

Jolong Windows Statement

In Support of the Australian Government's Anti-Dumping Investigation

Upholding Fair Trade, Market Integrity, and the Sustainable Development of the Window and Door Industry

Jolong Windows acknowledges the Australian Government's announcement regarding the initiation of an anti-dumping investigation into aluminium window and door products imported from China. As a window and door manufacturer that has been operating in the Australian market for more than a decade, Jolong Windows expresses its understanding of, and support for, the Government's decision to commence this investigation in accordance with Australia's trade remedy framework.

The Australian window and door market has experienced significant growth in recent years. At the same time, the industry has faced challenges associated with uneven product quality, pricing distortions, and inconsistent compliance standards. In this context, the initiation of an anti-dumping investigation plays an important role in assessing market conditions objectively, restoring competitive neutrality, and ensuring that trade occurs on fair and lawful terms.

Jolong Windows supports trade remedy investigations conducted by the Australian Government in line with the Customs Act, WTO Anti-Dumping Agreement, and established Anti-Dumping Commission procedures. We firmly believe that transparent, rules-based competition is essential to the long-term sustainability of the industry, the protection of compliant businesses, and the safeguarding of consumer interests.

Long-Term Commitment to Australia and Localised Operations

Since entering the Australian market in 2015, Jolong Windows has pursued a long-term, localisation-focused strategy. We have established permanent operations and large-scale showrooms in Adelaide, Sydney, Melbourne, and Brisbane, with 100% local employment, reflecting our commitment to integrating into the Australian market and supporting local communities.

Looking ahead, Jolong Windows will commission a window and door processing facility in Adelaide in September 2026, enabling a fully integrated operating model encompassing local R&D, local manufacturing, local sales, and local after-sales service. This investment further strengthens our contribution to

Australia's manufacturing capability and enhances supply chain transparency and responsiveness.

Jolong Windows operates primarily in the mid- to high-end segment of the Australian market. Our products are designed to meet or exceed applicable

Australian Standards (AS) in respect of energy efficiency, structural performance, and safety. Our market position has been achieved without reliance on price-based dumping, but rather through sustained investment in technology, product development, quality assurance, and professional local service.

Supporting Fair Competition and Opposing Unlawful Dumping Practices

In relation to the current anti-dumping investigation, Jolong Windows will cooperate fully with all lawful information requests and procedural requirements. We recognise the importance of distinguishing between legitimate, compliant suppliers and practices involving dumped imports or other forms of unfair competition.

International trade functions effectively only when conducted on the basis of fair pricing, transparency, and regulatory compliance. Practices involving sustained under-pricing below cost ultimately undermine market integrity, distort competition, and expose end-users to quality and safety risks.

As a company with over 30 years of industry experience globally (established in 1992), Jolong Windows understands that the window and door industry operates on reasonable, not excessive, margins. Products offered at prices significantly below sustainable cost levels — in some cases below AUD 200 per square metre — raise serious concerns regarding material quality, thermal performance, durability, and long-term safety.

The genuine cost of a compliant window system includes certified aluminium profiles, tested glazing systems, compliant hardware, international logistics, and ongoing after-sales support. Pricing that does not reflect these realities risks compromising both consumer outcomes and the viability of responsible suppliers.

Promoting Competition Based on Quality, Technology, and Compliance

Jolong Windows believes that competition in the window and door industry should be driven by product performance, technical capability, innovation, and service quality, rather than destructive price-based competition.

Sustained price wars reduce the capacity of manufacturers to invest in research and development, compliance testing, and product improvement, leading to long-term degradation of industry standards. Over the past decade, demand in Australia for

high-performance, energy-efficient window systems has increased substantially. In response, Jolong Windows has made continuous investments in R&D, securing more than 40 technical patents, and developing systems tailored to Australian climate conditions and regulatory requirements.

Strengthening Compliance, Certification, and Market Entry Standards

All Jolong Windows products supplied to the Australian market are designed and manufactured in accordance with applicable Australian Standards and have been tested and certified through recognised testing bodies such as AZUMA, providing verified performance data for key criteria including air infiltration, water penetration, and wind load resistance.

We note, however, that certain products currently available in the market have not undergone testing by recognised authorities, relying instead on self-issued declarations or misapplied reports. Such practices undermine consumer confidence and pose potential safety risks.

Jolong Windows supports stronger regulatory oversight and clearer market entry requirements, including mandatory independent testing and certification for all window and door products supplied to Australia. This approach ensures consistency, transparency, and protection of end-users, particularly where technical performance is not readily assessable by consumers.

Supporting Energy Efficiency and Sustainable Building Outcomes

Australia's move toward 7-star energy efficiency standards for new residential buildings reflects an important policy direction. Jolong Windows supports this transition and recognises the role of compliant window systems in achieving broader energy and sustainability objectives.

Energy-efficient construction and emissions reduction are long-term priorities. While Australia is resource-rich, adopting measured, forward-looking approaches to sustainable building will deliver lasting benefits for households, industry, and future generations.

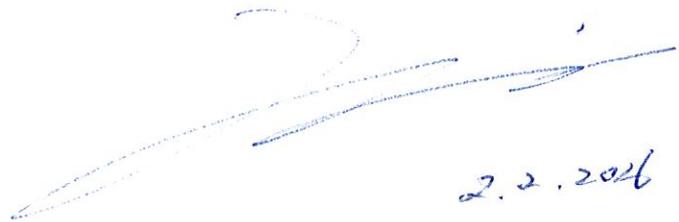
Looking Forward: Balanced Trade and Long-Term Cooperation

Jolong Windows views the current anti-dumping investigation not as a rejection of international trade, but as a mechanism to ensure that trade operates within a fair, rules-based framework. China and Australia maintain complementary economic

strengths, and there remains significant potential for lawful, transparent cooperation in the window and door sector.

Clear and consistent trade rules support business certainty, encourage responsible investment, and enable consumers to access high-quality, compliant products. Regardless of the outcome of the investigation, Jolong Windows will continue to operate in Australia in accordance with applicable laws, standards, and trade obligations, and will remain committed to delivering compliant products and professional service.

Jolong Windows looks forward to continued engagement with the Australian Government, the Anti-Dumping Commission, industry bodies, and local partners to support a fair, transparent, and sustainable window and door industry, and to contribute positively to the long-term development of China - Australia trade relations.



2.2.2026