Criterion ID	
Chlerion ib	
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	11.12.19
Evaluation Rating Summary	Exceptional s47E(d), s47C(1)
Word Picture	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactor
	Non-compilan
Evaluation Criterion Word	
Picture and Score	
Justification	
Why a higher rating was not	s47E(d), s47C(1)
awarded	
Why a lower rating was not awarded	s47E(d), s47C(1)
awarueu	
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	
(if any)	

# **Negotiation points**

Negotiating Points	s47E(d), s47C(1)

#### **Risk**

Evaluation Criterion Risk Identified	[describe the risk]					
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]					
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely		
Assessment		Likely		Rare		
		Possible				
	Consequence:	Severe		Minor		
		Major		Insignificant		
		Moderate				
	Risk Level:	Extreme		Minor		
		High		Low		
		Medium				

#### Notes:

1. If you need to capture more than one risk, please copy this page.

## **Assessment Complete**

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

	Weighted Criteria						
1.	Organisational Capability						
	Key Criterion	Sub-Criteria					
	Column (a)	Column (b)					
	The overall organisational ability of the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements (services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.	(i) Organisational experience delivering expert business advisory and facilitation services;  sate(d), sato(1)  (ii) ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services;  sate(d), sato(1)					
		(iii) understanding of and ability to deliver expert business advisory and facilitation services (as relevant);					
		(iv) ability to deliver Programme services appropriate to the individual needs of businesses;  **TE(d), **47C(1)					
		(v) ability to implement quality assurance systems and processes for consistent delivery of high quality services;					
		(vi) ability to deliver Programme services in a way that is flexible, adaptable and scalable;					
		(vii) ability to appropriately manage service delivery timeframes as specified by the Department;					
		(viii) ability to respond to significant increases or decreases in the level of services or changes to the					

services resulting from changes to Commonwealth policy or the number of eligible businesses entering the Programme;

s47E(d), s47C(1)

(ix) ability to work with other Delivery
Partners to form a state and/or
national network;

s47E(d), s47C(1)

(x) ability to connect with and facilitate referrals of eligible businesses to other relevant Government programs including but not limited to Industry Growth Centres;

s47E(d), s47C(1)

(xi) have a service delivery model to comply with the delivery principle to ensure continuity of service to a business as outlined in <a href="mailto:item 2 of Schedule 1">item 2 of Schedule 1</a>— Statement of Requirement;

s47E(d), s47C(1)

(xii) ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and

s47E(d), s47C(1)

(xiii) ability to instil confidence for businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

#### **Project Management**

s47E(d), s47C(1)

 (i) Ability to ensure quality assurance and performance management plans are in place and achievable;

s47E(d), s47C(1)

(ii) ability to manage workflow including effective resource allocation,

workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;

s47E(d), s47C(1)

- (iii) ability to ensure ongoing professional development of tenderer's specified personnel;
- (iv) ability to manage resourcing (equipment and facilities including ICT);

s47E(d), s47C(1)

 (v) ability to have adequate ICT security protocols in place to ensure customer information is stored securely and only accessed or used for the purpose of delivering Programme services;

s47E(d), s47C(1)

(vi) ability to manage any delays in providing the services;

s47E(d), s47C(1)

(vii) ability to comply with the Programme's administrative requirements;

s47E(d), s47C(1)

(viii) ability to transition in and transition out of the Programme; and

s47E(d), s47C(1)

(ix) ability to appropriately manage work health and safety issues.

s47E(d), s47C(1)

#### **Specified Personnel**

 (i) Extent of specified personnel's firsthand business experience and knowledge of current issues affecting eligible businesses;

s47E(d), s47C(1)

(ii) suitability of specified personnel's

skills to fulfil the roles of Facilitators as outlined in <u>Appendix B of Schedule 1 - Statement of Requirement;</u>
s47E(d), s47C(1)

(iii) tenderer's ability to replace specified personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services:

s47E(d), s47C(1)

(iv) diversity of specified personnel.

s47E(d), s47C(1)

Note: If the tenderer does not currently have all specified personnel, please outline the methodology that will be applied to attract and appoint suitably skilled and qualified specified personnel.

## 2. Promotion and Marketing and Industry Knowledge

30%

# Key Criterion Column (a)

## Sub-Criteria

Column (b)

The overall ability of the tenderer to:

- promote the Programme to ensure adequate take up and demand for Programme services; and
- provide the Department with high-level market and business intelligence to support continuous improvement and delivery of services.

Promotion and Marketing (overall 2)

(i) Ability to promote Programme services to eligible businesses through marketing, communications and business development activities; and

s47E(d), s47C(1)

 (ii) ability to promote Programme services to eligible businesses to ensure adequate demand for and take-up of Programme services is maintained.

s47E(d), s47C(1)

		Industry Knowledge				
		(i) Industry knowledge, interaction and linkages with eligible businesses; s47E(d), s47C(1)				
		(ii) connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and				
		(iii) ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.				
Unweighted Criteria						
3.		Not weighted				
	Key Criterion	Sub-Criteria				
	Column (a)	Column (b)				
	Pricing proposed by the tenderer to deliver the Programme services and deliverables.	Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under the Draft Form Contract;      pricing structure; and      proposed payment schedules and				
		life cycle costs.				
4.		Not weighted s47E(d), s47C(1)				
	Key Criterion Sub-Criteria					
	Column (a)	Column (b)				
	Any risks inherent in the tender.	Any risks inherent in the tender which may include (but is not limited to):  • management of any actual, perceived or potential conflicts of				

Key Criterion Column (a)	Sub-Criteria Column (b)
The tenderer's ability to sufficiently conform and provide the services in accordance with relevant Commonwealth Procurement Connected Policies.	Indigenous Procurement Policy In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:  (i) using Indigenous enterprises in its supply chain; and  (ii) the employment of Indigenous Australians.
	Requirement of Economic Benefit for Australia  In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.

# STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	Organisational Capability
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	10 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes ☐ / No ☐(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing	[insert first draft of possible question]
elarification questions} Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	

	s47E(d), s47C(1)
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	
(if any)	
Negotiation points	
Negotiating Points	- finanti
Negotiating Points	• [insert]
	• [insert]

#### **Risk**

Consequence: Severe   Minor   Insignificant   Moderate   Minor   High   Low   Medium   Medium   Medium   Medium   Medium   Medium   Minor   Medium   Mediu	Evaluation Criterion Risk Identified	[describe the risk]					
Preliminary Risk Assessment  Likely Rare  Possible  Consequence: Severe Minor  Major Insignificant  Moderate  Risk Level: Extreme Minor  High Low	Comments and mitigations	[describe potential management approaches and risk mitigations]					
Possible   Rare   Possible   Consequence: Severe   Minor   Insignificant   Moderate   Minor   High   Low   Cow   Consequence: Severe   Minor   Consequence: Severe   Consequence: Severe   Minor   Consequence: Severe   Consequence: Severe   Minor   Consequence: Severe   Consequence:	Preliminary Risk	Likelihood:	Almost Certain		Unlikely		
Consequence: Severe	Assessment		-		Rare		
Major   Insignificant   Moderate   Minor   High   Low			Possible				
Moderate		Consequence:	Severe		Minor		
Risk Level: Extreme			Major		Insignificant		
High □ Low □			Moderate				
		Risk Level:	Extreme		Minor		
Medium			High		Low		
			Medium				

#### Notes:

1. If you need to capture more than one risk, please copy this page.

## **Assessment Complete**

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	10 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d)
	Good S47C(1) OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for	[insert first draft of possible question]
process to be followed in issuing clarification questions}	
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1)
Justification	
Why a higher rating was not awarded	
NATIONAL DESCRIPTION OF THE PROPERTY OF THE PR	
Why a lower rating was not awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	

Criterion ID						
Tenderer Name	s22(1)(a)(ii)					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	10 Dec 2019					
Evaluation Rating Summary Word Picture	Exceptional					
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)		
	Acceptable					
	Poor					
	Unsatisfactory					
	Non-compilant					
Is a clarification question required – if so do a first	□Yes/ □No					
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]					
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.				
Why a higher rating was not awarded						
Why a lower rating was not awarded						
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0		
Additional Comments						
(if any)						

Criterion ID					
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	10 Dec 2019				
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	s47E(d), s47C(1)	[for unweighted criteria]
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]				
Evaluation Criterion Word Picture and Score Justification	Requirements addressed.				
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0				
Additional Comments					
(if any)					

Criterion ID	5. Corpora	5. Corporate and Financial Viability					
Tenderer Name	'	to und i iii	arroidi Vi	aomiy			
	522(1)(4)(1)						
Assessor Name	s22(1)(a)(ii)						
Date or period of Criterion Assessment	10 Dec 2019						
Evaluation Rating Summary Word Picture	Exceptional						
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)			
	Acceptable						
	Poor						
	Unsatisfactory						
	Non-compilant						
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possible	e questio	n]			
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.					
Why a higher rating was not awarded							
Why a lower rating was not awarded							
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0			
Additional Comments (if any)							

Criterion ID	6. Commor	nwealth P	olicies		
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	10 Dec 2019				
Evaluation Rating Summary Word Picture	Exceptional			a47E(d)	
	Good		OR	s47E(d), s47C(1)	for unweighted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft o	of possible	e questio	n]	
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)	)			
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ <b>5</b> , [	□ 4, □	3, □ 2, □	1, □ 0
Additional Comments (if any)					

Criterion ID	
Tenderer Name	s22(1)(a)(ii)
Assesso r Name	s22(1)(a)(ii)
Date or period of Criterion Assessm ent	14.12.19
Evaluation Rating Summary Word Picture	s47E(d), s47C(1)
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Why a higher rating was not awarded	647E(d), 647C(1)
Why a lower rating was not awarded	s47E(d), s47C(1) 014524_027.doc
	147-2234-1646, v. 1
Evaluation Criterion Score	s47E(d), s47C(1)

STAGE 2 TECHNICAL ASSESSMENT FORM

Negotiation points						
Negotiating Points	s47E(d),					
	s47C(1)					
Risk						
Evaluation Criterion Risk Identified	s47E(d), s47C(	1)				
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial management	t approaches an	d risk mitigations	5]	
Evaluation Criterion	Likelihood:	Almost Certain	П	Unlikely		
Preliminary Risk Assessment		Likely		Rare	П	
Assessment			_	Raie		
		Possible				
	Consequence:	Severe		Minor		
		Major		Insignificant		
		Moderate	П	maigimicant		
		Woderate				
	Risk Level:	Extreme		Minor		
		High		Low		
		Medium				
N-4						
	Notes:  1. If you need to capture more than one risk, please copy this page.					
	2					
Assessment Complete						
Date						
Assessor Signature						

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \square$
Signature	

	Weighted Criteria						
1.	Organisational Capability						
	Key Criterion	Sub-Criteria					
	Column (a)	Column (b)					
	The overall organisational ability of the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements (services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.	(i) Organisational experience delivering expert business advisory and facilitation services;  s47E(d), s47C(1)  (ii) ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services;  s47E(d), s47C(1)  (iii) understanding of and ability to deliver expert business advisory and facilitation services (as relevant);  s47E(d), s47C(1)					
		(iv) ability to deliver Programme services appropriate to the individual needs of businesses; s47E(d), s47C(1)  (v) ability to implement quality assurance systems and processes for consistent delivery of high quality					
		services; s47E(d), s47C(1)  (vi) ability to deliver Programme services in a way that is flexible, adaptable and scalable;					

s47E(d), s47C(1)

(vii) ability to appropriately manage service delivery timeframes as specified by the Department;

s47E(d), s47C(1)

(viii) ability to respond to significant increases or decreases in the level of services or changes to the services resulting from changes to Commonwealth policy or the number of eligible businesses entering the Programme;

s47E(d), s47C(1)

(ix) ability to work with other Delivery
Partners to form a state and/or
national network;

s47E(d), s47C(1)

(x) ability to connect with and facilitate referrals of eligible businesses to other relevant Government programs including but not limited to Industry Growth Centres;

s47E(d), s47C(1)

(xi) have a service delivery model to comply with the delivery principle to ensure continuity of service to a business as outlined in <u>item 2 of</u> <u>Schedule 1- Statement of</u> <u>Requirement;</u>

s47E(d), s47C(1)

(xii) ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and

s47E(d), s47C(1)

(xiii) ability to instil confidence for businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

s47E(d), s47C(1)

#### **Project Management**

(i) Ability to ensure quality assurance and performance management plans are in place and achievable;

s47E(d), s47C(1)

(ii) ability to manage workflow including effective resource allocation, workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;

s47E(d), s47C(1)

(iii) ability to ensure ongoing professional development of tenderer's specified personnel;

s47E(d), s47C(1)

(iv) ability to manage resourcing (equipment and facilities including ICT);

s47E(d), s47C(1)

 (v) ability to have adequate ICT security protocols in place to ensure customer information is stored securely and only accessed or used for the purpose of delivering Programme services;

s47E(d), s47C(1)

(vi) ability to manage any delays in providing the services;

s47E(d), s47C(1)

(vii) ability to comply with the Programme's administrative requirements;

s47E(d), s47C(1)

- (viii) ability to transition in and transition out of the Programme; and s47E(d), s47C(1)
- (ix) ability to appropriately manage work health and safety issues.

s47E(d), s47C(1)

#### **Specified Personnel**

 (i) Extent of specified personnel's firsthand business experience and knowledge of current issues affecting eligible businesses;

s47E(d), s47C(1)

(ii) suitability of specified personnel's skills to fulfil the roles of Facilitators as outlined in Appendix B of Schedule 1 - Statement of Requirement;

s47E(d), s47C(1)

 (iii) tenderer's ability to replace specified personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services;

s47E(d), s47C(1)

(iv) diversity of specified personnel.

s47E(d), s47C(1)

Note: If the tenderer does not currently have all specified personnel, please outline the methodology that will be applied to attract and appoint suitably skilled and qualified specified personnel.

