



Australian Government
**Department of Industry,
Science and Resources**

OFFICIAL: Sensitive

**Anti-Dumping
Commission**

Australian Industry Member Questionnaire

Case number: 691

Product: Aluminium windows and doors

From: The People's Republic of China

Investigation period: 1 July 2025 to 30 June 2025

Response due by: 27 January 2026

Email enquiries to: investigations1@adcommission.gov.au

Anti-Dumping Commission website: www.adcommission.gov.au

Responses to the exporter questionnaire must be submitted via SIGBOX. Please contact the commission on the above email address to request access to SIGBOX.

TABLE OF CONTENTS

TABLE OF CONTENTS	2
GOODS UNDER CONSIDERATION.....	4
SECTION A COMPANY AND LOCATION	5
A COMPANY REPRESENTATIVE AND LOCATION.....	5
SECTION B PRODUCTION OF LIKE GOODS.....	7
B-1 PRODUCTION	7
B-2 PRODUCTS IN THE AUSTRALIAN MARKET	8
C GOODS PRODUCED AND SOLD BY YOUR COMPANY	19
D ADDITIONAL INFORMATION OR COMMENTS	21
E CERTIFICATION.....	21
SIGNATURE:.....	21
NAME:.....	21
POSITION:	21
CONTACT NUMBER:.....	21
DATE:	21

Why you are receiving this questionnaire?

The Anti-Dumping Commission (the commission) is investigating whether aluminium windows and doors (AWD, the goods) exported to Australia from the People's Republic of China have been exported at dumped and subsidised prices and whether these exports have caused material injury to the Australian industry. The investigation was initiated after a joint application from Ventora Group Pty Ltd and the Australian Glass and Windows Association.

The initiation notice ([ADN 2025/115](#)) on the commission's electronic public record (EPR) for the investigation provides details of the goods under consideration, the application, and the investigation procedures. This notice and other public documents relating to the investigation can be accessed at: [EPR 691](#)

The commission collects and uses information in accordance with its [collection and use of information policy](#). If you have any questions about this questionnaire, please respond by return email to investigations1@adcommission.gov.au.

What happens if you do not respond to this questionnaire?

Your company is identified as an Australian producer of AWD. The commission is seeking input from your company as a manufacturer of AWD to inform its better inform its investigation of the claims made by the applicants, understanding of the dynamics of the Australian market and the factors that may be impacting the economic condition of the Australian industry producing AWD.

You do not have to complete the questionnaire. However, your insights and participation is greatly valued.

While the commission is seeking a response to all questions in the questionnaire, you may choose to answer only some of the questions, or alternatively you may wish to lodge a submission to the commission outlining your views on relevant aspects of the investigation. Information on how to lodge a submission.

Submitting a response to the questionnaire.

Responses to the questionnaire should be lodged by email listed on the cover page. In submitting the response to the questionnaire, you must answer all questions and include attachments, where relevant.

GOODS UNDER CONSIDERATION

The goods under consideration (the goods) i.e. the goods exported to Australia, allegedly at dumped and subsidised prices are:

Aluminium windows and doors, whether fully or partially assembled, including their frames, panels, and sashes, with or without glass, whether or not thermally broken, whether or not including hardware, up to the following dimensions:

- *for window assemblies or partial assemblies (including window frames, panels and sashes), up to and including 3.0 metres high and up to and including 4.0 metres wide; and*
- *for door assemblies or partial assemblies (including door frames, panels and sashes), up to and including 3.0 metres high and up to and including 7.0 metres wide.*

Further Information

“Fully assembled” refers to a complete window or door unit in which all frames and the applicable panels and/or sash are joined together to form a complete and functional window or door assembly, whether or not glazed, whether or not thermally broken, whether or not including hardware.

“Partially assembled” refers to a fabricated aluminium frame, panel, or sash assembly that is supplied individually or connected to other frame, panel, or sash assemblies, where the combination does not yet form a complete window or door unit, whether or not glazed, whether or not thermally broken, whether or not including hardware.

Exclusions

Excluded are curtain wall products.

SECTION A COMPANY AND LOCATION

A Company representative and location

1. Please nominate a contact person within your company:
Name: Mark Toovey
Position in the company: Manager
Telephone: 02 6674 4911
E-mail address: info@tweedcoastglass.com.au
2. If you have appointed a representative, provide their contact details:
Name: Clinton Skeoch
Address: Suite 1, Level 1, Building 1, 20 Bridge St, Pymble NSW 2073
Telephone: 02 9498 2768
E-mail address: ceo@agwa.com.au

In nominating a representative, you are granting authority to the commission to discuss matters relating to the case with the nominated representative, including your company's confidential information.

3. Do you authorise the commission to respond to limited enquiries from the Australian Glass and Windows Association (AGWA) regarding your company's participation in the investigation, such as confirming engagement or providing general progress updates? This authority does not extend to accessing or discussing any confidential information relating to your company (if you have appointed the AGWA as your representative in question 2, please mark "not applicable")
Not Applicable.
4. Please provide the location of your company's production plant manufacturing aluminium windows and doors
220-228 Chinderah Bay Drive, Chinderah NSW 2487
Unit 2, 4 Abeles St Baringa QLD 4551
5. What is the legal name of your business?
Tweed Coast Glass P/L
6. Does your company trade under a different name and/or brand? If yes, provide details.
Yes, also trade under Alpro P/L based at Baringa and online via Window and Door Supplies (WDS)
7. Was your company ever known by a different legal and/or trading name? If yes, provide details.
No
8. What is the overall nature of your company's business? Include details of the products that your company manufactures and sells and the market your company sells into.

At Tweed Coast Glass, we pride ourselves on our products being of the highest quality with great functionality and strive to deliver only the very best. We are a locally owned company, established in 1995, providing both commercial and residential aluminium windows and doors, shower screens, fly and security screens, mirrors, robe doors, splashbacks, and maintenance to Northern New South Wales and South East Queensland, spanning from Ballina to the Sunshine Coast.

OFFICIAL: Sensitive

Tweed Coast Glass specialises in premium aluminium windows and doors that enhance homes and buildings throughout Northern NSW and Southeast Queensland. Drawing on 28 years of expertise, our team blends precision engineering with innovative design and local manufacturing to create products that not only meet Australia's strict standards but also strive to surpass what customers expect.

SECTION B

PRODUCTION OF LIKE GOODS

B-1 Production

1. The goods the subject of the application (the goods) are:
Aluminium windows and doors, whether fully or partially assembled, including their frames, panels, and sashes, with or without glass, whether or not thermally broken, whether or not including hardware, up to the following dimensions:
 - *for window assemblies or partial assemblies (including window frames, panels and sashes), up to and including 3.0 metres high and up to and including 4.0 metres wide; and*
 - *for door assemblies or partial assemblies (including door frames, panels and sashes), up to and including 3.0 metres high and up to and including 7.0 metres wide.*

Further Information

- “Fully assembled” refers to a complete window or door unit in which all frames and the applicable panels and/or sash are joined together to form a complete and functional window or door assembly, whether or not glazed, whether or not thermally broken, whether or not including hardware.
- “Partially assembled” refers to a fabricated aluminium frame, panel, or sash assembly that is supplied individually or connected to other frame, panel, or sash assemblies, where the combination does not yet form a complete window or door unit, whether or not glazed, whether or not thermally broken, whether or not including hardware.

Exclusions

Excluded are curtain wall products.

2. Please detail the products you produce as described in the above goods description. It may also be useful for you to provide a product brochure or catalogue.

Our Product Range

Architectural Windows & Doors

- Sleek sliding doors, hinged doors, and stacking systems for seamless indoor-outdoor living.
- Fixed, sliding, and awning windows tailored for modern architectural homes.
- Energy-efficient designs, including thermally broken frames for superior insulation and compliance with NCC requirements.

