

REYNAERS AUSTRALIA PTY LTD.

2/40 Kitchen Road

Dandenong South

VIC 3175

T. +61 3 9792 0067

E. info@reynaers.com.au

www.reynaers.com.au



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Dear Commissioner,

I write on behalf of Reynaers Aluminium Australia to provide clarity on the access and use of world-leading high-performance products by the Australian industry in the Australian market.

Reynaers Aluminium (www.reynaers.com.au), with its strong European heritage, has operated as a global leader in the design and supply of advanced aluminium windows and façade systems for the past 60 years. Through our strong partnership with Australian fabricators across every state in Australia combined with our national warehouse capability we provide Australian based fabricators access to our diverse range of world leading fenestration products. These products are supported by our comprehensive technical expertise, digital tools (like our dedicated Customer Portal & Architect Hub), and ongoing training for local partners including project engineering, and compliance documentation tailored to Australian standards.

The Reynaers product portfolio is distinguished by its breadth and precision. Our systems—such as the MasterLine, SlimLine, Hi-Finity, and CW series—are engineered to deliver exceptional thermal, acoustic, and structural performance, meeting and often exceeding the many clients' needs performance expectations and regulatory requirements. Our products are not generic commodities; they are the result of decades of research and development, and are specified in projects ranging from single dwellings to complex high-rise multi-storey commercial and residential buildings.

A key strength of Reynaers Aluminium Australia lies in our proven capacity and breadth of product to support projects of all sizes and types. Of particular relevance to the Commission's investigation is our expertise in high-performance windows and doors, as well as façade systems, specifically window wall products, given the scope of this case. Reynaers has a long history of supplying engineered façade solutions for bespoke and major projects across Australia and the world, and our Australian partners are fully capable of delivering these systems to the highest standards. Our window and door systems are tailored as project-specific solutions, rigorously tested and engineered for compliance with Australian and international standards, including AS2047 and AS 4284 for building façades. These systems are not off-the-shelf windows or doors, but integrated building systems and envelopes that address the unique structural, acoustic, and thermal challenges of the most discerning modern architecture.

It is important to emphasise that the capability to deliver high-performance, precision-engineered aluminium systems is already well established within Australia through Reynaers' network of local fabricators. Assertions that the local industry cannot meet the needs of innovative, large or complex projects without reliance on imported products from China doesn't reflect the reality of our custom fabricators or our system capabilities. Our Australian fabricators, supported by Reynaers' global resources and local infrastructure, are delivering advanced solutions across the full spectrum of building types, from bespoke residential developments to landmark towers (most recently up to 55 stories).

In closing, our nationally distributed fabrication network, high-end product offer, and proven system design capacity enable us to support projects of any scale or complexity, while contributing to the resilience and competitiveness of the domestic supply chain. We remain at the Commission's disposal to provide further technical data, project references, or fabricator capability statements as required.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Andrew Vickery', written in a cursive style.

Andrew Vickery

Country Manager (Au/NZ)