# 2. Promotion and Marketing and Industry Knowledge

30%

# Key Criterion Column (a)

#### Sub-Criteria

#### Column (b)

The overall ability of the tenderer to:

- promote the Programme to ensure adequate take up and demand for Programme services; and
- provide the Department with high-level market and business intelligence to

#### Promotion and Marketing (overall 2)

(i) Ability to promote Programme services to eligible businesses through marketing, communications and business development activities; and

s47E(d), s47C(1)

(ii) ability to promote Programme

7014524\_027.doc 3447-2234-1646, v. 1 support continuous improvement and delivery of services.

services to eligible businesses to ensure adequate demand for and take-up of Programme services is maintained.

s47E(d), s47C(1)

#### **Industry Knowledge**

(i) Industry knowledge, interaction and linkages with eligible businesses;

s47E(d), s47C(1)

(ii) connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and

s47E(d), s47C(1)

(iii) ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.

s47E(d), s47C(1)

#### **Unweighted Criteria**

3.		Not weighted	
	Key Criterion Column (a)	Sub-Criteria Column (b)	
	Pricing proposed by the tenderer to deliver the Programme services and deliverables.	(i) Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under the Draft Form Contract;	
		(ii) pricing structure; and (iii) proposed payment schedules and life cycle costs.	

4.		Not weighted s47E(d), s47C(1)	
	Key Criterion Column (a)	Sub-Criteria Column (b)	
	Any risks inherent in the tender.	Any risks inherent in the tender which may include (but is not limited to):  • management of any actual, perceived or potential conflicts of interest;  • level of compliance with this RFT (including the Draft Form of Contract);  • adequacy of the insurance proposed by the tenderer;  • past performance of contractual obligations by the tenderer. For the purposes of this sub-criterion, tenderer also encompasses any related body corporate, proposed subcontractor or their related body corporate, or special purpose vehicle (in which any of these entities have been involved); and  • the nature and health of the tenderer's or proposed subcontractors' previous contractual relationships with the Commonwealth and behaviour.	
5.	Corporate	and Financial Viability	Not weighted
		(i) Proposed corporate structure and management structure, including senior management;	s47E(d), s47C(1)
		(ii) tenderer's business size; locations and duration of operation;	
		(iii) details of any litigation or any other relevant issues that may affect the tenderer's performance;	
		(iv) financial reference checks;	
		(v) the proposed corporate structure of the tenderer and proposed	

		subcontractors, including for any related bodies corporate; and  (vi) the financial and corporate viability of the tenderer and proposed subcontractors to fulfil the obligations set out in the Draft Form of Contract.	
ô.	Comm	onwealth Policies	s47E(d), s47C(
	Key Criterion Column (a)	Sub-Criteria Column (b)	
	The tenderer's ability to sufficiently conform and provide the services in accordance with relevant Commonwealth Procurement Connected Policies.	Indigenous Procurement Policy In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:  (i) using Indigenous enterprises in its supply chain; and  (ii) the employment of Indigenous Australians.	
		Requirement of Economic Benefit for Australia  In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.	

# STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	i. Organisational Capability
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	13 Dec 2019
Evaluation Rating Summary Word Picture	S47E( Exceptional d),  Good S47C( OR Yes □ / No □(for unweighted criteria)  Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft of possible question]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)

	047E(d) 047C(1)
	s47E(d), s47C(1)
Why a higher rating was	
not awarded	
Why a lower rating was not	s47E(d), s47C(1)
awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	5, 14, 15, 12, 11, 110
(if any)	
(ii diriy)	
Nagatistian paints	
Negotiation points Negotiating Points	P
Negotiating Points	[insert]     [insert]
	• [insert]

IXIOK						
Evaluation Criterion Risk Identified	[describe the ris	sk]				
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial managemen	t approaches an	d risk mitigations	5]	
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely		
Assessment		Likely		Rare		
		Possible				
	Consequence:	Severe		Minor		
		Major		Insignificant		
		Moderate				
	Risk Level:	Extreme		Minor		
		High		Low		
		Medium				
Notes: 1. If you need to capture	If you need to capture more than one risk, please copy this page.					

# Assessment Complete

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \square$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	13 Dec 2019			
Evaluation Rating	Exceptional s47E(d)			
Summary Word Picture	Good s47C(1) OR Yes □ / No □(for unweighted criteria)			
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question - {see Tender	[insert first draft of possible question]			
Evaluation Plan and RFT for process to be followed in issuing				
clarification questions}				
Evaluation Criterion Word	l s47E(d), s47C(1)			
Picture and Score				
Justification				
M/h.c.a himban vation vaca				
Why a higher rating was not awarded				
Why a lower rating was not				
awarded				
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0			
Additional Comments				
(if any)				

Criterion ID	3. Price			
Tenderer Name				
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment				
Evaluation Rating Summary Word Picture	Exceptional			
Summary Word Picture	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possible	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> , □	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	13 Dec 2019			
Evaluation Rating	Exceptional			
Summary Word Picture	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possible	e questio	n]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1	1)		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> , □	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	5. Corpora	te and Fi	nancial Vi	ability
Tenderer Name				
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment				
Evaluation Rating Summary Word Picture	Exceptional			
, , , , , , , , , , , , , , , , , , , ,	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possib	le question	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)			, =	

Criterion ID	6. Commoi	nwealth Po	olicies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	13 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
•	Good		OR	Yes $\Box$ / No $\Box$ (for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft		e question	n]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1	,		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

## STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	Organisational Capability
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	6 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilan
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)

	s47E(d), s47C(1)
	\$47E(u), \$47O(1)
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
<b>Evaluation Criterion Score</b>	
	$\square$ 5, $\square$ 4, $\square$ 3, $\square$ 2, $\square$ 1, $\square$ 0
Additional Comments	
(if any)	
Name at a transmission	
Negotiation points	
Negotiating Points	• [insert]
3	
	• [insert]

## **Risk**

Evaluation Criterion Risk Identified	[describe the risk]						
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]						
Evaluation Criterion Preliminary Risk	Likelihood:	Likelihood: Almost Certain □ Unlikely □					
Assessment	Likely	-		Rare			
		Possible					
	Consequence:	Severe		Minor			
		Major		Insignificant			
		Moderate					
	Risk Level:	Extreme		Minor			
		High		Low			
		Medium					

## Notes:

1. If you need to capture more than one risk, please copy this page.

## Assessment Complete

Date	
Assessor Signature	
Moderation	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	6 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	

Criterion ID	3. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	6 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of	of possibl	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part of	this stag	<u>e.</u>
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> , [	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments				
(if any)				

Criterion ID	4. Risk				
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	6 Dec 2019				
Evaluation Rating Summary Word Picture	Exceptional			s47E(d),	
	Good		OR	s47C(1)	(for unweighted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of poss	ible questio	on]	
Evaluation Criterion Word Picture and Score Justification	Ts47E(d), s47C(1	)			
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆	□ 1, □ 0
Additional Comments					
(if any)					

Criterion ID	<ol><li>Corporat</li></ol>	te and Fir	nancial Vi	ability	
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	6 Dec 2019				
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)	
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	der [insert first draft of possible question]				
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.			
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, [	□ 4, □	3, □ 2, □ 1, □ 0	
Additional Comments					
(if any)					

Criterion ID	6. Commoi	nwealth Po	olicies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	6 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional		s47E	(d), s47C(1)
	Good		OR	(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question	□Yes/ □No			
required – if so do a first draft question – {see Tender	[insert first draft	of possible	question]	
Evaluation Plan and RFT for process to be followed in issuing clarification questions}				
Evaluation Criterion Word	s47E(d), s47C(1)	)		
Picture and Score Justification				
Why a higher rating was not awarded				
not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	□ 4, □ 3, □	2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID	
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of	
Criterion Assessment	
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first draft	s47E(d), s47C(1)
question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1)
Justification	
Why a higher rating was not awarded	
Why a lower rating was not awarded	
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	

# **Negotiation points**

Negotiating Points	s47E(d), s47C(1	)			
B	l .				
Risk					
Evaluation Criterion Risk Identified	s47E(d), s47C(1	1)			
Evaluation Criterion Risk	[describe poten	tial managemen	t approaches an	d risk mitigations	]
Comments and mitigations		_		_	
Evaluation Criterion					_
Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

## Notes:

7. If you need to capture more than one risk, please copy this page.

## **Assessment Complete**

Date	
Assessor Signature	

### Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

	Weighted Criteria	
Organi	sational Capability	70%
Key Criterion	Sub-Criteria	
Column (a)	Column (b)	
The overall organisational ability of the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements (services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.	General  (i) Organisational experience delivering expert business advisory and facilitation services; s47E(d), s47C(1)  (ii) ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services; s47E(d), s47C(1)  (iii) understanding of and ability to deliver expert business advisory and facilitation services (as relevant); s47E(d), s47C(1)  (iv) ability to deliver Programme services	
	appropriate to the individual needs of businesses;	
	s47E(d), s47C(1)	
	(Noting diversity and that there is a number of roles to fill)	
	(v) ability to implement quality assurance systems and processes	

for consistent delivery of high quality services;

s47E(d), s47C(1)

(vi) ability to deliver Programme services in a way that is flexible, adaptable and scalable;

s47E(d), s47C(1)

(vii) ability to appropriately manage service delivery timeframes as specified by the Department;

s47E(d), s47C(1)

(viii) ability to respond to significant increases or decreases in the level of services or changes to the services resulting from changes to Commonwealth policy or the number of eligible businesses entering the Programme:

s47E(d), s47C(1)

(ix) ability to work with other Delivery
Partners to form a state and/or
national network;

s47E(d), s47C(1)

(x) ability to connect with and facilitate referrals of eligible businesses to other relevant Government programs including but not limited to Industry Growth Centres;

s47E(d), s47C(1)

(xi) have a service delivery model to comply with the delivery principle to ensure continuity of service to a business as outlined in <a href="mailto:item 2 of Schedule 1">item 2 of Schedule 1</a>— Statement of Requirement;

s47E(d), s47C(1)

(xii) ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and

s47E(d), s47C(1)

(xiii) ability to instil confidence for

businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

s47E(d), s47C(1)

### **Project Management**

 (i) Ability to ensure quality assurance and performance management plans are in place and achievable;

s47E(d), s47C(1)

(ii) ability to manage workflow including effective resource allocation, workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;

s47E(d), s47C(1)

(iii) ability to ensure ongoing professional development of tenderer's specified personnel;

s47E(d), s47C(1)

(iv) ability to manage resourcing (equipment and facilities including ICT);

s47E(d), s47C(1)

 (v) ability to have adequate ICT security protocols in place to ensure customer information is stored securely and only accessed or used for the purpose of delivering Programme services;

s47E(d), s47C(1)

(vi) ability to manage any delays in providing the services;

s47E(d), s47C(1)

(vii) ability to comply with the Programme's administrative requirements;

s47E(d), s47C(1)

		(viii) ability to transition in and transition out of the Programme; and s47E(d), s47C(1)  (ix) ability to appropriately manage work health and safety issues.	
		Specified Personnel  (i) Extent of specified personnel's first-hand business experience and knowledge of current issues affecting eligible businesses;	
		(ii) suitability of specified personnel's skills to fulfil the roles of Facilitators as outlined in Appendix B of Schedule 1 - Statement of Requirement;  s47E(d), s47C(1)	
		(iii) tenderer's ability to replace specified personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services;	
		(iv) diversity of specified personnel.  s47E(d). s47C(1)  Note: If the tenderer does not currently have all specified personnel, please outline the methodology that will be applied to attract and appoint suitably skilled and qualified specified personnel.	
2.	Promotion and Mark	keting and Industry Knowledge	30%
	Key Criterion Column (a)	Sub-Criteria Column (b)	

The overall ability of the tenderer to:

- promote the Programme to ensure adequate take up and demand for Programme services; and
- provide the Department with high-level market and business intelligence to support continuous improvement and delivery of services.

#### Promotion and Marketing (overall 2)

(i) Ability to promote Programme services to eligible businesses through marketing, communications and business development activities; and

s47E(d), s47C(1)

 (ii) ability to promote Programme services to eligible businesses to ensure adequate demand for and take-up of Programme services is maintained.

s47E(d), s47C(1)

### **Industry Knowledge**

(i) Industry knowledge, interaction and linkages with eligible businesses;

s47E(d), s47C(1)

- (ii) connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and s47E(d), s47C(1)
- (iii) ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.

s47E(d), s47C(1)

#### **Unweighted Criteria**

3.	Price		Not weighted
	Key Criterion Column (a)	Sub-Criteria Column (b)	
	Pricing proposed by the tenderer to deliver the Programme services and deliverables.	(i) Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under	

	T		1
		the Draft Form Contract; (ii) pricing structure; and	
		(iii) proposed payment schedules and life cycle costs.	
4.	Risk		Not weighted
	Key Criterion	Sub-Criteria	?
	Column (a)	(a) Column (b)	
	Any risks inherent in the tender.	Any risks inherent in the tender which may include (but is not limited to):	
		<ul> <li>management of any actual, perceived or potential conflicts of interest;</li> </ul>	
		<ul> <li>level of compliance with this RFT (including the Draft Form of Contract);</li> </ul>	
		<ul> <li>adequacy of the insurance proposed by the tenderer;</li> </ul>	
		past performance of contractual obligations by the tenderer. For the purposes of this sub-criterion, tenderer also encompasses any related body corporate, proposed subcontractor or their related body corporate, or special purpose vehicle (in which any of these entities have been involved); and	
		the nature and health of the tenderer's or proposed subcontractors' previous contractual relationships with the Commonwealth and behaviour.	
5.	Corporate a	and Financial Viability	Not weighted
		(i) Proposed corporate structure and management structure, including senior management;	s47E(d), s47C(1)
		(ii) tenderer's business size; locations and duration of operation;	
		(iii) details of any litigation or any other	

		relevant issues that may affect the tenderer's performance;  (iv) financial reference checks;  (v) the proposed corporate structure of the tenderer and proposed subcontractors, including for any related bodies corporate; and  (vi) the financial and corporate viability of the tenderer and proposed subcontractors to fulfil the obligations set out in the Draft Form of Contract.	
6.	Comme	onwealth Policies	s47E(d), s47C(1)
	Key Criterion	Sub-Criteria	
	Column (a)	Column (b)	
	The tenderer's ability to sufficiently conform and provide the services in accordance with relevant Commonwealth Procurement	Indigenous Procurement Policy In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:	
	Connected Policies.	(i) using Indigenous enterprises in its supply chain; and	
		(ii) the employment of Indigenous Australians.	
		Requirement of Economic Benefit for Australia	
		In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.	