Residential Solutions

- Carinya range – Stylish, durable, and perfect for high-end homes.
- Custom configurations for unique spaces, ensuring every detail reflects your vision.

Commercial Suites

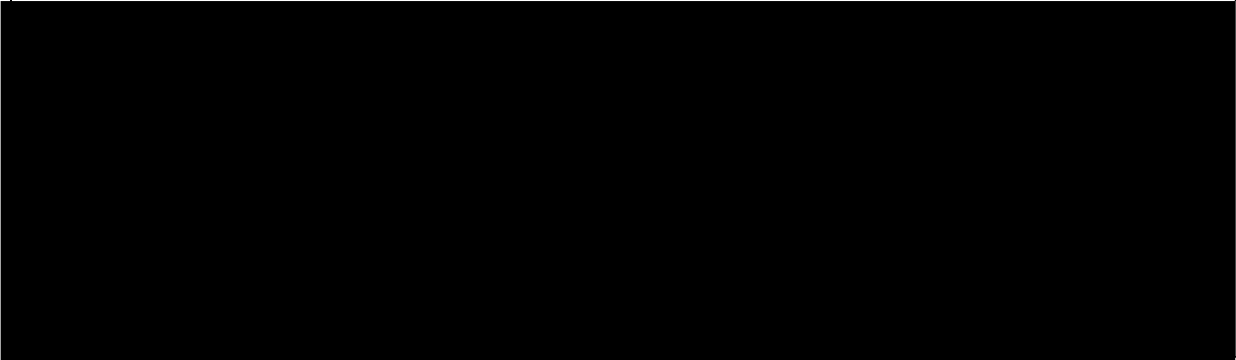
- Robust aluminium framing glazing solutions including window wall for shopfronts and mid-tier commercial projects and residential towers.
- Designed for performance, aesthetics, and longevity.

Specialty & Bespoke Designs

- European-inspired slimline profiles for contemporary architectural statements.
- Custom aluminium fabrication for unique projects, including premium finishes and tailored solutions.

Drawing on locally sourced toughened, laminated, and energy-efficient glazing, ultimately, Tweed Coast Glass is committed to Australian-made quality across all our suppliers.

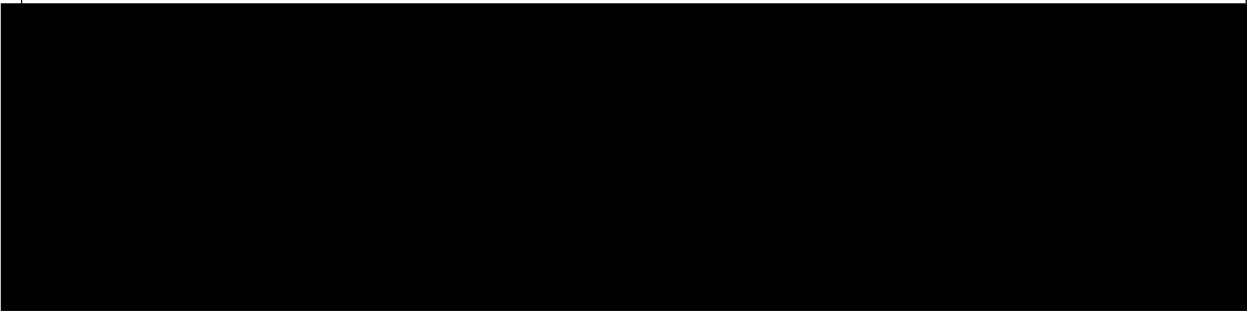
Confidential



3. Please list the main raw material inputs and provide the source of those supplies, both locally sourced and imported.

Key inputs include local aluminium system extrusions, processed glass, hardware, and consumables/other materials.

Confidential



B-2 Products in the Australian market

4. In relation to the Australian market for AWD, please outline:
- sources of demand for AWD

Residential Construction

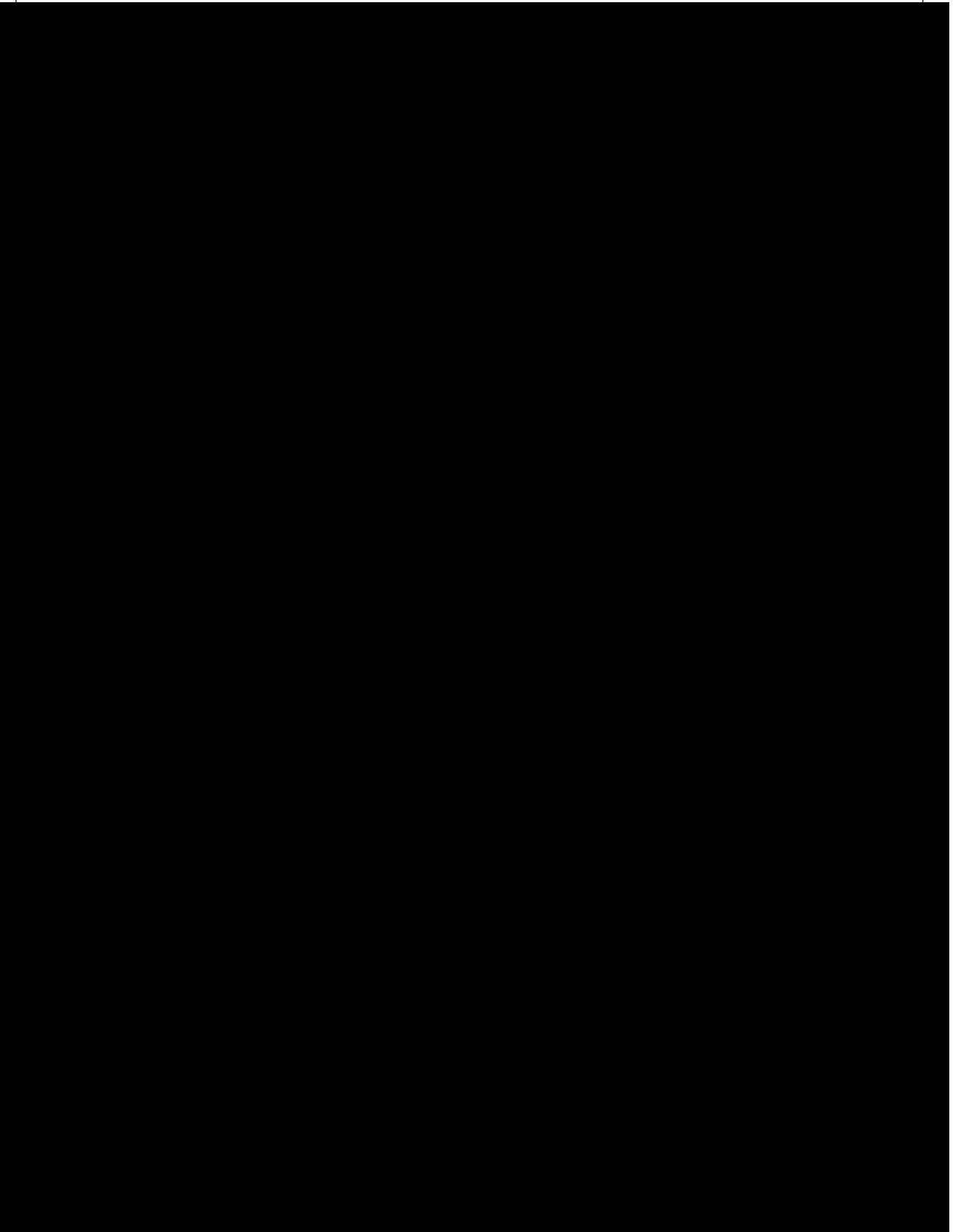
- High-end architectural homes (dominant segment for Tweed Coast Glass).
- Mid-range builders and renovators.
- Handyperson and DIY market
- Growing demand for energy-efficient and thermally broken systems driven by NCC compliance.

