must provide this list in electronic format using the template provided.
  - Please use the currency that your accounts are kept in.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
2. Please provide any documents, other than those in A-4, G-3 and G-5, required to complete the "G-8 Upwards costs" worksheet. **Worksheet are linked, where source files are appearing.**



3. For any amount that is hard coded (i.e. not a formula), please cross-reference by providing: **Worksheet are linked, where source files are appearing**
  - the name of the source document, including the relevant page number, in column D of the worksheet; and
  - highlight or annotate the amount shown in the source document; and
  - provide the account number and sub-account number (if applicable) at column E of the worksheet.

## G-9 Production of the goods under consideration

1. Describe your company's practices for capturing the production quantities reported at worksheets "G-3 domestic CTM" and "G-5 Australian CTM". Consider using a flowchart in answering this question.
2. Outline the types of source documents kept by the company in relation to production quantities and how the production quantities are entered into the accounting system. Consider using a flowchart in answering this question. **Production report provided by plant is used to kept in our accounting record**
3. Briefly explain the reasons for any differences between:
  - (a) the production quantities reported at worksheet "G-3 domestic CTM" and the sales volumes reported at worksheet "D-2 domestic sales"; and
  - (b) the production quantities reported at worksheet "G-5 Australian CTM" and the sales volumes reported at worksheet "D-2 domestic sales".
4. Do you have warehousing facilities for the goods exported to Australia or sold domestically? If no, what do you do with excess inventory? If yes, please outline:
  - (a) the volume capacity of these facilities.
  - (b) the monthly amount of inventory maintained during the period; and
  - (c) the average period of time that inventory is retained, and how this is calculated.  
**We do not have external facility to disguise**

## G-10 Capacity Utilisation

1. Please complete the worksheet named "G-9 Capacity Utilisation".
  - You must provide this list in electronic format using the template provided.
  - If you have used formulas to complete this worksheet, these formulas must be retained.
2. Explain how the production capacity and capacity utilisation has been calculated.

**Production capacity is calculate based on average pull of clear glass, i.e 605 MT per day. The capacity utilization is based on the that.**

## **EXPORTER'S DECLARATION**

I hereby declare that.....(company)  
have completed the attached questionnaire and, having made due inquiry, certify that the  
information contained in this submission is complete and correct to the best of my knowledge and  
belief.

**Name** :.....

**Signature** :.....

**Position in**

**Company** :.....

**Date** :.....

## APPENDIX GLOSSARY OF TERMS

This glossary is intended to provide you with a basic understanding of technical terms that appear in the questionnaire.

### **Adjustments**

To enable a fair comparison between the export price and the normal value Australian legislation provides for the adjustment of the domestic price paid for like goods. Adjustments are made to account for sales occurring at different times, specification differences, and differences in the terms or circumstances of the sales. The adjustment to the normal value may be upward or downward. Areas where you believe an adjustment is necessary should be identified. Section E of the questionnaire refers.

Examples of adjustments that may be made include: *sales occurring at different times* (it is sometimes necessary to compare domestic and export sales made at different times - in these circumstances an adjustment may be made to reflect price movements during that time); *specification differences*; *packaging*; *taxes*; *level of trade*; *advertising*; *servicing/warranty*; *inland freight*; *warehousing*; *export charges*; *credit terms*; *duty drawback*; *commissions*.

Adjustments may also be required where the normal value is based on costs to make and sell.

### **Arms length**

Sales are not considered to be at "arms length" on your domestic market if there is any consideration payable for the goods other than their price, or there is an association between the buyer and the seller which affects the price, or there will be a reimbursement, compensation or benefit for, or in respect of, the price.

### **Constructed value**

In cases where prices paid for like goods sold in the country of export cannot be used for the determination of normal value, i.e. when there are no or insufficient sales or where such sales were not made in the ordinary course of trade, normal value may be based on a constructed value. Constructed value is calculated on the basis of the cost of production of the goods under consideration plus a reasonable amount for selling, general and administration costs, and for profits, that are associated with sales on the domestic market of the country of export.

### **Cost of production/manufacturing**

The cost of production or manufacture consists of all manufacturing costs associated with the goods. It is the sum of direct materials, direct labour and factory overheads.

### **Cost to make and sell**

The cost to make and sell is the sum of the cost of production or manufacture, and the selling, general and administration costs associated with the sale of those goods.

### **Country of origin**

The country in which the last significant process in the manufacture or production of the goods was performed.

### **Date of sale**

The Commission will normally use the invoice date as recorded in the exporter or producer's records. Another date may be used if this better reflects the material terms of sale. The questionnaire directs attention to matching data sets of domestic and export sales where some other date is used, as well as matching cost information.

### **Direct labour cost**

Direct labour is categorised as a variable cost, i.e. the value varies with the level of production.

## **Dumping**

Dumping occurs when the products of one country are exported to another country at a price less than their normal value.

## **Dumping margin**

Where the export price is less than the normal value the dumping margin is the amount of the difference. It can be expressed as a value or as a percentage of the export price.

## **Export price**

The export price of the goods is usually the price paid or payable to the exporter in arms length transactions, in most instances calculated at the Free on Board (FOB) level.

## **Exporting country**

The country of export is normally the country of origin from which the goods are shipped. The country of export may be an intermediate country, except where the products are merely transhipped through that country, or the products concerned are not produced in that country, and there is no comparable price in that country.