## **STAGE 2 TECHNICAL ASSESSMENT FORM**

Criterion ID	Organisational Capability
Tenderer Name	s22(1)(a)(ii) up
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	14/12/2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required — if so do a first draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)

	s47E(d), s47C(1)
	547 L(u), 547 O(1)
Why a higher rating was	
not awarded	
M/hy a lower rating was not	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	$\square$ 5, $\square$ 4, $\square$ 3, $\square$ 2, $\square$ 1, $\square$ 0
Additional Comments	
(if any)	
(II ally)	
Negotiation points	
Negotiating Points	• [insert]
	• [insert]
	· [msert]

## Risk

Evaluation Criterion Risk Identified	[describe the ris	sk]			
Evaluation Criterion Risk	[describe poten	tial managemen	t approaches and	d risk mitigations	1
Comments and mitigations		·		·	•
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			
Nada					
Notes:					

If you need to capture more than one risk, please copy this page.

## **Assessment Complete**

Date	
Assessor Signature	

## Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	14/12/2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender	[insert first draft of possible question]
process to be followed in issuing clarification questions}	
	s47E(d), s47C(1)
Picture and Score Justification	
oustilleditori	
Why a higher rating was not awarded	s47E(d), s47C(1)
Why a lower rating was not	s47E(d), s47C(1)
awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0

Additional Comments					
(if any)					
Criterion ID	3. Price				
Tenderer Name					
Assessor Name	522(1)(d)(ii)				
	522(1)(d)(ll)				
Date or period of Criterion Assessment	14/12/2019				
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	2	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question	□Yes/ □No				
required – if so do a first draft question – {see Tender	line out first droft	of noon	مامان	tion	-1
Evaluation Plan and RFT for	[insert first draft	oi poss	sible ques	LIOI	'1
process to be followed in issuing clarification questions}					
Evaluation Criterion Word	Not assessed he	ere.			
Picture and Score					
Justification					
Why a higher rating was					
not awarded					
William I amount of the second					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5,	□ 4,		3, 🗆 2, 🗆 1, 🗆 0
Additional Comments					
(if any)					

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	14/12/2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possible	e questio	n]
Evaluation Criterion Word Picture and Score Justification				
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)				

Criterion ID	5. Corporat	te and Fin	ancial Vi	ability
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	14/12/2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft o	of possible	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, [	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)				

2 11 1 15				
Criterion ID		nwealth P	olicies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion	14/12/2019			
Assessment				
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question	□Yes/ □No			
required – if so do a first draft question – {see Tender	[insert first draft	of possible	e auestio	nl
Evaluation Plan and RFT for process to be followed in issuing	<b>.</b>		1	··•
clarification questions}				
Evaluation Criterion Word	s47E(d), s47C(1)			
Picture and Score Justification				
Justification				
	1			
Why a higher rating was not awarded				
not uwaraca				
Why a lower rating was not				
awarded				
Evaluation Criterion Score				
Evaluation Criterion Score		□ <b>5</b> , [	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments				
(if any)				

## STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	Organisational Capability
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	15 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d) , s47C(1) OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question – {see Tender	[insert first draft of possible question]
Evaluation Plan and RFT for process to be followed in issuing clarification questions}	
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	

s47E(d), s47C(1)
s47E(d), s47C(1)
□ 5, □ 4, □ 3, □ 2, □ 1, □ 0

Nec						
	-	101	100	n 0	Int	_
INEU	ш					

Negotiating Points	•	[insert]
	•	[insert]

## Risk

Evaluation Criterion Risk Identified	[describe the ris	sk]			
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial managemen	t approaches an	d risk mitigations	5]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence	Savara		Minor	
	Consequence:				_
		Major Moderate		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

## Notes:

1. If you need to capture more than one risk, please copy this page.

## Assessment Complete

Date	
Assessor Signature	

## Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	
Evaluation Rating Summary Word Picture	s47E( d), s47C(
	Good 1) OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Why a higher rating was not awarded	s47E(d), s47C(1)
Why a lower rating was not awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments (if any)	

Criterion ID	3. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possib	le questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID					
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	15 Dec 2019				
Evaluation Rating Summary Word Picture	Exceptional			s47E(d),	
	Good		OR	s47C(1)	or unweighted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possibl	e questio	n]	
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1	)			
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ <b>5</b> , [	□ 4, □	3, 🗆 2, 🗆	1, 🗆 0
Additional Comments					
(if any)					

Criterion ID	5. Corpora	te and Fin	ancial Vi	ability
Tenderer Name	'			
	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possible	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)				

Criterion ID		nwealth Po	licies		
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	15 Dec 2019				
Evaluation Rating Summary Word Picture	Exceptional			s47E(d),	
	Good		OR	s47C(1)	or unweighted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question – {see Tender	[insert first draft	of possible	questio	n]	
Evaluation Plan and RFT for process to be followed in issuing clarification questions}					
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1	)			
Justification					
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □	1 4, □	3, 🗆 2, 🗆	1, □ 0
Additional Comments					
(if any)					

## **STAGE 2 TECHNICAL ASSESSMENT FORM**

Criterion ID	1. Organi	sational Ca	pability	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	14/12/2019			
Evaluation Rating Summary Word Picture	Exceptional	s47E(d), s47C(1)		
	Good		OR	Yes $\square$ / No $\square$ (for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory	/		
	Non-compilan	t		
Is a clarification question required — if so do a first draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No			
	s47E(d), s47C(	1)		
Picture and Score	( ),	-,		
Justification				

	s47E(d), s47C(1)
	\$47E(d), \$47C(1)
National Indiana and in a constant	
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
awarueu	
Evaluation Criterion Score	
Evaluation Official Coole	$\square$ 5, $\square$ 4, $\square$ 3, $\square$ 2, $\square$ 1, $\square$ 0
Additional Comments	
(if any)	
Negotiation points	
Negotiating Points	• [insert]
	• [insert]

## **Risk**

Evaluation Criterion Risk Identified	[describe the risk]					
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]					
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely		
Assessment		Likely		Rare		
		Possible				
			_			
Cons	Consequence:	Severe		Minor		
		Major		Insignificant		
		Moderate				
	Risk Level:	Extreme		Minor		
		High		Low		
		Medium				
Notes:		ak wlasas as su	dhia nasa			
<ol> <li>If you need to capture</li> </ol>	If you need to capture more than one risk, please copy this page.					

#### **Assessment Complete**

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	14/12/2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word	L s47E(d), s47C(1)
Picture and Score Justification	
oustineation .	
Why a higher rating was not awarded	s47E(d), s47C(1)
Why a lower rating was not	s47E(d), s47C(1)
awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0

Additional Comments						
(if any)						
Criterion ID	3. Price					
Tenderer Name	(-)(-)()					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion	14/12/2019					
Assessment						
Evaluation Rating	Exceptional					
Summary Word Picture	•					
	Good		OR	Yes $\square$ / No $\square$ (for unweighted criteria)		
	Aggentable					
	Acceptable					
	Poor					
		_				
	Unsatisfactory					
	Non-compilant					
lo a clarification quantion	·					
Is a clarification question required – if so do a first	□Yes/ □No					
draft question – {see Tender	[insert first draft of possible question]					
Evaluation Plan and RFT for	-	•	•	•		
process to be followed in issuing clarification questions}						
Evaluation Criterion Word	Not assessed he	ere.				
Picture and Score						
Justification						
Why a higher rating was						
not awarded						
Why a lower rating was not						
awarded						
Evaluation Criterion Score		□ <b>5</b> ,	□ 4, □	3, □ 2, □ 1, □ 0		
Additional Comments						
(if any)						

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	14/12/2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft o	of possib	le questio	n]
Evaluation Criterion Word Picture and Score Justification				
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ <b>4</b> , □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	5. Corporate and Financial Viability				
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	14/12/2019				
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)	
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of	of possible	e questio	n]	
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.			
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0	
Additional Comments (if any)					

Criterion ID	6. Commoi	nwealth Po	olicies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	14/12/2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes $\square$ / No $\square$ (for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score Justification	□Yes/ □No [insert first draft of the content of th	·	questio	n]
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	] 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

# **STAGE 2 TECHNICAL ASSESSMENT FORM**

Criterion ID	Organisational Capability
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	15 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d ),
	Good S47C(1 OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question – {see Tender Evaluation Plan and RFT for	[insert first draft of possible question]
process to be followed in issuing clarification questions	
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1)
Justification	

	s47E(d), s47C(1)
	547 L(u), 547 O(1)
Why a higher rating was	s47E(d), s47C(1)
not awarded	347 E(d), 347 O(1)
not awarded	
Why a lower rating was not	
awarded	
awarueu	
Evaluation Criterion Score	$\square$ 5, $\square$ 4, $\square$ 3, $\square$ 2, $\square$ 1, $\square$ 0
Additional Comments	
(if any)	

		2.5			
Neg	Ott	atic	n r	OIL	١te
1466	Ott	auc	/II P	<b>,</b> OII	l to

Negotiating Points	•	[insert]
	•	[insert]

#### **Risk**

Evaluation Criterion Risk Identified	[describe the risk]						
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]						
Evaluation Criterion Preliminary Risk	Likelihood: Almost Certain □ Unlikely □						
Assessment		Likely		Rare			
		Possible					
	Consequence: Severe						
		Severe		Minor			
		Major		Insignificant			
		Moderate					
	Risk Level:	Extreme		Minor			
		High		Low			
		Medium					

#### Notes:

7. If you need to capture more than one risk, please copy this page.

#### **Assessment Complete**

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	15 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Why a higher rating was not awarded	s47E(d), s47C(1)
Why a lower rating was not awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	

Criterion ID	9. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score Justification	□Yes/ □No [insert first draft of Not assessed he		questio	n]
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	10. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional		s47E(d), OR s47C(1)	
	Good		OR	(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word	□Yes/ □No [insert first draft of s47E(d), s47C(1)]		sible question]	
Picture and Score Justification	547 E(a), 547 G(1	''		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5	, 🗆 4, 🗆 3, 🗆 2, 🖂	□ 1, □ 0
Additional Comments (if any)				

Criterion ID	11. Corporate and Financial Viability						
Tenderer Name	s22(1)(a)(ii)						
Assessor Name	s22(1)(a)(ii)						
Date or period of Criterion Assessment	15 Dec 2019						
Evaluation Rating Summary Word Picture	Exceptional						
	Good		OR	Yes □ / No □(for unweighted criteria)			
	Acceptable						
	Poor						
	Unsatisfactory						
	Non-compilant						
Is a clarification question required – if so do a first	□Yes/ □No						
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possible	e questio	n]			
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.					
Why a higher rating was not awarded							
Why a lower rating was not awarded							
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0			
Additional Comments (if any)							

Tenderer Name   \$22(1)(a)(ii)    Assessor Name   \$22(1)(a)(ii)    Date or period of Criterion   15 Dec 2019    Evaluation Rating   Summary Word Picture   Exceptional   Good   OR   \$47E(d), (for unweighted criteria)    Acceptable   Poor   Unsatisfactory   Non-compilant   Poor   Unsatisfactory   Non-compilant   Process to be followed in issuing clarification questions)   Evaluation Plan and RPT for process to be followed in issuing clarification questions)    Evaluation Criterion Word Picture and Score   Justification    Why a higher rating was not awarded    Why a lower rating was not awarded    Evaluation Criterion Score   5, 4, 3, 2, 1, 0    Additional Comments   61 and 10	Criterion ID	12. Commor	nwealth	Policies		
Date or period of Criterion Assessment  Evaluation Rating Summary Word Picture  Exceptional Good GN S47E(d), Good GN S47C(1)  Acceptable Poor GN S47C(1)  Non-compilant Griterion Grequired – if so do a first draft question – (see Tender Evaluation Plan and RT for process to be followed in issuing clarification questions)  Evaluation Criterion Word Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score GN GN S47E(d), S47C(1) GN	Tenderer Name	s22(1)(a)(ii)				
Assessment  Evaluation Rating Summary Word Picture  Exceptional Good OR S47E(d), Acceptable Poor Unsatisfactory Non-compilant  Is a clarification question required – if so do a first draft question – (see Tender Evaluation Plan and RPT for process to be followed in issuing clarification questions)  Evaluation Criterion Word Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score    5,   4,   3,   2,   1,   0  Additional Comments	Assessor Name	s22(1)(a)(ii)				
Summary Word Picture  Good		15 Dec 2019				
Acceptable	_	Exceptional			s47E(d)	
Poor Unsatisfactory University Unive		Good		OR	s47C(1)	(for unweighted criteria)
Unsatisfactory   Non-compilant		Acceptable				
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score    Why a lower rating was not awarded		Poor				
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score  Discording the first draft of possible question [insert first draft of possible question]  ### Substitution    Why a higher rating was not awarded  #### Substitution    Why a lower rating was not awarded  Evaluation Criterion Score   5,   4,   3,   2,   1,   0		Unsatisfactory				
required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score		Non-compilant				
draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score		□Yes/ □No				
process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score	draft question – {see Tender	[insert first draft	of possi	ble questic	on]	
Picture and Score Justification  Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score	process to be followed in issuing					
Why a higher rating was not awarded  Why a lower rating was not awarded  Evaluation Criterion Score		s47E(d), s47C(1)	ı			
not awarded  Why a lower rating was not awarded  Evaluation Criterion Score						
not awarded  Why a lower rating was not awarded  Evaluation Criterion Score						
not awarded  Why a lower rating was not awarded  Evaluation Criterion Score						
not awarded  Why a lower rating was not awarded  Evaluation Criterion Score						
not awarded  Why a lower rating was not awarded  Evaluation Criterion Score						
awarded  Evaluation Criterion Score   □ 5, □ 4, □ 3, □ 2, □ 1, □ 0  Additional Comments						
awarded  Evaluation Criterion Score   □ 5, □ 4, □ 3, □ 2, □ 1, □ 0  Additional Comments	Why a lower rating was not					
Additional Comments						
			□ 5,	□ 4, □	3, 🗆 2, 🗆	□ 1, □ 0
(if any)	Additional Comments					
	(if any)					