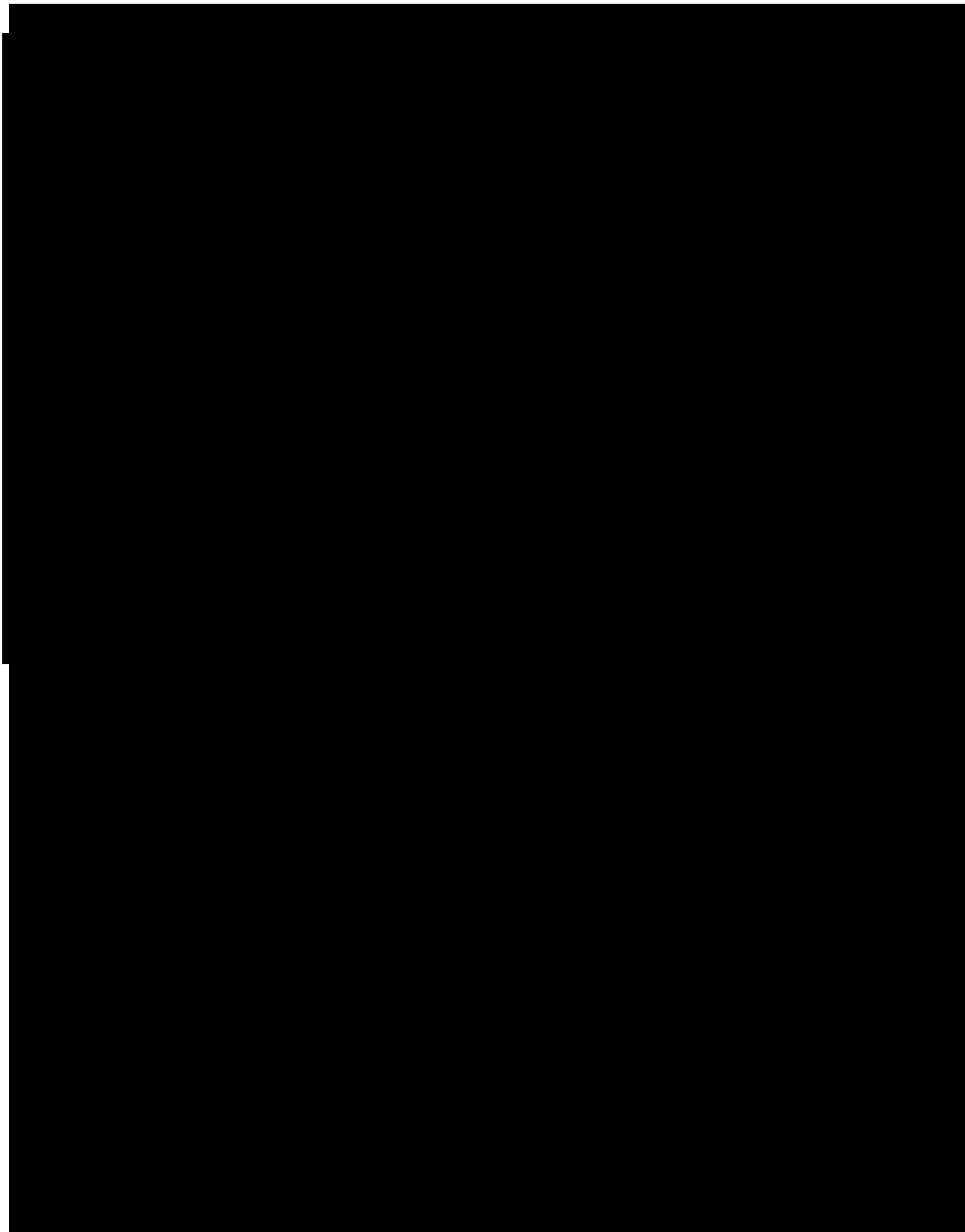
Commercial Projects

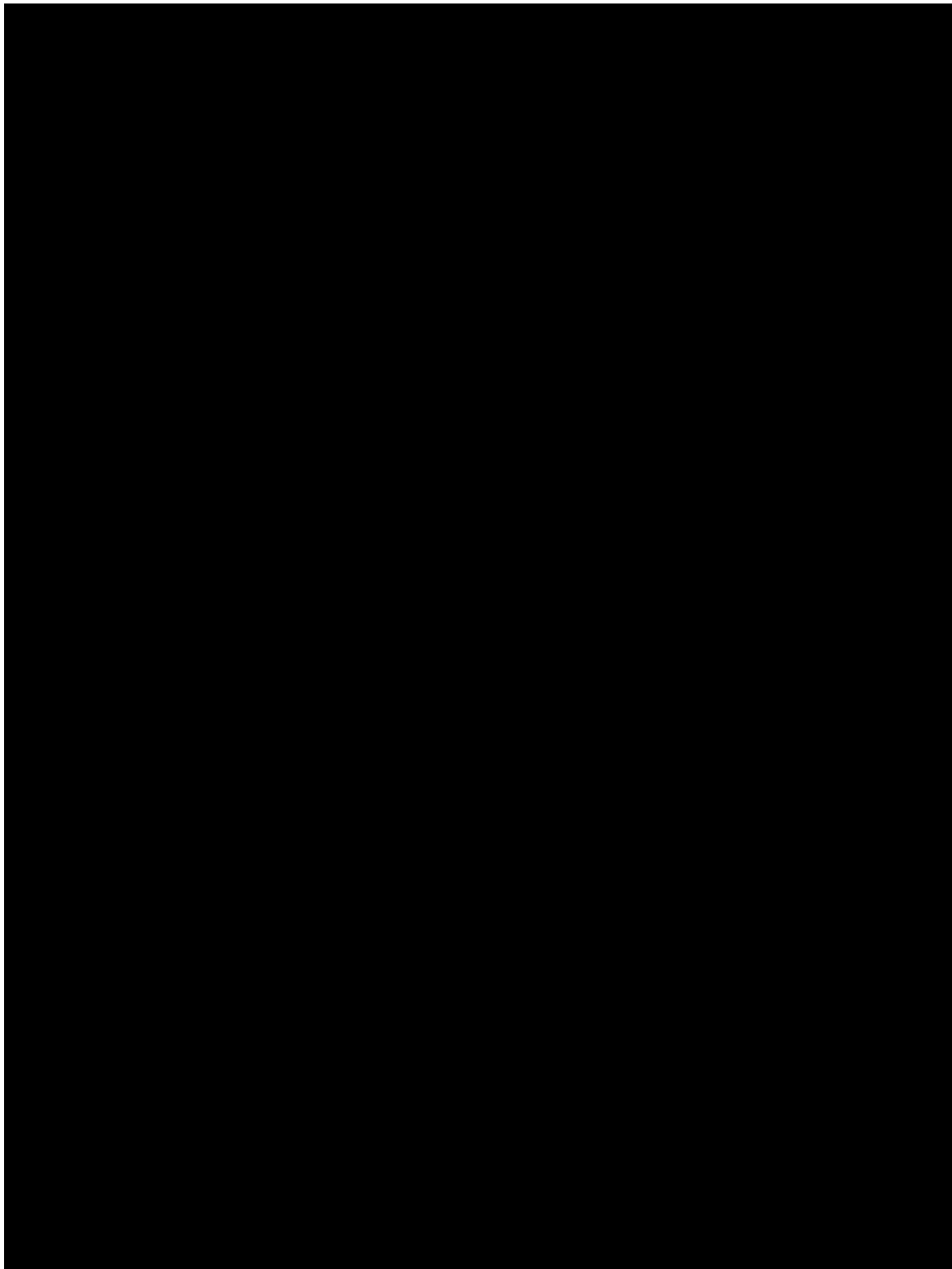
- Shopfronts and small-scale commercial developments.