## **Factory overheads**

Factory overheads consist of variable costs e.g. power, supplies, indirect labour and fixed costs e.g. factory rent, factory insurance, factory depreciation etc.

## **Goods under consideration (the goods)**

The goods to which the application for anti-dumping action relates. That is, the goods that you have exported to Australia allegedly at dumped prices.

## **Incoterms**

The following abbreviations are commonly used (comment is provided concerning costs that are normally borne by the seller):

EXW	ex works (the seller's minimum obligation as costs relate to goods being made available at the sellers premises)
FCA	free carrier (main carriage not paid by seller. Pay costs until such time that the goods have been delivered at the named point into custody of a carrier named by the seller. Customs formalities, taxes etc. paid if required)
FAS	free alongside ship (main carriage not paid by seller. Deliver the goods alongside the ship)
FOB	free on board (main carriage not paid by seller. Deliver the goods on board, provide export clearance if required, pay loading costs to the point the goods have passed the ship's rail, pay customs formalities, taxes etc. payable upon exportation)
CFR	cost and freight (main carriage paid by seller. Pay all costs until delivered as well as freight, loading and unloading, pay customs formalities, taxes etc. payable upon exportation)
CIF	cost, insurance and freight (main carriage paid by seller. Pay all costs as under CFR as well as marine insurance)
CPT	the terms CFR and CIF are only used where goods are carried by sea or waterway transport
CIP	carriage paid to carriage and insurance paid to the terms CPT and CIP are used as alternatives to CFR and CIF where the goods are carried by air, road, rail etc.
DAF	delivered at frontier (goods carried by rail or road and cleared for export at the named place at the frontier. Pay costs until delivered at the frontier plus any discharge costs incurred to place the goods at the customer's disposal)
DES	delivered ex ship (goods made available to the buyer on board the ship uncleared for import at the named port of destination. Pay all costs incurred in placed at the disposal of the buyer, pay customs formalities, taxes etc. payable upon exportation, and where necessary for transit through another

## PUBLIC RECORD

	country)
DDU	delivered duty unpaid (Pay all costs for carriage to the agreed point, pay customs formalities, taxes etc. payable upon exportation, and where necessary for transit through another country)
DDP	delivered duty paid (goods made available at the named place in the country of importation – all risks and costs being incurred by the seller including duties, taxes etc. incurred upon importation)

### The period

A period defined by the Commission over which importations of the goods are examined.

### Like goods

Like goods are goods sold on the domestic market of the country of export (or to a third country) that are identical in all respects to the goods or that, although not alike in all respects have characteristics closely resembling those of the goods. The term 'like goods' also refers to the goods produced by the Australian industry allegedly being injured by dumped imports.

### Normal value

Australian legislation sets out several ways to assess "normal value".

The preferred method is to use the price paid for like goods sold for domestic consumption in the country of export. Usually, these sales are made by you, but there may be circumstances where it is appropriate to use sales made by other sellers on the domestic market.

Sale prices must be at arms length and in the ordinary course of trade. In the absence of relevant or suitable domestic sales, the normal value may be determined by constructing a price based on all costs to make and sell the goods, and an amount for profit. Alternatively the normal value may be ascertained using the price paid for like goods sold in the ordinary course of trade at arms length to customers in a country other than Australia, however this option is rarely used.

Finally, when a normal value cannot be ascertained by any of the above methods, or if no information is provided, the Commission will determine the normal value by considering all the relevant information, including the applicant's information. This allows the applicant's information to be used where sufficient information has not been furnished or is not available.

Where domestic price generally, and the trade of the exporting country are determined or substantially influenced by the government of the exporting country, an alternative/surrogate market economy is selected by the Commission and the normal value is determined as if the surrogate country were the export source.

### Ordinary course of trade

Testing for "ordinary course of trade" includes a comparison of the selling price and the unit cost to make and sell for the same period. If sales in respect of a substantial quantity of goods over an extended period of time, usually 12 months, do not recover all costs and these losses are not likely to be recovered within a reasonable period of time, (again usually 12 months) then the sales are regarded as being not in the ordinary course of trade.

There may be circumstances where it is appropriate to use a period other than 12 months in assessing whether sales are in the ordinary course of trade.

Unprofitable sales are to be taken to have occurred in substantial quantities during an extended period where the unprofitable sales amount to 20% or more of the total volume of sales of the goods by the exporter over the period. An extended period of time is usually taken to be a period not less than 12 months. Where unprofitable sales are rejected, normal value is based upon remaining profitable sales provided they occur in sufficient number. Where all sales have been made at a loss, or profitable sales are insufficient, the normal value may be constructed from costs to make and sell.

### Selling, general and administration expenses (SG&A)

The selling, general and administration expenses includes all selling, distribution, general and administration

## **PUBLIC RECORD**

expenses including finance costs that would be incurred if the goods were sold for domestic consumption in the country of export. The amounts are determined in each case using all the available information and may include expenses incurred in:

- . domestic sales of like goods;
- . sale of goods of the same general category by the exporter; or
- . sales in the industry in the country of export.

The expenses must, however, reflect the selling, general and administration costs of the goods. Administrative and selling expenses include: director's fees, management salaries and benefits, office salaries and benefits, office supplies, insurance, promotion, entertainment, depreciation and corporate overheads.