Criterion ID	Organisational Capability							
Tenderer Name	On-Market Book Builds Pty Ltd							
Assessor Name	s22(1)(a)(ii)							
Date or period of Criterion Assessment	12 Dec 2019							
Evaluation Rating Summary Word Picture	Exceptional							
	Good □ OR Yes □ / No □(for unweighted criteria)							
	Acceptable 🗹							
	Poor							
	Unsatisfactory							
	Non-compilant □							
Is a clarification question required – if so do a first	□Yes/ □No							
draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]							
Evaluation Criterion Word	General							
Picture and Score Justification	<ol> <li>Have organisational experience delivering commercialisation advice.</li> </ol>							
	<ol> <li>Identifies and shows ability to engage a minimum of 5 specified personnel of suitable skills and quality. At p30 indicates a clear strategy for recruitment, renewal and diversity.</li> </ol>							
	<ul> <li>Tender shows an understanding of commercialisation, shows ability to deliver as currently delivering advisory services.</li> </ul>							
	iv. Ability is evident.							
	<ul> <li>Discursive addressing of QA and performance management, but establishes ability adequately.</li> </ul>							
	<ul> <li>Adaptability, flexibility, not very clearly addressed. Scalability addressed under responsiveness to demand etc., adequately described.</li> </ul>							
	vii. Ability adequately described.							
	viii. Ability adequately described.							
	ix. Good mindset shown on collaboration.							
	<ul> <li>Sketchy, referrals to programs not clearly addressed, describes commercial referrals.</li> </ul>							
	xi. Service model appears well considered.							
	xii. Does not specify ad hoc offers, but articulates strong ability in commercialisation.							

	xiii.	Credibility of existing business supports ability to instil confidence.					
	Projec	t Management					
	i.	Detailed plans provided, supports good ability.					
	ii.	Good ability indicated to manage workflows.					
	iii.	Good evidence of professional development ability.					
	iv.	Basic description of resources management, but appears adequate.					
	V.	Detailed info on ICT security management ability.					
	vi.	Sketchy coverage of managing delays.					
	vii.	Adequate ability to comply with admin requirements.					
	viii.	Detailed transition-in and transition out plans.					
	ix.	Good ability to manage WHS indicated.					
	Specifi	ied Personnel					
	i.	Strong experience and knowledge, particularly in commercialisation.					
	ii.	ii. Strong skills, particularly in commercialisation.					
	iii.	Well-articulated recruitment, renewal and diversity strategy.					
	iv.	2 women of 8 specified. However, diversity strategy for recruitment.					
Why a higher rating was not awarded	Some Growth	criteria light on detail, e.g. referrals. Doesn't show understanding of h.					
Why a lower rating was not awarded	Strong	Strong in many areas.					
Evaluation Criterion Score		$\square$ 5, $\square$ 4, $\square$ 3, $\square$ 2, $\square$ 1, $\square$ 0					
Additional Comments							
(if any)							
	1						

Negot			

Negotiating Points	•	[insert]
	•	[insert]

#### **Risk**

Evaluation Criterion Risk Identified	[describe the risk]						
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]						
Evaluation Criterion Preliminary Risk	Likelihood: Almost Certain □ Unlikely □						
Assessment		Likely		Rare			
		Possible					
	Consequence:	Severe		Minor			
		Major		Insignificant			
		Moderate					
	Risk Level:	Extreme		Minor			
		High		Low			
		Medium					

#### Notes:

1. If you need to capture more than one risk, please copy this page.

# Assessment Complete

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge						
Tenderer Name	On-Market Book Builds Pty Ltd						
Assessor Name	s22(1)(a)(ii)						
Date or period of Criterion Assessment	12 Dec 2019						
Evaluation Rating Summary Word Picture	Exceptional						
	Good □ OR Yes □ / No □(for unweighted criteria)						
	Acceptable						
	Poor 🗹						
	Unsatisfactory						
	Non-compilant □						
Is a clarification question required – if so do a first	□Yes/ □No						
draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]						
Evaluation Criterion Word	Promotion and Marketing						
Picture and Score Justification	<ul> <li>Well connected channels to commercialisation environment – channels with currency/future thinking.</li> </ul>						
	<ul> <li>Well connected channels to commercialisation environment – channels with currency/future thinking.</li> </ul>						
	Industry Knowledge						
	<ol> <li>Light on description for intelligence offerings, but suggests their place in the commercialisation ecosystem gives them the ability.</li> </ol>						
Why a higher rating was not awarded	Lacks detail about intelligence capabilities.						
Why a lower rating was not awarded							
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0						
Additional Comments							
(if any)							

Criterion ID	3. Price					
Tenderer Name	On-Market Book	Builds Pt	ty Ltd			
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	12 Dec 2019					
Evaluation Rating Summary Word Picture	Exceptional					
	Good		OR	Yes □ / No □(for unweighted criteria)		
	Acceptable					
	Poor					
	Unsatisfactory					
	Non-compilant					
Is a clarification question required – if so do a first	□Yes/ □No					
draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]					
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part of	this stag	<u>e.</u>		
Why a higher rating was not awarded						
Why a lower rating was not awarded						
Evaluation Criterion Score		□ <b>5</b> , [	□ 4, □	3, □ 2, □ 1, □ 0		
Additional Comments						
(if any)						

Criterion ID	4. Risk				
Tenderer Name	On-Market Book	Builds Pt	ty Ltd		
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	12 Dec 2019				
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes ☑ / No □(for t	unweighted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft o	of possibl	e question	1]	
Evaluation Criterion Word Picture and Score Justification	Criteria addresse	ed.			
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, [	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0	
Additional Comments (if any)					

Criterion ID	<ol><li>Corporat</li></ol>	te and Fin	ancial Vi	ability
Tenderer Name	On-Market Book	Builds Pty	y Ltd	
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	12 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes □ / No □(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of	of possible	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				
(ii diriy)				

Criterion ID	6. Commonwealth Policies
Tenderer Name	On-Market Book Builds Pty Ltd
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	12 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional  .
	Good □ OR Yes ☑ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant □
Is a clarification question required – if so do a first	□Yes/ □No
draft question – {see Tender	[insert first draft of possible question]
Evaluation Plan and RFT for process to be followed in issuing clarification questions}	
Evaluation Criterion Word	Indigenous Procurement
Picture and Score Justification	<ol> <li>States fully support, and have strategy to increase diversity, but little detail re indigenous strategies.</li> </ol>
	<ol> <li>States fully support, and have strategy to increase diversity, but little detail re indigenous strategies.</li> </ol>
	Economic benefit for Australia
	Show sustainability, innovation and economic benefit credentials.
Why a higher rating was not awarded	
Why a lower rating was not awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	

Oritorian ID	FOI LEX 75805 - Document 9
Criterion ID	
Tenderer Name	On-Market Book Builds Pty Ltd
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	14.12.19
Evaluation Rating	AC : Good ☑
Summary Word Picture	Growth : Poor ☑
Evaluation Criterion Word Picture and Score Justification	Commercialisation & Growth Australia wide. Have noted flexibility to upscale or downscale. Syd office and accommodate 20 FTE. 4 Senior (State Heads) who manage workflow/QA/performance would manage 4 Facilitators in each region. One the 4 State Heads would be appointed National Head and report to the CEO and also be the departmental contact. An additional person will manage administration support. On signing of the Contract, we will have 20 Facilitators to be available for training from March and (full-time) from 1 July 2020, resourced as follows:
	We have 6 FTE executives that have meet or exceed the expertise and experience requirements described in the Request for Tender. These FTE can be deployed on 'as-needs basis' for training from March 2020 in the workflow management tools and quality assurance requirements of the Program.
	We will employ 9 senior facilitators from the 20 existing Accelerating Commercialisation facilitators. 50% of those will be offered to stay on permanently as leadership positions, 50% will be recruited to transition-out to make way for a more age-diverse and gender balanced AC program delivery; and
	We will employ 5 new mid-level facilitators from our industry networks (also to be available for training from March).
	Additional recruitment if awarded tender (by location) (prior to 1 July 2020)  Index matters
	Accelerating Commentational Growth - NOW
	Correct FE Describes (VGAV)* 6 6 6 ACTIVES 1 34 VL/TES 5 SARIT 3
	(Md 3 3 WA 2
	FTE 29 29 29  *Grant FTE Radiation as connect FTE-assurations rewriting the stillage conductors and connection
	Recruitment: OnMarket have noted a lack of diversity of current AC facilitators and put forward an approach to change this to reach a
	gender balance and diversity of age. They also intend to recruit for full time employees to fulfil these roles and utilise their extensive network through their platform, LinkedIn and Advisory companies they work with the attract candidates for Facilitation roles.
	Comments: OnMarket have a large reach and provided information about their involvement and understanding of the innovation ecosystem with a long list of events provided. Their submission positions them as an adaptive organisation that presents innovative and fresh thinking. They have highlighted their novel world first adaption for a capital raising facility, launched Oct 2013. Overall, OnMarket have strong commercialisation expertise and a unique value proposition suggesting that:
	"One of the merit criteria of the Accelerating Commercialisation programme is that the customer raises matching funding equal to the grant amount. Infrastructure that assists customers to satisfy Programme Criteria does not conflict with the role of Delivery Partner. It enhances it. OnMarket's novel approach will enable the Department to leverage our existing experienced executive team, infrastructure and reach to 49,000 investors. It can improve customer outcomes while enhancing the promotion and marketing of the Program. This provides the Department with significant value-for-money.
	Their submission provides a range of information and general examples or inferences of their capacity and capacity to delivery EP's services. There was limited specific examples of who and how and what impact the advice from OnMarket has had for businesses. Case studies, references and specific examples would have added evidence and strength to their submission. For example how has an interest in engaging with Indigenous people delivered Indigenous businesses results? (Reference page 21). The experience of the current team of Senior Managers is extensive and highlight applicable for commercialisation. OnMarket offer expertise and experience that could provide very complementary services to the programme for Accelerating Commercialisation. The pitch for Growth services was much weaker with no outline for where and how facilitators would service eligible customers.
	Project management: Workflow systems utilised and regularly reporting and tracking called a Quality Compliance Monitoring & Supervision (ICMS) Report.
	Quality Assurance ( policy attached): The policy has been focused on the strategic principles of the operating model being client centred, business intelligence, targeted ad tailored, simple, outcomes focused and informed and collaborative. Peer review processes are not outlined.
	Promotion and Marketing: OnMarket have a very wide reach and mechanisms in place to promote programme services through digital platforms and traditional media. They have tested a wide range of media and can provide insights into what is effective for marketing the Programme. Overall, their ability to promote Programme services is sound and offers extensive reach. Propose to have a separate website section for EP.
	Bl: OnMarket have outlined very generally what insights they can provide, but could have strengthen this with analysis and to demonstrate their capacity within this criterion. They have however, provided analysis of a current AC portfolio across to underpin their proposed footprint for AC Advisers.
	Transition in/out plans were attached and were robust. Including a schedule and outlined their approach for recruitment, expected turnover, training etc.
	ICT/Security: Practices appear sound with a focus on security and a clear disaster recovery plan. It is not clear where information is hosted and whether they meet Government security requirements with on-shore data storage.
	Insurance - a reduction is proposed to 5 million total or 2.5million claim limit.
Why a higher rating was not awarded	Overall, OnMarket's response outlining their capability and capacity to deliver EP services was good for Commercialisation. Business and industry intelligence is an area they could have provided more analysis to strengthen their claims. The pitch for Growth services was much weaker with no outline for where and how facilitators would service eligible customers.
Why a lower rating was not	All criterion were met.
awarded	10

# **Negotiation points**

Negotiating Points	Peer review
	Contract terms
	Insurance requirements
	Recruitment plan for transition in of cohorts

#### Risk

<b>Evaluation Criterion Risk</b>	Shortlist question	ons /Review:			
Identified	Risks				
	Credibility				
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial managemen	t approaches an	d risk mitigations	5]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