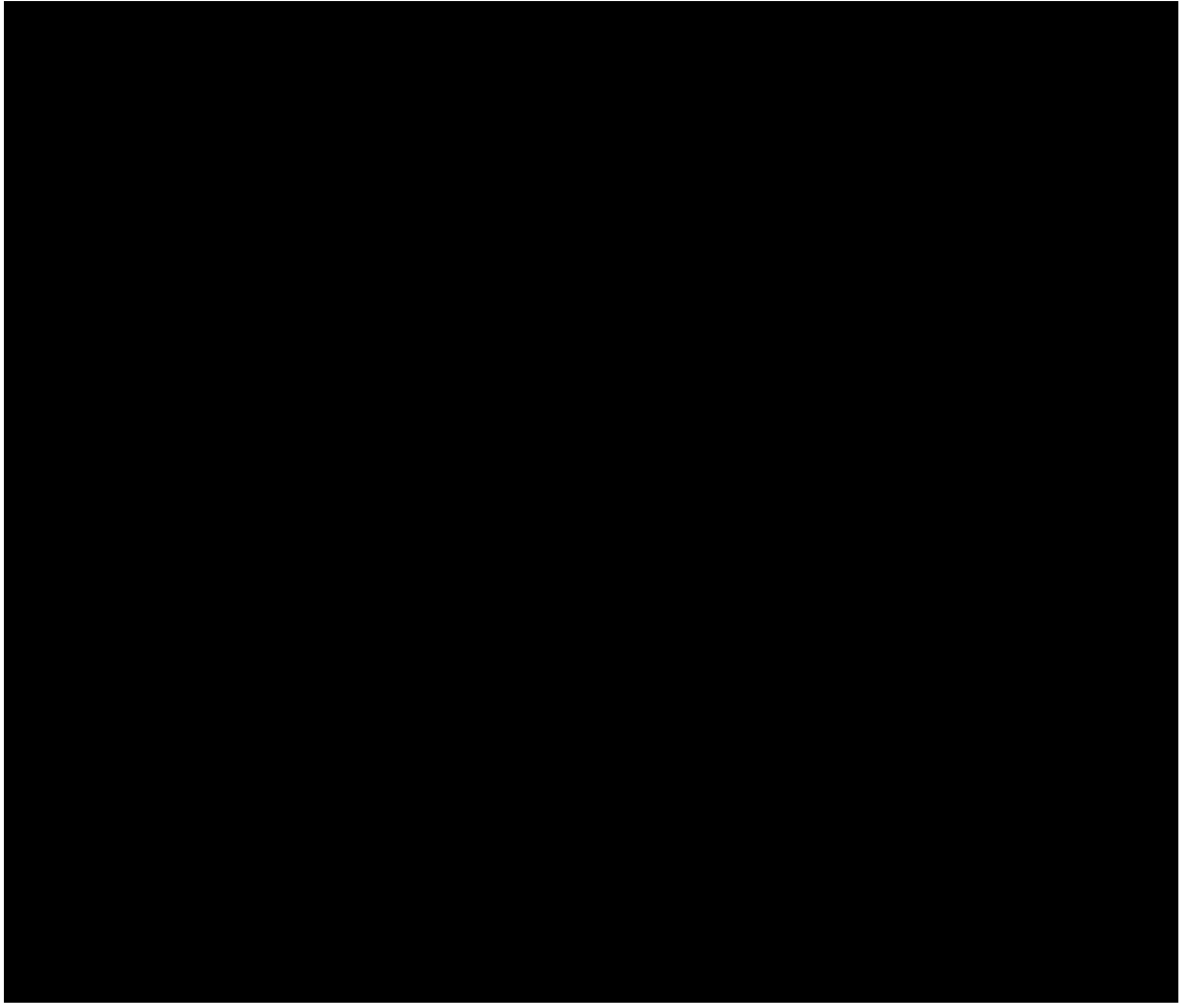
- Multi-residential developments including residential towers