#### Notes:

7. If you need to capture more than one risk, please copy this page.

Assessment Complete

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding
Signature	

		Weigh	nted Criteria	
	Organis	Organisational Capability		
	Key Criterion		Sub-Criteria	
Column (a)		Colur		
	The overall organisational ability of	General		
	the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements	(i)	Organisational experience delivering expert business advisory and facilitation services;	
	(services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.	(ii)	ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services;	
			5	
		(iii)	understanding of and ability to deliver expert business advisory and facilitation services (as relevant);	
			4	
		(iv)	ability to deliver Programme services appropriate to the individual needs of businesses;	
			3	
		(v)	ability to implement quality assurance systems and processes for consistent delivery of high quality services;	
			4	
		(vi)	ability to deliver Programme services in a way that is flexible, adaptable and scalable;	

4

(vii) ability to appropriately manage service delivery timeframes as specified by the Department;

Δ

(viii) ability to respond to significant increases or decreases in the level of services or changes to the services resulting from changes to Commonwealth policy or the number of eligible businesses entering the Programme;

4

(ix) ability to work with other Delivery
Partners to form a state and/or
national network;

4

(x) ability to connect with and facilitate referrals of eligible businesses to other relevant Government programs including but not limited to Industry Growth Centres;

4

(xi) have a service delivery model to comply with the delivery principle to ensure continuity of service to a business as outlined in <a href="item2 of Schedule 1- Statement of Requirement">item 2 of Schedule 1- Statement of Requirement</a>;

5

(xii) ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and

2

(xiii) ability to instil confidence for businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

3

#### **Project Management**

 (i) Ability to ensure quality assurance and performance management plans are in place and achievable;

4

 (ii) ability to manage workflow including effective resource allocation, workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;

4

(iii) ability to ensure ongoing professional development of tenderer's specified personnel;

4

(iv) ability to manage resourcing (equipment and facilities including ICT);

4

 (v) ability to have adequate ICT security protocols in place to ensure customer information is stored securely and only accessed or used for the purpose of delivering Programme services;

4

(vi) ability to manage any delays in providing the services;

4

(vii) ability to comply with the Programme's administrative requirements;

4

(viii) ability to transition in and transition out of the Programme; and

4

(ix) ability to appropriately manage work health and safety issues.

			4	
		Specif	fied Personnel	
		(i)	Extent of specified personnel's first- hand business experience and knowledge of current issues affecting eligible businesses;	
			4	
		(ii)	suitability of specified personnel's skills to fulfil the roles of Facilitators as outlined in Appendix B of Schedule 1 - Statement of Requirement;	
			4	
		(iii)	tenderer's ability to replace specified personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services;	
			4	
		(iv)	diversity of specified personnel.	
			5	
		specifi metho	If the tenderer does not currently have all ed personnel, please outline the dology that will be applied to attract and at suitably skilled and qualified specified anel.	
2.	Promotion and Mark	30%		
	Key Criterion	Sub-C	riteria	
	Column (a)	Colum	nn (b)	

The overall ability of the tenderer to:

- promote the Programme to ensure adequate take up and demand for Programme services; and
- provide the Department with high-level market and business intelligence to support continuous improvement and delivery of services.

#### Promotion and Marketing (overall 2)

(i) Ability to promote Programme services to eligible businesses through marketing, communications and business development activities; and

4

(ii) ability to promote Programme services to eligible businesses to ensure adequate demand for and take-up of Programme services is maintained.

5

#### **Industry Knowledge**

(i) Industry knowledge, interaction and linkages with eligible businesses;

Δ

 (ii) connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and

5

(iii) ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.

3

#### **Unweighted Criteria**

3.		Not weighted	
	Key Criterion Column (a)	Sub-Criteria Column (b)	
	Pricing proposed by the tenderer to deliver the Programme services and deliverables.	(i) Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under	

F	T		ı		
		the Draft Form Contract;			
		(ii) pricing structure; and			
		(iii) proposed payment schedules and life cycle costs.			
4.		Risk			
	Key Criterion	Sub-Criteria	meets		
	Column (a)	Column (b)			
	Any risks inherent in the tender.	Any risks inherent in the tender which may include (but is not limited to):  • management of any actual, perceived or potential conflicts of			
		<ul> <li>interest;</li> <li>level of compliance with this RFT (including the Draft Form of Contract);</li> </ul>			
		<ul> <li>adequacy of the insurance proposed by the tenderer;</li> </ul>			
		past performance of contractual obligations by the tenderer. For the purposes of this sub-criterion, tenderer also encompasses any related body corporate, proposed subcontractor or their related body corporate, or special purpose vehicle (in which any of these entities have been involved); and			
		the nature and health of the tenderer's or proposed subcontractors' previous contractual relationships with the Commonwealth and behaviour.			
5.	Corporate :	and Financial Viability	Not weighted		
		(i) Proposed corporate structure and management structure, including senior management;	Meets		
		(ii) tenderer's business size; locations and duration of operation;			
		(iii) details of any litigation or any other			

6.	Comm	relevant issues that may affect the tenderer's performance;  (iv) financial reference checks;  (v) the proposed corporate structure of the tenderer and proposed subcontractors, including for any related bodies corporate; and  (vi) the financial and corporate viability of the tenderer and proposed subcontractors to fulfil the obligations set out in the Draft Form of Contract.	<b>∑</b>
	Key Criterion Column (a)	Sub-Criteria Column (b)	_
	The tenderer's ability to sufficiently conform and provide the services in accordance with relevant Commonwealth Procurement Connected Policies.	Indigenous Procurement Policy In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:  (i) using Indigenous enterprises in its supply chain; and  (ii) the employment of Indigenous Australians.  Requirement of Economic Benefit for Australia In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.	

### STAGE 2 TECHNICAL ASSESSMENT FORM

Onitanian ID	4 Constitutional Constitution
Criterion ID Tenderer Name	
Assessor Name	XXX7
Date or period of Criterion	s22(1)(a)(ii) 15 Dec 2019
Assessment	13 Dec 2013
Evaluation Rating	s47E(
Summary Word Picture	Exceptional d),
•	Good S47C( OR Yes □ / No □(for unweighted criteria)
	Acceptable 1)
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question	□Yes/ □No
required – if so do a first	[insert first draft of possible question]
draft question – {see Tender	[Insert hist draft of possible question]
Evaluation Plan and RFT for process to be followed in issuing	
clarification questions}	
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	
Gustinoudon	

	s47E(d), s47C(1)
Miles a bimb an action as an	047E(d) 047C(4)
Why a higher rating was	s47E(d), s47C(1)
not awarded	
Why a lower rating was not	
awarded	
<b>Evaluation Criterion Score</b>	
	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	
Negotiation points	
Negotiating Points	• [insert]
	• [insert]
	• [III]

### **Risk**

Evaluation Criterion Risk Identified	[describe the risk]				
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial managemen	t approaches an	d risk mitigations	5]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			
Notes: 1. If you need to capture  Assessment Complete	more than one ri	sk, please copy	this page.		
Date					
Assessor Signature					
Moderation					
Date					
Assessor	Agree to mode	erated finding			
	Dissent to mod	derated finding			
Signature					

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion	15 Dec 2019
Assessment	
Evaluation Rating	Exceptional s47E(d). s47C(1)
Summary Word Picture	
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
la a placification guartian	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question – {see Tender	[insert first draft of possible question]
Evaluation Plan and RFT for	
process to be followed in issuing	
clarification questions}	
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	

Criterion ID	3. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possi	ible question	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part (	of this staq	<u>e</u>
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of poss	sible questio	n]
Evaluation Criterion Word Picture and Score Justification	,			
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	, 🗆 4, 🗆	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	<ol><li>Corpora</li></ol>	te and Fir	nancial Vi	ability
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	(-)()()			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes $\square$ / No $\square$ (for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possibl	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part of	this stag	<u>e</u>
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> , [	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	6. Commo	nwealth I	Policies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	022(1)(0)(1)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possib	ole questio	n]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)			
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> ,	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

### **STAGE 2 TECHNICAL ASSESSMENT FORM**

Criterion ID	Organisational Capability
Tenderer Name	
Assessor Name	CAA7
Date or period of Criterion	13 Dec 2019
Assessment	
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
La calada da caracada da c	Non-compilan
Is a clarification question required – if so do a first	□Yes/ □No
draft question – {see Tender	[insert first draft of possible question]
Evaluation Plan and RFT for	
process to be followed in issuing clarification questions}	
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score Justification	
dustification	

	s47E(d), s47C(1)
Why a higher rating was	s47E(d), s47C(1)
not awarded	
not awarded	
\A/l	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
	□ 5, □ 4, □ 5, □ 2, □ 1, □ 0
Additional Comments	
(if any)	
Nogotiation points	
Negotiation points	
Negotiating Points	• [insert]
	• [insert]

#### Risk

Evaluation Criterion Risk Identified	[describe the ris	[describe the risk]			
Evaluation Criterion Risk Comments and mitigations	[describe potent	tial managemen	t approaches an	d risk mitigations	5]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			
Notes: 1. If you need to capture  Assessment Complete	more than one ri	sk, please copy	this page.		
Date					
Assessor Signature					
Moderation					
Date					
Assessor	Agree to mode	rated finding			
	Dissent to mod	derated finding			
Signature					

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion	15 Dec 2019
Assessment	
Evaluation Rating	Exceptional s47E(d),
Summary Word Picture	s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question	□Yes/ □No
required – if so do a first	[insert first draft of possible question]
draft question — {see Tender Evaluation Plan and RFT for	
process to be followed in issuing	
clarification questions}	
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	
	$\square$ 5, $\square$ 4, $\square$ 3, $\square$ 2, $\square$ 1, $\square$ 0
Additional Comments	
(if any)	

Criterion ID	3. Price			
Tenderer Name	( ' / ( / ( /			
Assessor Name	522(1)(4)(1)			
Date or period of Criterion Assessment	15 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes □ / No □(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required — if so do a first draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possi	ible questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part (	of this stag	<u>le</u>
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	(-)()()			
Date or period of Criterion	15 Dec 2019			
Assessment				
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
li	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of pos	sible questic	on]
Evaluation Criterion Word Picture and Score Justification	,			
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5	i, □ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	<ol><li>Corpora</li></ol>	te and Fin	ancial Vi	ability
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion	15 Dec 2019			
Assessment				
Evaluation Rating Summary Word Picture	Exceptional			
Cummary Front Frontier	Good		OR	Yes □ / No □(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required — if so do a first draft question — {see Tender	□Yes/ □No [insert first draft	of possible	e questio	n]
Evaluation Plan and RFT for process to be followed in issuing clarification questions}				
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part of t	his stag	<u>le</u>
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	3 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	6. Commor	wealth	Policies	
Tenderer Name				
Assessor Name	(-)(-)(-)			
Date or period of Criterion	15 Dec 2019			
Assessment				
Evaluation Rating	Exceptional			
Summary Word Picture			OB	
	Good		UK	Yes ☐ / No ☐ (for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question	□Yes/ □No			
required – if so do a first draft question – {see Tender	[insert first draft	of possil	ble questio	n]
Evaluation Plan and RFT for			•	
process to be followed in issuing				
clarification questions}				
Evaluation Criterion Word	s47E(d), s47C(1)			
Picture and Score				
Justification				
	•			
100				
Why a higher rating was not awarded				
not awarded				
Why a lower rating was not				
awarded				
Freely-time Criterian Consu				
Evaluation Criterion Score		□ <b>5</b> ,	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments				
(if any)				

Criterion ID	Organisational Capability
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion	3 December 2019
Assessment	
Evaluation Rating Summary Word Picture	Exceptional s47E(d)
•	Good S47C(1) OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for	s47E(d), s47C(1) [insert first draft of possible question]
process to be followed in issuing clarification questions}	
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Why a higher rating was not awarded	
Why a lower rating was not awarded	
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	
(if any)	

### **Negotiation points**

Negotiating Points	• [insert]	
	• [insert]	

#### **Risk**

Evaluation Criterion Risk Identified	[describe the risk]				
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial managemen	t approaches an	d risk mitigations	5]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

#### Notes:

1. If you need to capture more than one risk, please copy this page.

### Assessment Complete

Date	
Assessor Signature	

#### Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	3 December 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactor
	Non-compila
Is a clarification question required – if so do a first	s47E(d), e47C(1)
draft question – {see Tender	[insert first draft of possible question]
Evaluation Plan and RFT for process to be followed in issuing clarification questions}	
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1)
Justification	
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	
(if any)	

Criterion ID	3. Price				
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	3 December 201	9			
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes ☐ / No ☐(for unweighted cri	iteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender	[insert first draft of possible question]				
process to be followed in issuing clarification questions}					
Evaluation Criterion Word Picture and Score	Not assessed a	s part of t	his staq	<u>e.</u>	
Justification					
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0	
Additional Comments					
(if any)					

Criterion ID	4. Risk
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	3 December 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d)
·	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing	[insert first draft of possible question]
clarification questions}	
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Why a higher rating was not awarded	
Why a lower rating was not awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	

Criterion ID	5. Corpora	te and Fi	nancial Vi	ability	
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	3 December 201	9			
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes / No □(for unweighted criteria	)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	s47E(d), s47C(	1)			
draft question — {see Tender Evaluation Plan and RFT for	[insert first draft of possible question]				
process to be followed in issuing clarification questions}	475(1) 470(4				_
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1	)			
Justification					
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0	
Additional Comments					
(if any)					