Confidential

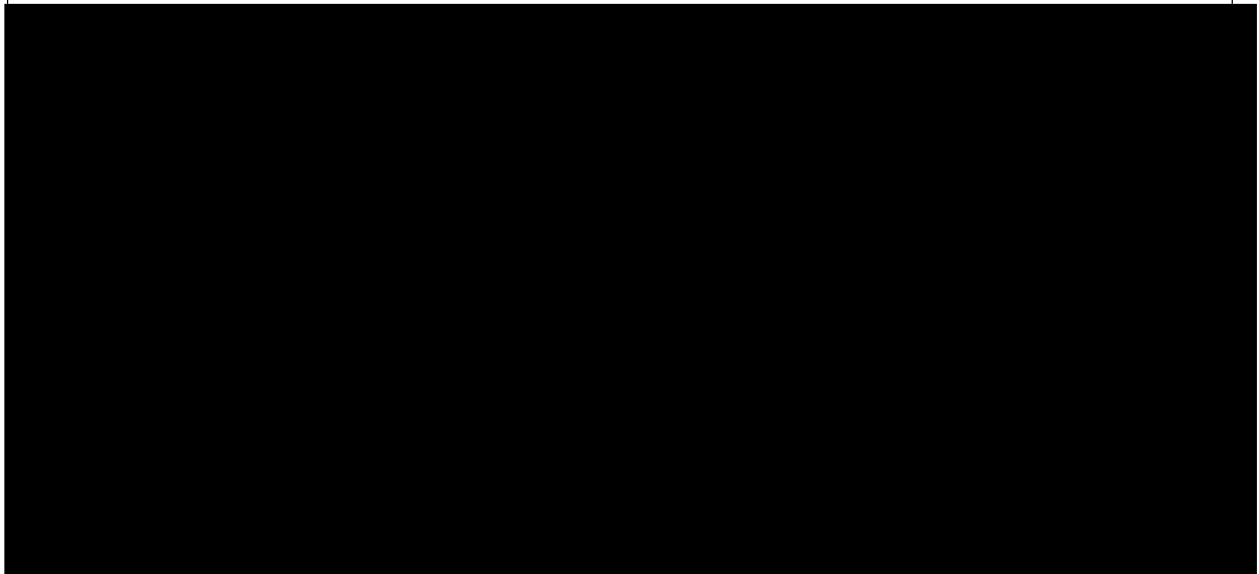








Confidential

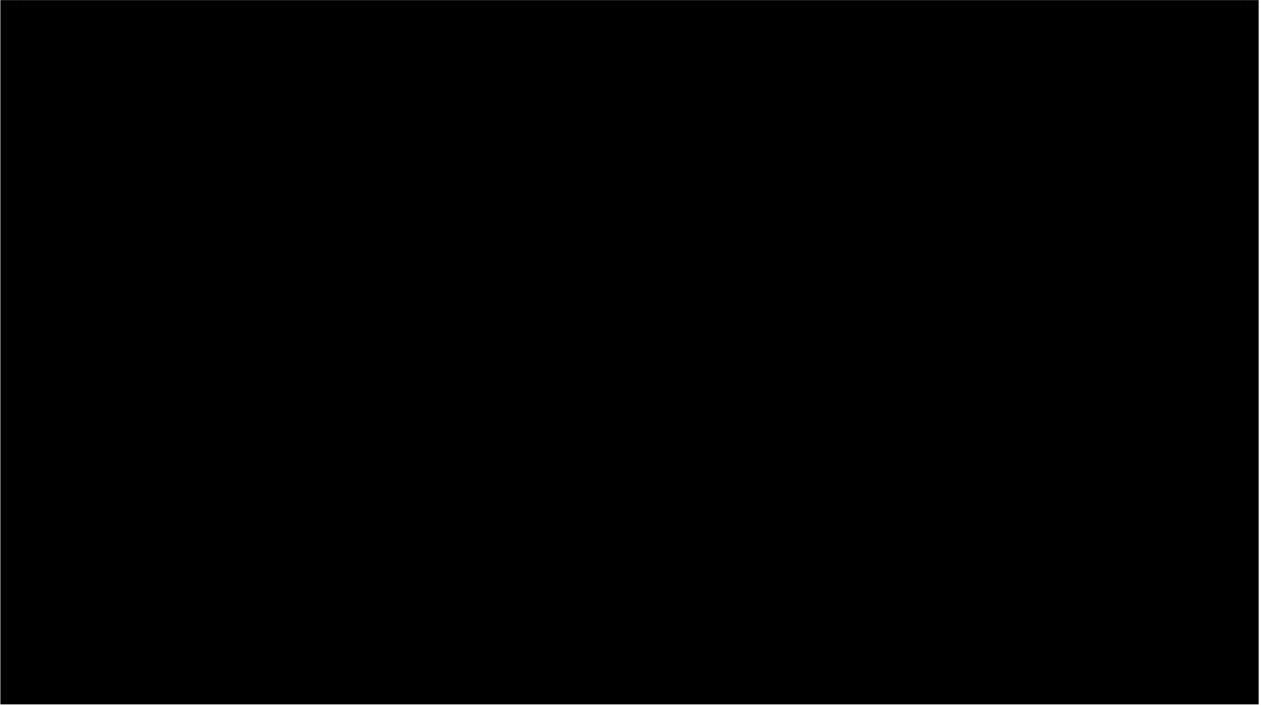


- the way in which the imported and Australian-manufactured AWD compete

Both the Australian and import industry can produce similar product ranges to meet demand across the full range of building classes. While product quality/reliability and lead times remain

a barrier to increased import adoption, they are increasingly being overcome by unfair market pricing.

Confidential



- any other factors influencing competition within the Australian market for AWD.

Interest rates, inflation and broader economic factors, combined with marketing and consumer awareness influence competition.

Confidential



5. In relation to the range of AWD offered for sale in the Australian market, please outline:
 - sources and availability of supply

OFFICIAL: Sensitive

Australia has a plethora of prime system suppliers – from base level residential systems to façades and energy and thermally efficient, high performance, slim line profiles for architecturally bespoke projects. Australian fabricators have access to anything the customer, and ultimately the market, requires.

- product range or specification differences between Australian-manufactured and overseas-supplied goods:

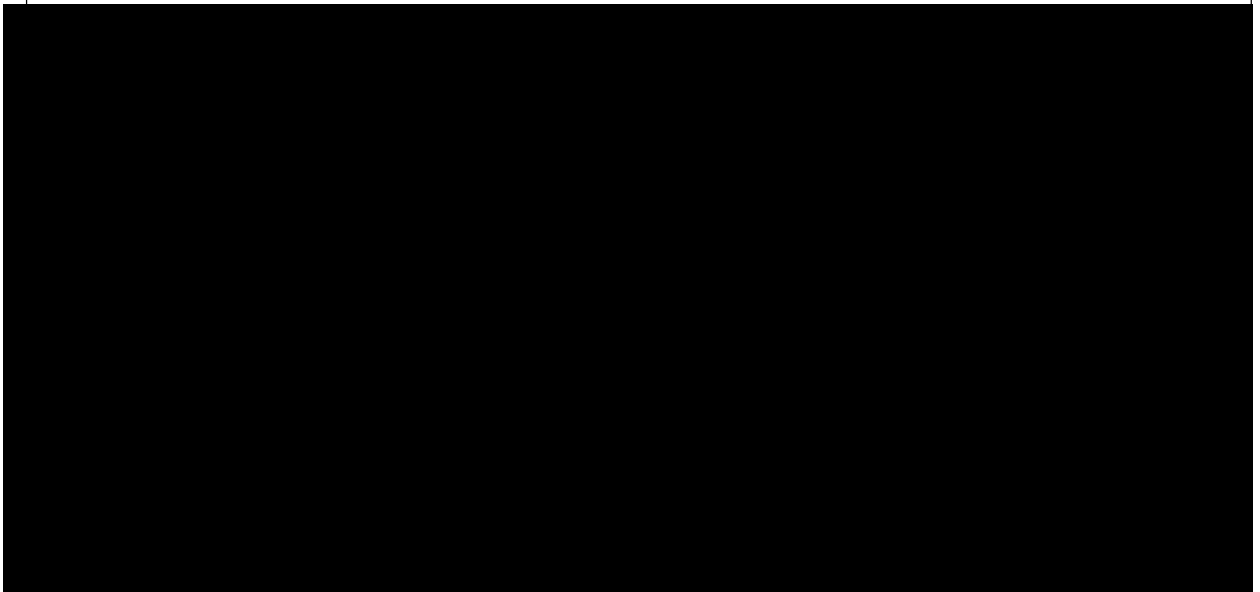
As outlined above, there is minimal difference between Australian manufactured and imported goods.

Confidential



- any actual or perceived quality differences between Australian manufactured and overseas supplied goods

Confidential

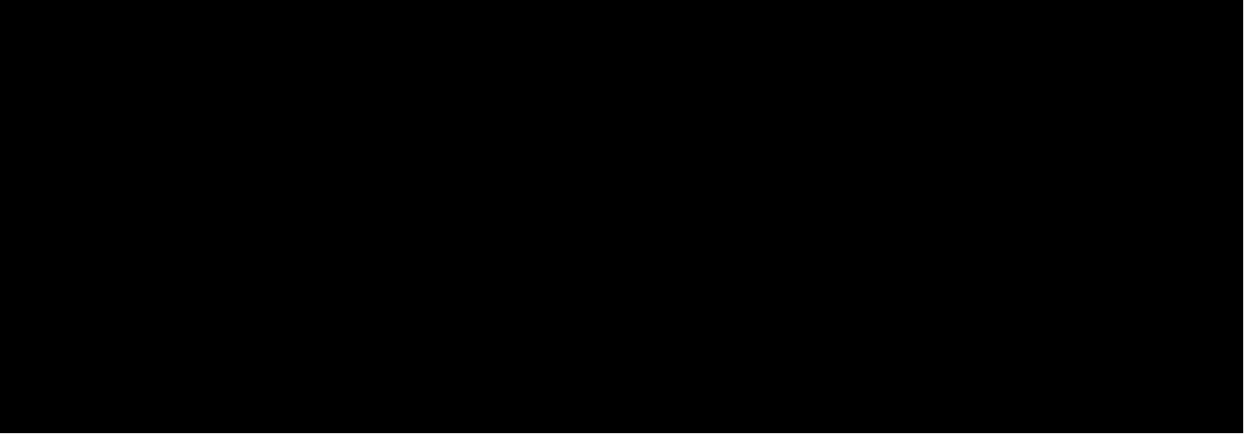


OFFICIAL: Sensitive

- any actual or perceived price differences between Australian manufactured and overseas supplied goods.

In our experience, imported Chinese goods are consistently sold at lower prices.