Criterion ID	6. Commor	wealth Po	licies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	3 December 201	9		
Evaluation Rating Summary Word Picture	Exceptional		s4	7E(d), s47C(1)
	Good		OR	(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	s47E(d), 47C(1)			
draft question – {see Tender	[insert first draft	of possible	question]	
Evaluation Plan and RFT for process to be followed in issuing clarification questions}				
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1	)		
Justification				
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	<b>1 4</b> , □ <b>3</b>	, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID	Organisational Capability
Tenderer Name	
	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion	3 December 2019
Assessment	
Evaluation Rating Summary Word Picture	Exceptional s47E(d)
Guilliary Word Ficture	Good S47C(1) OR Yes □ / No □(for unweighted criteria)
	GOOD TES   7 NO   (for unweighted criteria)
	Acceptable
	B
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question	s47E(d),
required – if so do a first	-A70/A\
draft question — {see Tender Evaluation Plan and RFT for	[insert first draft of possible question]
process to be followed in issuing clarification questions}	
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	S47E(u), S47C(1)
Justification	
Why a higher rating was	
not awarded	
Why a lower rating was not	
awarded	
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	
(if any)	

No	an	ופוי	tion	no	ıntc
146	qu	LICI			11116

Negotiating Points	• [insert]	
	• [insert]	

#### **Risk**

Evaluation Criterion Risk Identified	[describe the risk]				
Evaluation Criterion Risk Comments and mitigations	[describe potent	tial managemen	t approaches an	d risk mitigations	]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

#### Notes:

1. If you need to capture more than one risk, please copy this page.

#### **Assessment Complete**

Date	
Assessor Signature	

#### Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge					
Tenderer Name	s22(1)(a)(ii)					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	3 December 2019					
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)					
Summary Word Ficture	Good OR Yes □ / No □(for unweighted criteria)					
	Acceptable					
	Poor					
	Unsatisfactor					
	Non-compila					
Is a clarification question	s47E(d),					
required – if so do a first draft question – {see Tender	[insert first draft of possible question]					
Evaluation Plan and RFT for process to be followed in issuing						
clarification questions}						
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1)					
Justification						
Why a higher rating was not awarded						
not awaraca						
Why a lower rating was not						
awarded						
Evaluation Criterion Score	s47E(d), s47C(1)					
Additional Comments						
(if any)						

Criterion ID	3. Price						
Tenderer Name	s22(1)(a)(ii)						
Assessor Name	s22(1)(a)(ii)						
Date or period of Criterion Assessment	3 December 2019						
Evaluation Rating Summary Word Picture	Exceptional						
	Good		OR	Yes ☐ / No ☐ (for unweighted cri	iteria)		
	Acceptable						
	Poor						
	Unsatisfactory						
	Non-compilant						
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for	□Yes/ □No						
	[insert first draft of possible question]						
process to be followed in issuing clarification questions}							
Evaluation Criterion Word Picture and Score	Not assessed as part of this stage.						
Justification							
Why a higher rating was not awarded							
Why a lower rating was not awarded							
Evaluation Criterion Score	$\square$ 5, $\square$ 4, $\square$ 3, $\square$ 2, $\square$ 1, $\square$ 0						
Additional Comments							
(if any)							

Criterion ID	4. Risk
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	3 December 2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d)
•	Good S47C(1) OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Why a higher rating was not awarded	
Why a lower rating was not awarded	
Evaluation Criterion Score	□ 5, □ 4, □ 3, □ 2, □ 1, □ 0
Additional Comments	
(if any)	

Criterion ID	5. Corporat	te and Fina	ancial Vi	ability	
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	3 December 201	9			
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes / No □(for unweighted	criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	s47E(d), s47C(	of possible	question	n]	
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)				
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □	1 4, □	3, 🗆 2, 🗆 1, 🗆 0	
Additional Comments (if any)					

Criterion ID	6. Commor	wealth Po	licies		
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	3 December 201	9			
Evaluation Rating Summary Word Picture	Exceptional		s4	7E(d), s47C(1)	
	Good		OR	(for unweighted criteria)	
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	s47E(d), 47C(1)				
draft question – {see Tender	[insert first draft of possible question]				
Evaluation Plan and RFT for process to be followed in issuing clarification questions}					
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1	)			
Justification					
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □	<b>1 4</b> , □ <b>3</b>	, 🗆 2, 🗆 1, 🗆 0	
Additional Comments					
(if any)					

### STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	Organisational Capability
Tenderer Name	s47E(d), s47C(1)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	05/12/2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d), s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactor
	Non-compilan
Is a clarification question required – if so do a first	s47E(d), s47C(1)
draft question — {see Tender Evaluation Plan and RFT for	[insert first draft of possible question]
process to be followed in issuing clarification questions}	
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	

Why a higher rating was not awarded  Why a lower rating was not awarded  \$47E(d), \$47C(1)  \$47E(d), \$47C(1)  \$47E(d), \$47C(1)  \$47E(d), \$47C(1)
not awarded  Why a lower rating was not awarded  s47E(d), s47C(1)
awarded
Evaluation Criterion Score s47E(d), s47C(1)
Additional Comments
(if any)

## **Negotiation points**

Negotiating Points	• [insert]
	• [insert]

### Risk

Evaluation Criterion Risk Identified	[describe the risk]						
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]						
Evaluation Criterion Preliminary Risk	Likelihood: Almost Certain □ Unlikely □						
Assessment		Likely		Rare			
		Possible					
	Consequence:	Severe	П	Minor	П		
	Consequence.				_		
		Major Moderate		Insignificant			
	Risk Level:	Extreme		Minor			
		High		Low			
		Medium					
					·		

### Notes:

7. If you need to capture more than one risk, please copy this page.

### **Assessment Complete**

Date	
Assessor Signature	

### Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	05/12/2019
Evaluation Rating Summary Word Picture	Exceptional s47C(1)
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score	
Justification	
Why a higher rating was	s47E(d), s47C(1)
not awarded	
Why a lower rating was not	s47E(d), s47C(1)
awarded	
<b>Evaluation Criterion Score</b>	s47E(d), s47C(1)

Additional Comments						
(if any)						
Criterion ID	9. Price					
Tenderer Name	s22(1)(a)(ii)					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	05/12/2019					
Evaluation Rating Summary Word Picture	Exceptional					
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)		
	Acceptable					
	Poor					
	Unsatisfactory					
	Non-compilant					
Is a clarification question	□Yes/ □No					
required – if so do a first draft question – {see Tender	[insert first draft of possible question]					
Evaluation Plan and RFT for process to be followed in issuing clarification questions	[	p	4			
Evaluation Criterion Word	Not assessed a	e part of t	hie etan	۵		
Picture and Score	NOT assessed a	is part or t	ilis stay	<u>c.</u>		
Justification						
Why a higher rating was						
not awarded						
NA(I) 1 (1)						
Why a lower rating was not awarded						
Evaluation Criterion Score		□ 5, □	4, 🗆	3, □ 2, □ 1, □ 0		
Additional Comments						
(if any)						

Criterion ID	10. Ri	sk				
Tenderer Name	s22(1)(a)(ii)					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	05/12/201	9				
Evaluation Rating Summary Word Picture	Exception	nal				
	Good			OR	Yes ☐ / No ☐(for unweighted	criteria)
	Acceptab	le				
	Poor					
	Unsatisfa	ctory				
	Non-com	pilant				
Is a clarification question required – if so do a first	□Yes/ □I	No				
draft question — {see Tender Evaluation Plan and RFT for	[insert first draft of possible question]					
process to be followed in issuing clarification questions						
Evaluation Criterion Word Picture and Score						
Justification						
Why a higher rating was not awarded						
Why a lower rating was not						
awarded						
Evaluation Criterion Score			□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0	
Additional Comments						
(if any)						

Criterion ID	11. Corporate and Financial Viability				
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	05/12/2019				
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes □ / No □(for	unweighted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of	of possible	question	n]	
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.			
Why a higher rating was not awarded					
Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □	4, 🗆	3, 🗆 2, 🗆 1, 🗆	0
Additional Comments					
(if any)					

Criterion ID	12. Commonwealth Policies				
Tenderer Name	s22(1)(a)(ii)				
Assessor Name	s22(1)(a)(ii)				
Date or period of Criterion Assessment	05/12/2019				
Evaluation Rating Summary Word Picture	Exceptional				
	Good		OR	Yes □ / No □(for unweigh	hted criteria)
	Acceptable				
	Poor				
	Unsatisfactory				
	Non-compilant				
Is a clarification question required – if so do a first	□Yes/ □No				
draft question – {see Tender	[insert first draft of possible question]				
Evaluation Plan and RFT for process to be followed in issuing clarification questions}					
Evaluation Criterion Word	s47E(d), s47C(1	)	-		
Picture and Score Justification					
Why a higher rating was					
not awarded					
Why a lower rating was not					
awarded					
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0	
Additional Comments					
(if any)					

## **STAGE 2 TECHNICAL ASSESSMENT FORM**

Criterion ID	1. Organisatio	nal Capability	
Tenderer Name	s22(1)(a)(ii)		
Assessor Name	s22(1)(a)(ii)		
Date or period of Criterion Assessment	05/12/2019		
Evaluation Rating Summary Word Picture	Exceptional s476	C(1)	
	Good	OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable		
	Poor		
	Unsatisfactor		
	Non-compilan		
Is a clarification question required – if so do a first	s47E(d), s47C(1)		
draft question – {see Tender			
Evaluation Plan and RFT for process to be followed in issuing clarification questions}			
	s47E(d), s47C(1)		
Picture and Score Justification			

	s47E(d), s47C(1)
Why a higher rating was	
not awarded	
Why a lower rating was not	s47E(d), s47C(1)
awarded	
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	
(if any)	

## **Negotiation points**

Negotiating Points	• [insert]
	• [insert]

### **Risk**

Evaluation Criterion Risk Identified	[describe the risk]				
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]				
Evaluation Criterion Preliminary Risk	Likelihood:	Unlikely			
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate		-	
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

### Notes:

1. If you need to capture more than one risk, please copy this page.

### **Assessment Complete**

Date	
Assessor Signature	

### Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Criterion ID	Promotion and Marketing and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	05/12/2019
Evaluation Rating Summary Word Picture	Exceptional s47E(d) , Good Yes □ / No □(for unweighted criteria)  Acceptable
	Poor Unsatisfactory Non-compilant
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft of possible question]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Why a higher rating was not awarded	s47E(d), s47C(1)
Why a lower rating was not awarded	s47E(d), s47C(1)
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments (if any)	

Criterion ID	3. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	05/12/2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	□Yes/ □No [insert first draft	of possible	questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part of t	his stag	<u>e.</u>
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	05/12/2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes □ / No □(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possible	questio	n]
Evaluation Criterion Word Picture and Score Justification				
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	4, 🗆	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID	5. Corporat	te and Fir	nancial Vi	ability
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	05/12/2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft o	of possibl	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> , I	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)				

Onitanian ID				
Criterion ID		nwealth P	'olicies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion	05/12/2019			
Assessment				
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question – {see Tender	[insert first draft	of possibl	le questio	nl
Evaluation Plan and RFT for process to be followed in issuing		·	•	•
clarification questions}				
Evaluation Criterion Word	s47E(d), s47C(1	)		
Picture and Score Justification				
- Custinication				
Miles a bink an action asses				
Why a higher rating was not awarded				
Why a lower rating was not				
awarded				
Evaluation Criterion Score				
		□ 5, 1	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments				
(if any)				

Criterion ID	
Tenderer Name	s22(1)(a)(ii)
Assessor Name	s22(1)(a)(ii)
Date or period of Criterion Assessment	3.12.19
Evaluation Rating Summary Word Picture	Exceptional
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	s47E(d), s47C(1)
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]
Evaluation Criterion Word	s47E(d), s47C(1)
Picture and Score Justification	
Vasamoudon	
Why a higher rating was not awarded	s47E(d), s47C(1)
not awarded	
Why a lower rating was not awarded	s47E(d), s47C(1)
Evaluation Criterion Score	s47E(d), s47C(1)
Additional Comments	
(if any)	

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Negotiating Points	• [insert]
	• [insert]
Dist	

#### Risk

Evaluation Criterion Risk Identified	[describe the risk]					
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]					
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely		
Assessment		Likely		Rare		
		Possible				
	Consequence	Severe		Minor		
		Major		Insignificant		
		Moderate				
	Risk Level:	Extreme	ktreme	Minor		
		High		Low		
		Medium				

### Notes:

1. If you need to capture more than one risk, please copy this page.

### **Assessment Complete**

Date	
Assessor Signature	

### Moderation

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

Weighted Criteria					
Organie	70%				
Key Criterion	Sub-Criteria				
Column (a)	Column (b)				
The overall organisational ability of the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements (services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.	(i) Organisational experience delivering expert business advisory and facilitation services;  s47E(d), s47C(1)  (ii) ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services;  s47E(d), s47C(1)  (iii) understanding of and ability to deliver expert business advisory and facilitation services (as relevant);  s47E(d), s47C(1)  (iv) ability to deliver Programme services appropriate to the individual needs of businesses;  s47E(d), s47C(1)  (v) ability to implement quality assurance systems and processes for consistent delivery of high quality services;  s47E(d), s47C(1)  (vi) ability to deliver Programme services in a way that is flexible, adaptable and scalable;				

s47E(d), s47C(1)

(vii) ability to appropriately manage service delivery timeframes as specified by the Department;

s47E(d), s47C(1)

(viii) ability to respond to significant increases or decreases in the level of services or changes to the services resulting from changes to Commonwealth policy or the number of eligible businesses entering the Programme;

s47F(d), s47C(1)

(ix) ability to work with other Delivery
Partners to form a state and/or
national network;

s47E(d), s47C(1)

(x) ability to connect with and facilitate referrals of eligible businesses to other relevant Government programs including but not limited to Industry Growth Centres;

s47E(d), s47C(1)