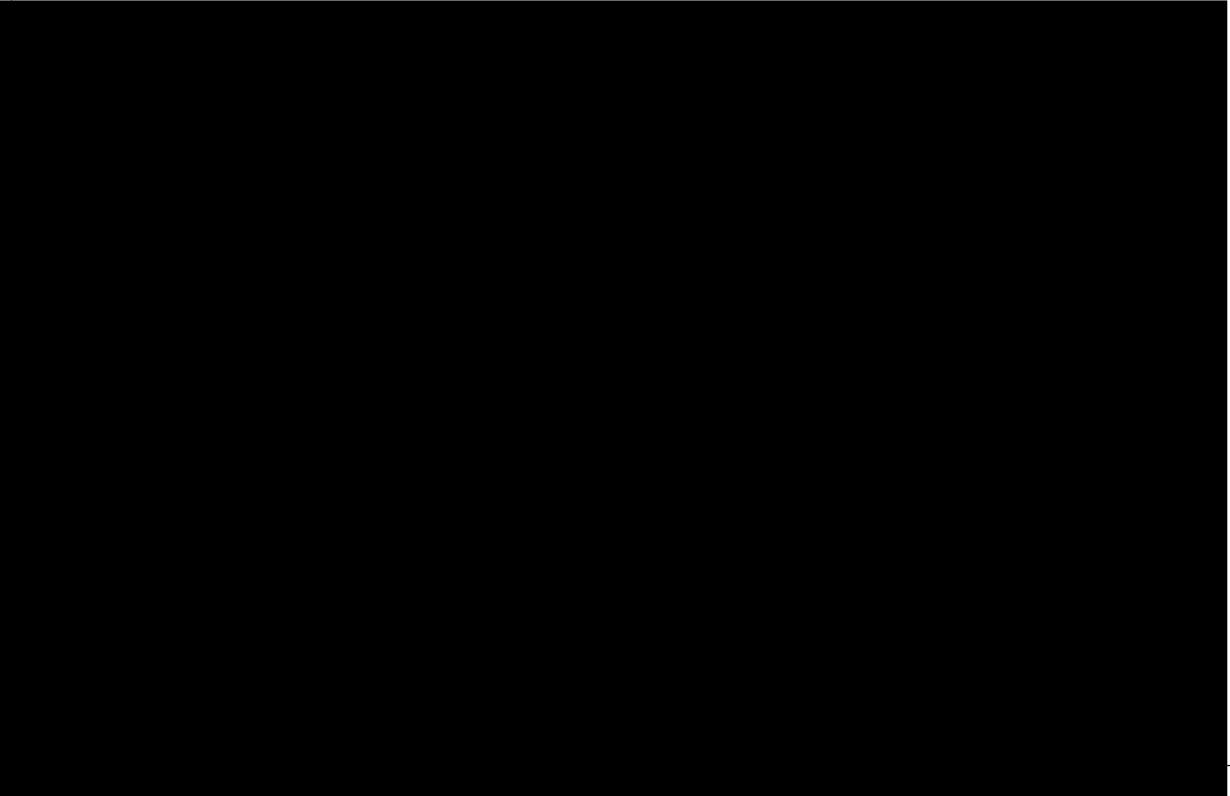
Confidential

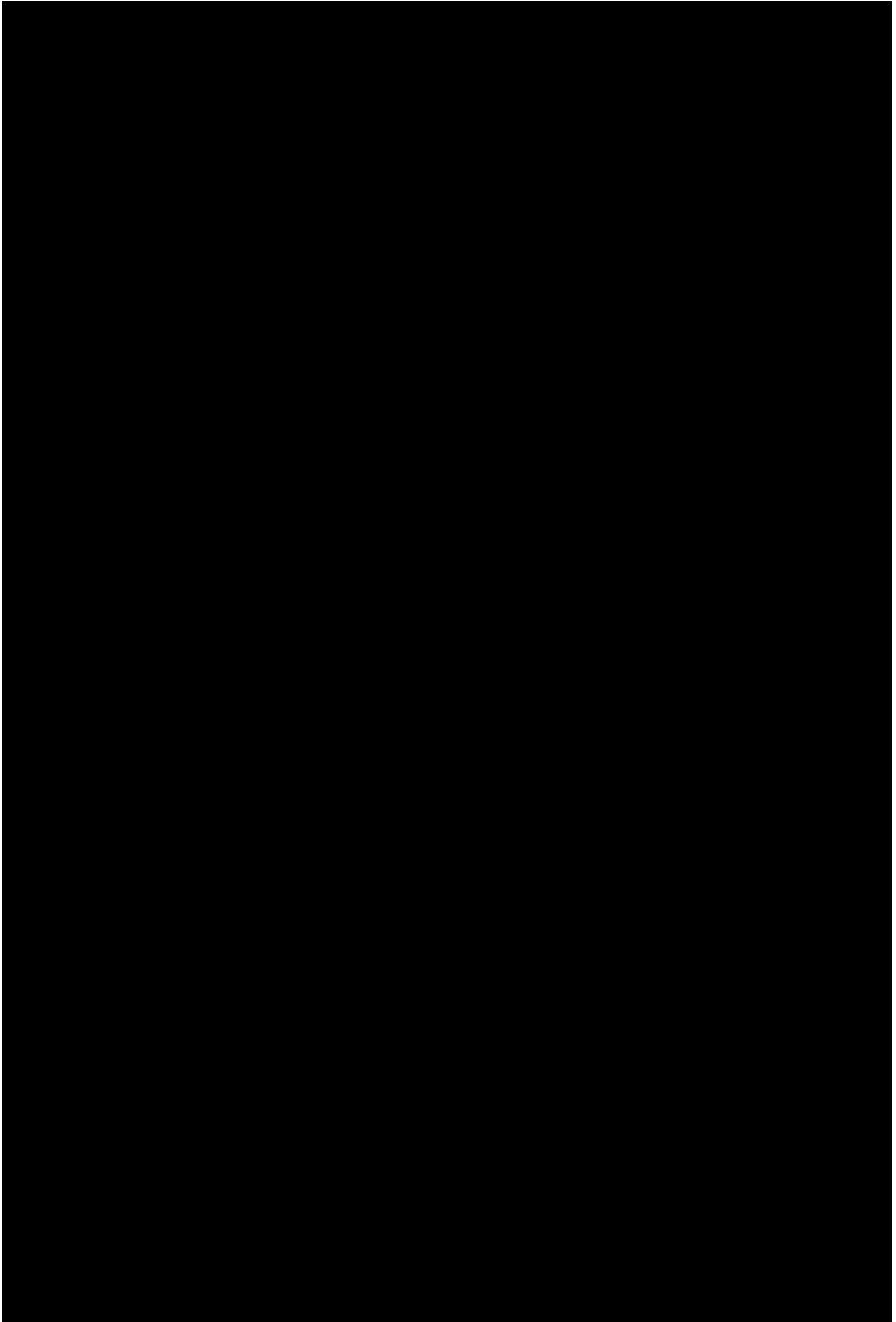


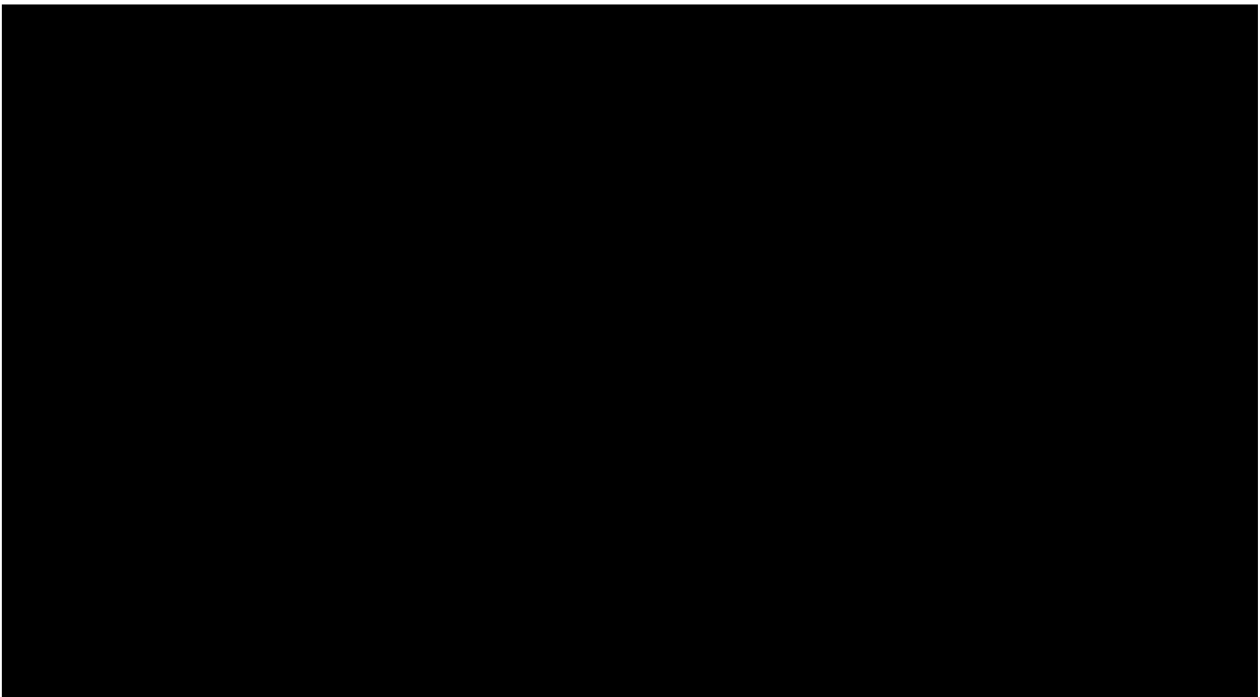
6. In the **last five years**, have there been any notable changes in:
- consumer preferences for the goods, (e.g. new products within the goods description, new substitute products, preference for Australian produced over imported goods)

Energy efficiency, greater glazing areas, indoor/outdoor living are all themes that continue to grow in prominence.

Confidential





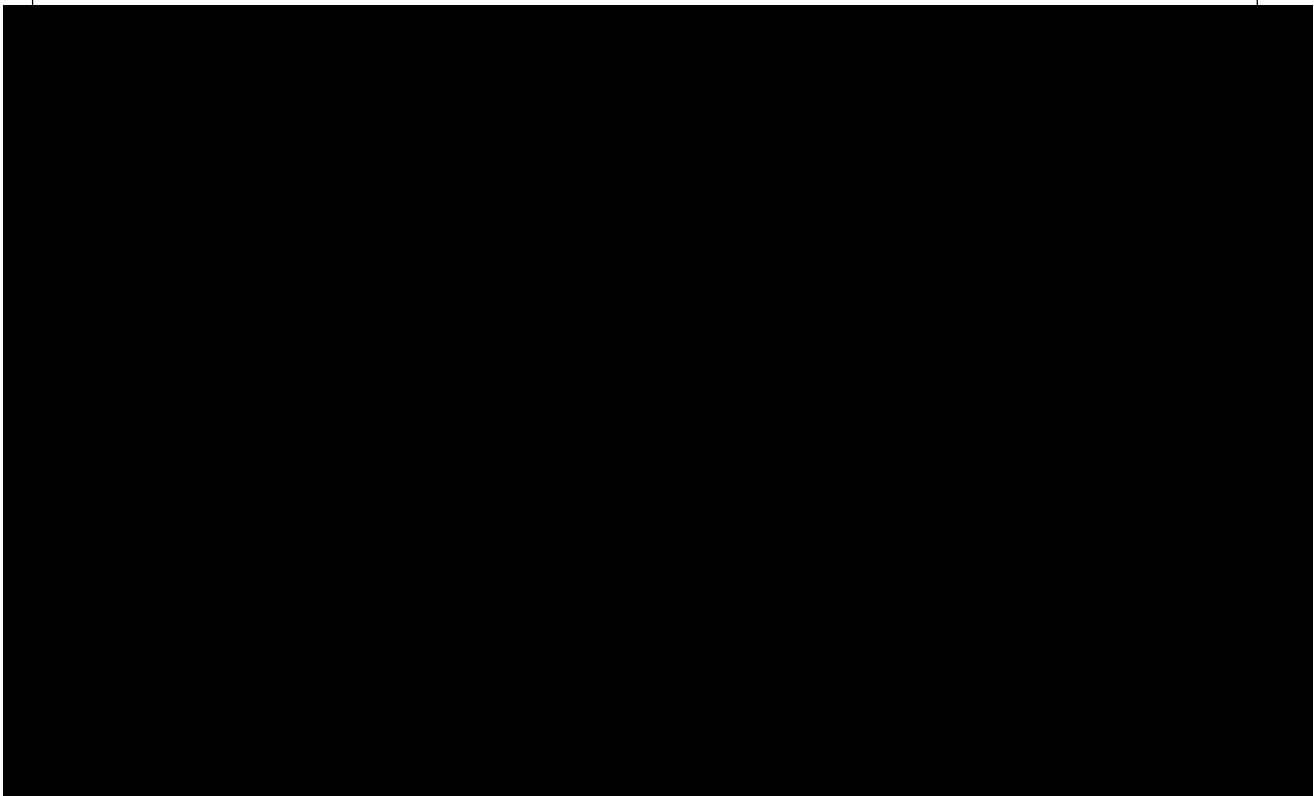


- conditions of competition for the goods.

There is increased competition in the AWD marketplace that we have seen in some time.

7. Considering your responses to Q6 above, how have these changes impacted your business, specifically in the period from FY2022 to FY2025?