(xi) have a service delivery model to comply with the delivery principle to ensure continuity of service to a business as outlined in <a href="mailto:item 2 of Schedule 1">item 2 of Schedule 1</a> Statement of <a href="Requirement;">Requirement;</a>

s47E(d), s47C(1)

(xii) ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and

s47E(d), s47C(1)

(xiii) ability to instil confidence for businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

s47E(d), s47C(1)

### **Project Management**

- (i) Ability to ensure quality assurance and performance management plans are in place and achievable; s47E(d), s47C(1)
- (ii) ability to manage workflow including effective resource allocation, workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;

s47E(d), s47C(1)

(iii) ability to ensure ongoing professional development of tenderer's specified personnel;

s47E(d), s47C(1)

(iv) ability to manage resourcing (equipment and facilities including ICT);

s47E(d), s47C(1)

 (v) ability to have adequate ICT security protocols in place to ensure customer information is stored securely and only accessed or used for the purpose of delivering Programme services;

s47E(d), s47C(1)

(vi) ability to manage any delays in providing the services;

s47E(d), s47C(1)

(vii) ability to comply with the Programme's administrative requirements;

s47E(d), s47C(1)

- (viii) ability to transition in and transition out of the Programme; and
- (ix) ability to appropriately manage work health and safety issues.

s47E(d), s47C(1)

### Specified Personnel Extent of specified personnel's firsthand business experience and knowledge of current issues affecting eligible businesses; s47E(d), s47C(1) (ii) suitability of specified personnel's skills to fulfil the roles of Facilitators as outlined in Appendix B of Schedule 1 - Statement of Requirement; s47E(d), s47C(1) tenderer's ability to replace specified (iii) personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services; and diversity of specified personnel. (iv) Note: If the tenderer does not currently have all specified personnel, please outline the methodology that will be applied to attract and appoint suitably skilled and qualified specified personnel. 2. Promotion and Marketing and Industry Knowledge 30% Sub-Criteria **Key Criterion** Column (a) Column (b) Promotion and Marketing (overall 2) The overall ability of the tenderer to: Ability to promote Programme promote the Programme (i) services to eligible businesses to ensure adequate take through marketing, communications up and demand for Programme services; and and business development activities; and provide the Department (ii) ability to promote Programme with high-level market and services to eligible businesses to business intelligence to ensure adequate demand for and support continuous take-up of Programme services is improvement and delivery maintained.

	of services.	Industry Knowledge	
		(i) Industry knowledge, interaction and linkages with eligible businesses;	
		(ii) connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and	
		(iii) ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.	
		Unweighted Criteria	
3.		Price	Not weighted
	Key Criterion	Sub-Criteria	
	Column (a)	Column (b)	
	Pricing proposed by the tenderer to deliver the Programme services and deliverables.	Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under the Draft Form Contract;  (ii) pricing structure; and	
		(iii) proposed payment schedules and life cycle costs.	
4.		Risk	Not weighted
	Key Criterion		47C(1)
	Column (a)	Column (b)	
	Any risks inherent in the tender.	Any risks inherent in the tender which may include (but is not limited to):	

		1
	<ul> <li>interest;</li> <li>level of compliance with this RFT (including the Draft Form of Contract);</li> <li>adequacy of the insurance proposed by the tenderer;</li> </ul>	
	past performance of contractual obligations by the tenderer. For the purposes of this sub-criterion, tenderer also encompasses any related body corporate, proposed subcontractor or their related body corporate, or special purpose vehicle (in which any of these entities have been involved); and	
	the nature and health of the tenderer's or proposed subcontractors' previous contractual relationships with the Commonwealth and behaviour.	
5.	Corporate and Financial Viability	Not weighted
		s47E(d), s47C(1)
	(i) Proposed corporate structure and management structure, including senior management;	s47E(d), s47C(1)
	management structure, including	s47E(d), s47C(1)
	management structure, including senior management;  (ii) tenderer's business size; locations	s47E(d), s47C(1)
	management structure, including senior management;  (ii) tenderer's business size; locations and duration of operation;  (iii) details of any litigation or any other relevant issues that may affect the	s47E(d), s47C(1)
	management structure, including senior management;  (ii) tenderer's business size; locations and duration of operation;  (iii) details of any litigation or any other relevant issues that may affect the tenderer's performance;	s47E(d), s47C(1)

		obligations set out in the Draft Form of Contract.	
6.	Comm	Not weighted s47E(d),	
	Key Criterion	Sub-Criteria	s47C(1)
	Column (a)	Column (b)	
	The tenderer's ability to sufficiently	Indigenous Procurement Policy	
	conform and provide the services in accordance with relevant Commonwealth Procurement Connected Policies.	In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:	
		(i) using Indigenous enterprises in its supply chain; and	
		(ii) the employment of Indigenous Australians.	
		Requirement of Economic Benefit for Australia	
		In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.	

## STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	1. Organisa	ational C	apability	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	·	ole question	n]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1	)		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> ,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)				

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Neg	UU	аи	UII	DU	IIILƏ
	,				

Negotiating Points	•	[insert]
	•	[insert]

### Risk

Evaluation Criterion Risk Identified	[describe the risk]				
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]				
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

### Notes:

1. If you need to capture more than one risk, please copy this page.

### Assessment Complete

Date	
Assessor Signature	

### Moderation

Date		
Assessor	Agree to moderated finding	
	Dissent to moderated finding	
Signature		

Criterion ID	2. Promotio	on and M	larketing a	and Industry Knowledge
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant	Ц		
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possib	ole questio	n]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1	)		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)				

Criterion ID	3. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of	of possib	le questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments		_		
(if any)				

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of	of possik	ole questio	n]
Evaluation Criterion Word Picture and Score Justification				
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID	5. Corpora	te and Fir	nancial Vi	ability
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possibl	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, [	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments				
(if any)				

Criterion ID	6. Commoi	nwealth	Policies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possil	ole questio	n]
Evaluation Criterion Word Picture and Score Justification	rs47E(d), s47C(1	)		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> ,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID	
Name	s22(1)(a)(ii)
Assessor	s22(1)(a)(ii)
Date	16.12.19
Evaluation Rating Summary Word	s47E(d),
Picture	e47C(1)
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1)
Picture and Score Justification	
Why a higher rating was not awarded	s47E(d), s47C(1)
Why a lower rating was not awarded	s47E(d). s47C(1)
<b>Evaluation Criterion Score</b>	s47E(d), s47C(1)
Additional Comments	
(if any)	
	·

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Negotiating Points	

# Risk

	_						
Evaluation Criterion Risk Identified	s47E(d), s47C(1	1)					
Evaluation Criterion Risk Comments and mitigations	[describe potential management approaches and risk mitigations]						
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely			
Assessment		Likely		Rare			
		Possible					
	Consequence:	Severe		Minor			
		Major		Insignificant			
		Moderate					
	Risk Level:	Extreme		Minor			
	MISIN ECVOI.	High		Low			
		Medium					
	I						

## Notes:

1. If you need to capture more than one risk, please copy this page.

## **Assessment Complete**

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \Box$
Signature	

	Weighted Criteria			
Organisational Capability				
Key Criterion	Sub-Criteria			
Column (a)	Column (b)			
The overall organisational ability of the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements (services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.	(i) Organisational experience delivering expert business advisory and facilitation services;  stre(d), strc(1)  (ii) ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services;  stre(d), strc(1)  (iii) understanding of and ability to deliver expert business advisory and facilitation services (as relevant);  stre(d), strc(1)  (iv) ability to deliver Programme services appropriate to the individual needs of businesses;  stre(d), strc(1)  (v) ability to implement quality assurance systems and processes for consistent delivery of high quality services;  stre(d), strc(1)  (vi) ability to deliver Programme services in a way that is flexible, adaptable and scalable;			

s47E(d), s47C(1)

(vii) ability to appropriately manage service delivery timeframes as specified by the Department;

s47E(d), s47C(1)

(viii) ability to respond to significant increases or decreases in the level of services or changes to the services resulting from changes to Commonwealth policy or the number of eligible businesses entering the Programme;

s47E(d), s47C(1)

(ix) ability to work with other Delivery
Partners to form a state and/or
national network;

s47E(d), s47C(1)

(x) ability to connect with and facilitate referrals of eligible businesses to other relevant Government programs including but not limited to Industry Growth Centres;

s47E(d), s47C(1)

(xi) have a service delivery model to comply with the delivery principle to ensure continuity of service to a business as outlined in <u>item 2 of</u> <u>Schedule 1- Statement of</u> <u>Requirement;</u>

s47E(d), s47C(1)

(xii) ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and

s47E(d), s47C(1)

(xiii) ability to instil confidence for businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

s47F(d) s47C(1)

### **Project Management**

 Ability to ensure quality assurance and performance management plans are in place and achievable;

s47E(d), s47C(1)

 (ii) ability to manage workflow including effective resource allocation, workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;

s47E(d), s47C(1)

(iii) ability to ensure ongoing professional development of tenderer's specified personnel;

s47E(d), s47C(1)

(iv) ability to manage resourcing (equipment and facilities including ICT);

s47E(d), s47C(1)

 (v) ability to have adequate ICT security protocols in place to ensure customer information is stored securely and only accessed or used for the purpose of delivering Programme services;

s47E(d), s47C(1)

(vi) ability to manage any delays in providing the services;

s47E(d), s47C(1)

(vii) ability to comply with the Programme's administrative requirements;

s47E(d), s47C(1)

(viii) ability to transition in and transition out of the Programme; and

s47E(d), s47C(1)

(ix) ability to appropriately manage work health and safety issues.

		s47E(d), s47C(1)			
		Specified Personnel			
		(i) Extent of specified personnel's first- hand business experience and knowledge of current issues affecting eligible businesses;			
		(ii) suitability of specified personnel's skills to fulfil the roles of Facilitators as outlined in Appendix B of Schedule 1 - Statement of Requirement;			
		(iii) tenderer's ability to replace specified personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services;			
		(iv) diversity of specified personnel. s47E(d), s47C(1)			
		Note: If the tenderer does not currently have all specified personnel, please outline the methodology that will be applied to attract and appoint suitably skilled and qualified specified personnel.			
2.	Promotion and Mark	Promotion and Marketing and Industry Knowledge			
	Key Criterion	Sub-Criteria			
	Column (a)	Column (b)			

The overall ability of the tenderer to:

- promote the Programme to ensure adequate take up and demand for Programme services; and
- provide the Department with high-level market and business intelligence to support continuous improvement and delivery of services.

#### Promotion and Marketing (overall 2)

(i) Ability to promote Programme services to eligible businesses through marketing, communications and business development activities; and

s47E(d), s47C(1)

 (ii) ability to promote Programme services to eligible businesses to ensure adequate demand for and take-up of Programme services is maintained.

s47E(d), s47C(1)

#### **Industry Knowledge**

(i) Industry knowledge, interaction and linkages with eligible businesses;

s47E(d), s47C(1)

(ii) connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and

s47E(d), s47C(1)

(iii) ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.

s47E(d), s47C(1)

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3.		Not weighted	
	Key Criterion Column (a)	Sub-Criteria Column (b)	
	Pricing proposed by the tenderer to deliver the Programme services and deliverables.	(i) Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under	

	Т		1
		the Draft Form Contract;	
		(ii) pricing structure; and	
		(iii) proposed payment schedules and life cycle costs.	
4.		Not weighted s47E(d),	
	Key Criterion	Sub-Criteria	s47C(1)
	Column (a)	Column (b)	
	Any risks inherent in the tender.	Any risks inherent in the tender which may include (but is not limited to):	
		<ul> <li>management of any actual, perceived or potential conflicts of interest;</li> </ul>	
		<ul> <li>level of compliance with this RFT (including the Draft Form of Contract);</li> </ul>	
		<ul> <li>adequacy of the insurance proposed by the tenderer;</li> </ul>	
		past performance of contractual obligations by the tenderer. For the purposes of this sub-criterion, tenderer also encompasses any related body corporate, proposed subcontractor or their related body corporate, or special purpose vehicle (in which any of these entities have been involved); and	
		the nature and health of the tenderer's or proposed subcontractors' previous contractual relationships with the Commonwealth and behaviour.	
5.	Corporate a	and Financial Viability	Not weighted
		(i) Proposed corporate structure and management structure, including senior management;	s47E(d), s47C(1)
		(ii) tenderer's business size; locations and duration of operation;	
		(iii) details of any litigation or any other	

		relevant issues that may affect the tenderer's performance;	
		(iv) financial reference checks;	
		(v) the proposed corporate structure of the tenderer and proposed subcontractors, including for any related bodies corporate; and	
		(vi) the financial and corporate viability of the tenderer and proposed subcontractors to fulfil the obligations set out in the Draft Form of Contract.	
6.	Commo	onwealth Policies	s47E(d), s47C(1)
	Key Criterion	Sub-Criteria	
	Column (a)	Column (b)	
	The tenderer's ability to sufficiently	Indigenous Procurement Policy	
	conform and provide the services in accordance with relevant Commonwealth Procurement	In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:	
	Connected Policies.	(i) using Indigenous enterprises in its supply chain; and	
		(ii) the employment of Indigenous Australians.	
		Requirement of Economic Benefit for Australia	
		In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.	