Confidential

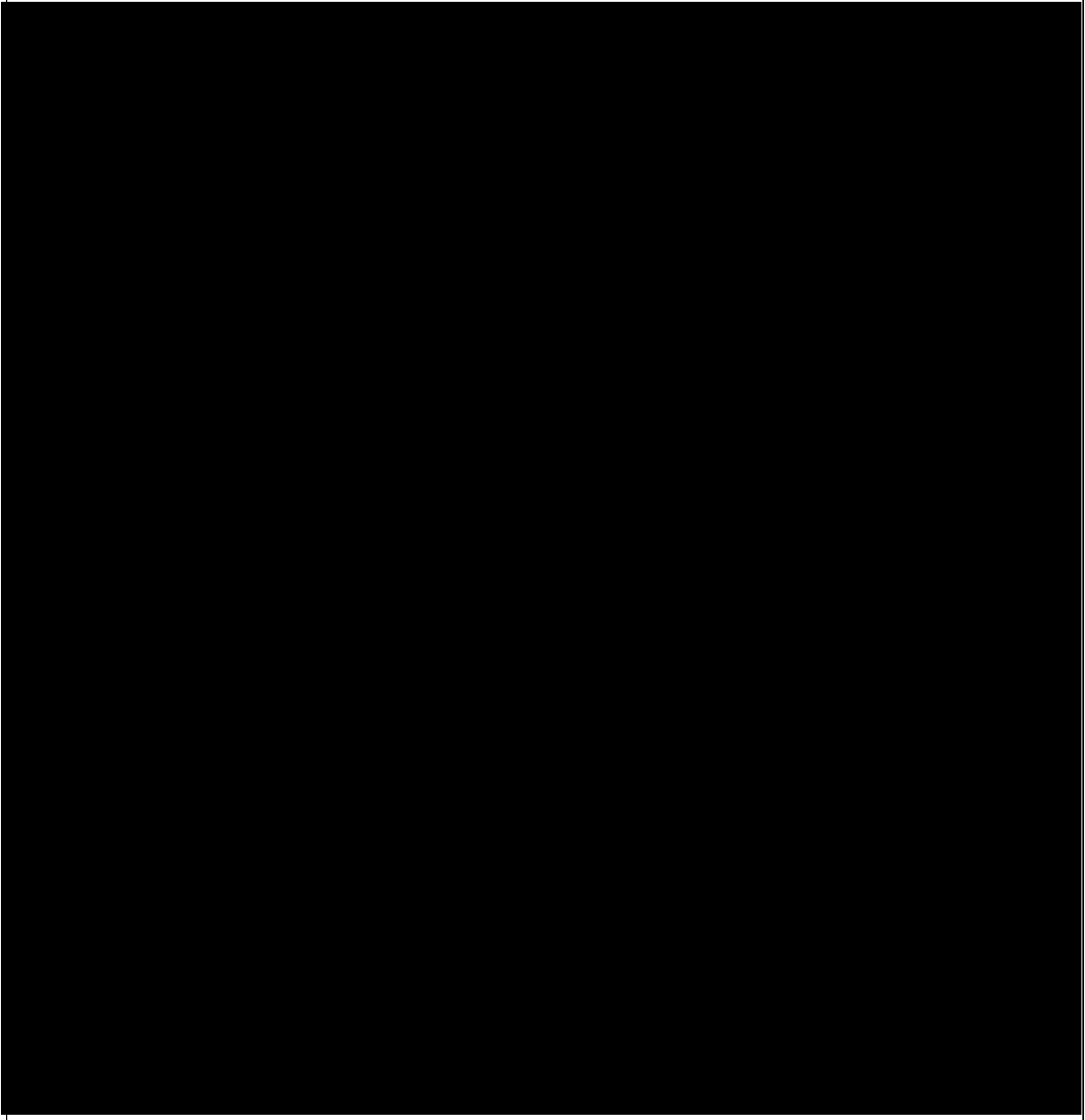


8. Do you anticipate any changes to the Australian market for AWD in the **next five years**? In your response, please comment on:

- the short and medium-term outlook for the Australian industry

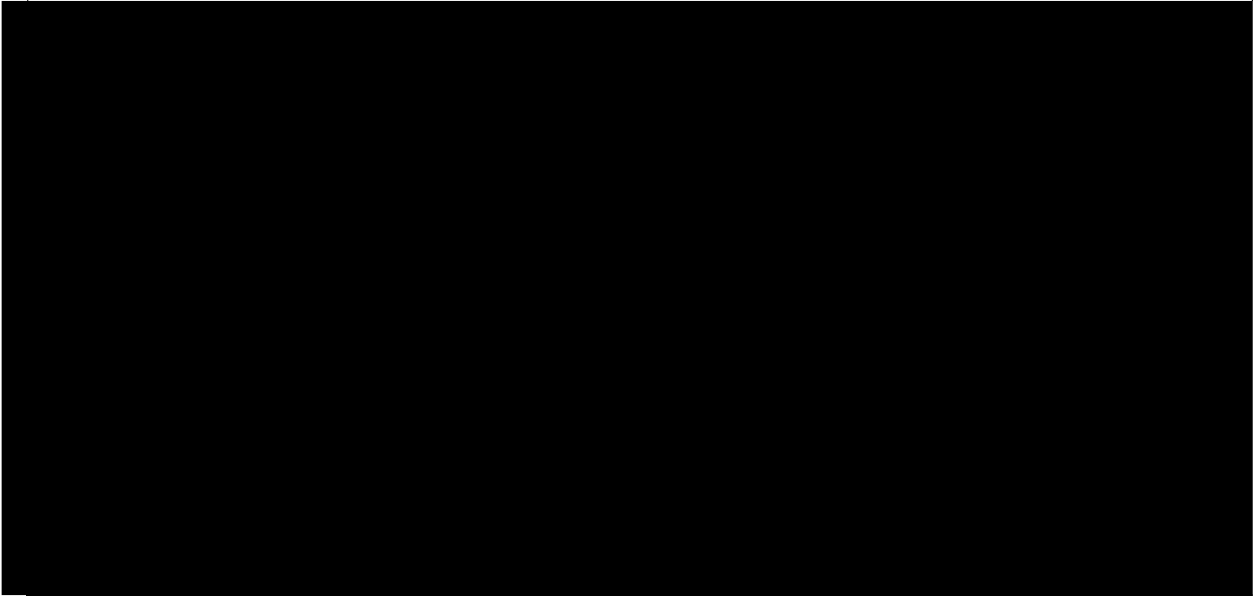
The only constant is change, however we have some assumptions that form the basis of our ongoing business strategy.

Confidential



- any anticipated changes to demand and/or supply

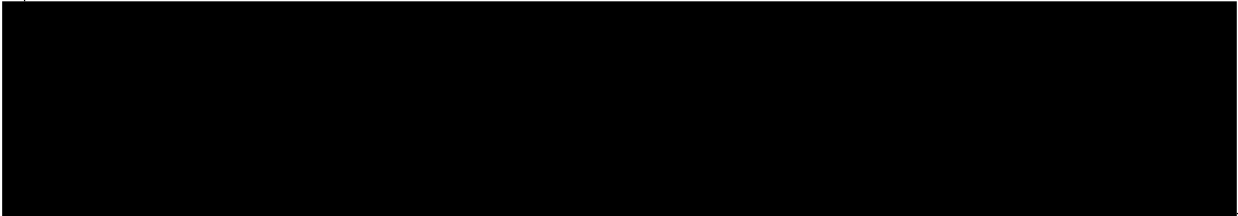
Confidential



- any anticipated changes to the conditions of the Australian market for AWD

Tweed Coast Glass expects ongoing price pressure from imports will persist in the absence of a favourable ADC decision., leading local manufacturers to compete on compliance, quality, lead times, and customisation rather than price.

Confidential



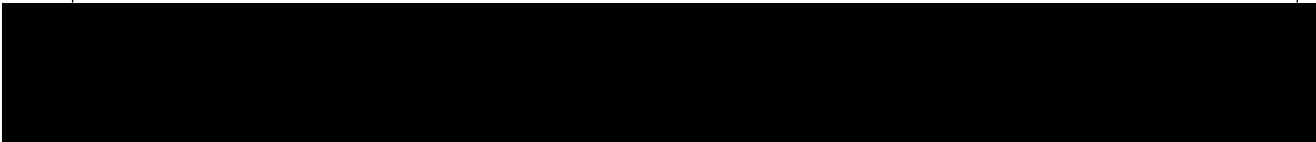
9. Who do you consider to be the price leader for AWD in the Australian market?

Tweed Coast Glass clearly identifies imported products from China as the price leader in the Australian market for aluminium windows and doors.

C Goods produced and sold by your company

10. Are the goods generally sold as individual items (i.e. singular window or singular door) or on a project/tender basis?

Confidential



11. Explain how the selling prices of the goods are determined.

Confidential

12. Please rank the following factors in terms of their influence on your pricing decisions, with the most important factor ranked first (1) and the least (13) important factor ranked last.

13. Confidential



D Additional information or comments

Please add any comments in relation to the investigation, particularly in relation to the applicant's claims of injury caused by allegedly dumped and subsidised imports from China?

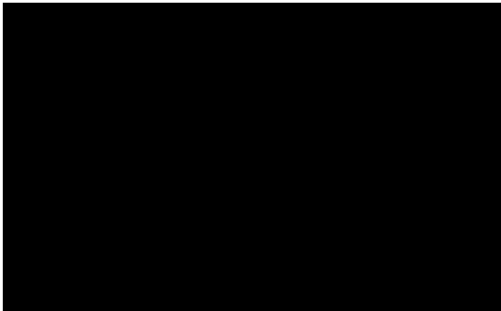
Tweed Coast Glass is recognised as a leader and supply of window and door solutions across Southeast Queensland and Northern NSW. Our business and team have an unrelenting focus on the customer and our business success. As outlined to the commission we have robust history of quality projects in multiple sectors and due to the real impact have unfairly priced imports we have had to evolve and adapt.

We are not against competition, we simply want a level playing field one where our products, people and proven performance can continue to delight customers. Tweed Coast Glass is not going anywhere, but a fair playing field by way of duties on dumped products, where they are found, helps maintain a vibrant and fair Australian window fabrication industry.

E Certification

The information supplied in this questionnaire is complete and correct to the best of my knowledge:

The information supplied in this questionnaire is complete and correct to the best of my knowledge:



Date: 16/01/2026