Criterior	n ID							
Name		s22(1)(a)(i	s22(1)(a)(ii)					
Assesso	r	s22(1)(a)(i	s22(1)(a)(ii)					
Date		16.12.19						
	on Rating ry Word Picture	s47E(d 	d), s47C(1	)				
	on Criterion Word and Score tion							
Why a h not awa	nigher rating was arded	s47E(d), s	47C(1)					
Why a lower rating was not awarded		s47E(d), s	47C(1)					
Evaluati	on Criterion Score			s47E(d),	s47C(1)			
Addition (if any)	nal Comments							
	Negotiation points	S						
	Negotiating Points	5						
	Risk							
	Evaluation Criterio	on Risk	Financial viabili	ity  - no statemei	nts			
	Evaluation Criteric Comments and mi		[describe poter	ntial managemer	nt approaches ar	nd risk mitigation	ns]	
	Evaluation Criterio	on	Likelihood:	Almost Certain		Unlikely		
	Preliminary Risk Assessment			Likely		Rare		
	Assessment			Possible				
			Consequence:			Minor		
				Major Moderate	0	Insignificant		

	Risk Level:	Extreme	Minor	
		High	Low	
		Medium		
••				

#### Notes:

1. If you need to capture more than one risk, please copy this page.

# Assessment Complete

Date	
Assessor Signature	

Date		
Assessor	Agree to moderated finding	
	Dissent to moderated finding	
Signature		

	Weighted Criteria
Organisa	ational Capability
Key Criterion Column (a)	Sub-Criteria Column (b)
The overall organisational ability of the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements (services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.	(i) Organisational experience delivering expert business advisory and facilitation services;  547E(d), 547C(1)  (ii) ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services;  547E(d), 547C(1)

 (iii) understanding of and ability to deliver expert business advisory and facilitation services (as relevant);

s47E(d), s47C(1)

 (iv) ability to deliver Programme services appropriate to the individual needs of businesses;

s47E(d), s47C(1)

 ability to implement quality assurance systems and processes for consistent delivery of high quality services;

s47E(d), s47C(1)

(vi) ability to deliver Programme services in a way that is flexible, adaptable and scalable;

s47E(d), s47C(1)

(vii) ability to appropriately manage service delivery timeframes as specified by the Department;

s47E(d), s47C(1)

(viii) ability to respond to significant increases or decreases in the level of services or changes to the services resulting from changes to
 Commonwealth policy or the number of eligible businesses entering the Programme;

s47E(d), s47C(1)

(ix) ability to work with other Delivery
Partners to form a state and/or national
network;

s47E(d), s47C(1)

(x) ability to connect with and facilitate referrals of eligible businesses to other relevant Government programs including but not limited to Industry Growth Centres;

s47E(d), s47C(1)

(xi) have a service delivery model to comply

with the delivery principle to ensure continuity of service to a business as outlined in <a href="item2">item 2</a> of Schedule 1—
Statement of Requirement;

s47E(d), s47C(1)

(xii) ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and

(xiii) ability to instil confidence for businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

s47E(d), s47C(1)

#### **Project Management**

 Ability to ensure quality assurance and performance management plans are in place and achievable;

s47E(d), s47C(1)

(ii) ability to manage workflow including effective resource allocation, workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;

s47E(d), s47C(1)

(iii) ability to ensure ongoing professional development of tenderer's specified personnel;

s47E(d), s47C(1)

(iv) ability to manage resourcing (equipment and facilities including ICT);s47E(d), s47C(1)

(v) ability to have adequate ICT security protocols in place to ensure customer

information is stored securely and only accessed or used for the purpose of delivering Programme services;

s47E(d), s47C(1)

(vi) ability to manage any delays in providing the services;

s47E(d), s47C(1)

(vii) ability to comply with the Programme's administrative requirements;

s47E(d), s47C(1)

(viii) ability to transition in and transition out of the Programme; and

s47E(d), s47C(1)

(ix) ability to appropriately manage work health and safety issues.

s47E(d), s47C(1)

### **Specified Personnel**

 (i) Extent of specified personnel's firsthand business experience and knowledge of current issues affecting eligible businesses;

s47E(d), s47C(1)

(ii) suitability of specified personnel's skills to fulfil the roles of Facilitators as outlined in <u>Appendix B of Schedule 1 - Statement of Requirement;</u>

s47E(d), s47C(1)

(iii) tenderer's ability to replace specified personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services;

s47E(d), s47C(1)

(iv) diversity of specified personnel.

s47E(d), s47C(1)

Note: If the tenderer does not currently have all

2.	Promotion and Mar	specified personnel, please outline the methodology that will be applied to attract and appoint suitably skilled and qualified specified personnel.  keting and Industry Knowledge	30%
	Key Criterion Column (a)	Sub-Criteria Column (b)	
	The overall ability of the tenderer to:  promote the Programme to ensure adequate take up and demand for Programme services; and  provide the Department with high-level market and business intelligence to support continuous improvement and delivery of services.	(i) Ability to promote Programme services to eligible businesses through marketing, communications and business development activities; and s47E(d). s47C(1)  (ii) ability to promote Programme services to eligible businesses to ensure adequate demand for and take-up of Programme services is maintained.	
		(i) Industry knowledge, interaction and linkages with eligible businesses;  547E(d), 547C(1)  (ii) connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and  547E(d), 547C(1)  (iii) ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.	

		Unweighted Criteria				
3.		Price				
	Key Criterion	Sub-Criteria				
	Column (a)	Column (b)				
	Pricing proposed by the tenderer to deliver the Programme services and deliverables.	(i) Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under the Draft Form Contract;				
		(ii) pricing structure; and				
		(iii) proposed payment schedules and life cycle costs.				
4.		Risk	Not weighted s47E(d), s47C(1)			
	Key Criterion	Sub-Criteria				
	Column (a)	Column (b)				
	Any risks inherent in the tender.	Any risks inherent in the tender which may include (but is not limited to):				
		<ul> <li>management of any actual, perceived or potential conflicts of interest;</li> </ul>				
		<ul> <li>level of compliance with this RFT (including the Draft Form of Contract);</li> </ul>				
		<ul> <li>adequacy of the insurance proposed by the tenderer;</li> </ul>				
		<ul> <li>past performance of contractual obligations by the tenderer. For the purposes of this sub-criterion, tenderer also encompasses any related body corporate, proposed subcontractor or their related body corporate, or special purpose vehicle (in which any of these entities have been involved); and</li> </ul>				
		<ul> <li>the nature and health of the tenderer's or proposed subcontractors' previous contractual relationships with the Commonwealth and behaviour.</li> </ul>				

5.	Corporate	Not weighted	
		(i) Proposed corporate structure and management structure, including senior management;	s47E(d), s47C(1
		(ii) tenderer's business size; locations and duration of operation;	
		(iii) details of any litigation or any other relevant issues that may affect the tenderer's performance;	
		(iv) financial reference checks;	
		(v) the proposed corporate structure of the tenderer and proposed subcontractors, including for any related bodies corporate; and	
		(vi) the financial and corporate viability of the tenderer and proposed subcontractors to fulfil the obligations set out in the Draft Form of Contract.	
6.	Comm	s47E(d), s47C(1)	
	Key Criterion	Sub-Criteria	
	Column (a)	Column (b)	
	The tenderer's ability to sufficiently	Indigenous Procurement Policy	
	conform and provide the services in accordance with relevant Commonwealth Procurement Connected Policies.	In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:	
	connected Fonces.	(i) using Indigenous enterprises in its supply chain; and	
		(ii) the employment of Indigenous Australians.	
		Requirement of Economic Benefit for Australia	
		In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.	

# STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	' '
Tenderer Name	(-)(-)(-)
Assessor Name	· · · · · · · · · · · · · · · · · · ·
Date or period of Criterion Assessment	16 Dec 2019
Evaluation Rating Summary Word Picture	Exceptional
	Good OR Yes □ / No □(for unweighted criteria)
	Acceptable
	Poor
	Unsatisfactory
	Non-compilant
Is a clarification question required – if so do a first	□Yes/ □No
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing	[insert first draft of possible question]
clarification questions}	s47E(d), s47C(1)
Evaluation Criterion Word Picture and Score	547 L(u), 547 C(1)
Justification	
Why a higher rating was	s47E(d), s47C(1)
Why a higher rating was not awarded	
	1

Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □ 4,	□ 3, □ 2, □	1, □ 0	
Additional Comments					
(if any)					
Negotiation points					
Negotiating Points	• [insert]				
	• [insert]				
Risk					
Evaluation Criterion Risk Identified	[describe the ris	sk]			
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial managemen	t approaches an	d risk mitigations	5]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
		Medium			

## Notes:

1. If you need to capture more than one risk, please copy this page.

## **Assessment Complete**

Date	
Assessor Signature	

Date		
Assessor	Agree to moderated finding	
	Dissent to moderated finding	
Signature		

Criterion ID	2. Promotio	Promotion and Marketing and Industry Knowledge				
Tenderer Name	s22(1)(a)(ii)					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	16 Dec 2019					
Evaluation Rating Summary Word Picture	Exceptional					
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)		
	Acceptable					
	Poor					
	Unsatisfactory					
	Non-compilant					
Is a clarification question required – if so do a first	□Yes/ □No					
draft question – {see Tender	[insert first draft of possible question]					
Evaluation Plan and RFT for process to be followed in issuing clarification questions}						
Evaluation Criterion Word	s47E(d),	s470	2(1)			
Picture and Score	5+1 ∟(u),	3 <del>7</del> 7 C	)(1)			
Justification						
Why a higher rating was not awarded						
not awarded						
Why a lower rating was not awarded						
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0		
Additional Comments						
(if any)						

Criterion ID	3. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name <sup>22</sup>	(1)(a)(ll)			
Date or period of Criterion Assessment	16 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possibl	le questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID	4. Risk			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion	16 Dec 2019			
Assessment				
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for	[insert first draft	of possible	e questio	n]
process to be followed in issuing clarification questions}				
Evaluation Criterion Word Picture and Score				
Justification				
Why a higher rating was				
not awarded				
Why a lower rating was not				
awarded				
Evaluation Criterion Score		□ 5, [	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				
	I			

Criterion ID	5. Corporat	te and Fir	nancial Vi	ability
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	16 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft o	of possibl	e question	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
<b>Evaluation Criterion Score</b>		□ <b>5</b> , I	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID	6. Commoi	nwealth F	Policies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	16 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first draft question – {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}  Evaluation Criterion Word Picture and Score	□Yes/ □No [insert first draft of the sert first draft		le questio	n]
Justification				
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score	_	□ 5,	□ 4, □	3, □ 2, □ 1, □ 0
Additional Comments (if any)				

# STAGE 2 TECHNICAL ASSESSMENT FORM

Criterion ID	1. Organisa	ational Cap	ability	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	16 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing	[insert first draft	of possible	questio	n]
clarification questions}	-475(4) -470(4)			
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1)	)		
Justification				
	-s47E(d), s47C(1	١		
Why a higher rating was not awarded	541 L(u), 541 U(1	,		

Why a lower rating was not awarded					
Evaluation Criterion Score		□ 5, □ 4,	□ 3, □ 2, □	1, 🗆 0	
Additional Comments					
(if any)					
Negotiation points					
Negotiating Points	• [insert]				
	• [insert]				
B					
Risk					
Evaluation Criterion Risk Identified	[describe the ris	sk]			
Evaluation Criterion Risk Comments and mitigations	[describe poten	tial managemen	t approaches an	d risk mitigations	5]
Evaluation Criterion Preliminary Risk	Likelihood:	Almost Certain		Unlikely	
Assessment		Likely		Rare	
		Possible			
	Concomuence			Minor	
	Consequence:	Severe		Minor	
		Major		Insignificant	
		Moderate			
	Risk Level:	Extreme		Minor	
		High		Low	
	I	riigii		LOW	

## Notes:

1. If you need to capture more than one risk, please copy this page.

# **Assessment Complete**

Date	
Assessor Signature	

Date	
Assessor	Agree to moderated finding
	Dissent to moderated finding $\ \square$
Signature	

Criterion ID	2. Promotio	Promotion and Marketing and Industry Knowledge				
Tenderer Name	s22(1)(a)(ii)					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	16 Dec 2019					
Evaluation Rating Summary Word Picture	Exceptional					
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)		
	Acceptable					
	Poor					
	Unsatisfactory					
	Non-compilant					
Is a clarification question required – if so do a first	□Yes/ □No					
draft question – {see Tender	[insert first draft of possible question]					
Evaluation Plan and RFT for process to be followed in issuing clarification questions}						
Evaluation Criterion Word Picture and Score	s47E(d), s47C(1	)				
Justification						
M/h himbar makimu						
Why a higher rating was not awarded						
Why a lower rating was not						
awarded						
Evaluation Criterion Score		□ 5, [	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0		
Additional Comments						
(if any)						

Criterion ID	3. Price			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	16 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft o	of possibl	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed a	s part of	this stag	<u>e.</u>
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ <b>5</b> , [	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				

Criterion ID						
Tenderer Name	s22(1)(a)(ii)					
Assessor Name	s22(1)(a)(ii)					
Date or period of Criterion Assessment	16 Dec 2019					
Evaluation Rating Summary Word Picture	Exceptional					
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)		
	Acceptable					
	Poor					
	Unsatisfactory					
	Non-compilant					
Is a clarification question required – if so do a first	□Yes/ □No					
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft of possible question]					
Evaluation Criterion Word Picture and Score Justification						
Why a higher rating was not awarded						
Why a lower rating was not awarded						
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0		
Additional Comments						
(if any)						

Criterion ID	5. Corporate and Financial Viability			
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	16 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possible	e questio	n]
Evaluation Criterion Word Picture and Score Justification	Not assessed he	ere.		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5, □	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments (if any)				

Criterion ID	6. Commoi	nwealth F	Policies	
Tenderer Name	s22(1)(a)(ii)			
Assessor Name	s22(1)(a)(ii)			
Date or period of Criterion Assessment	16 Dec 2019			
Evaluation Rating Summary Word Picture	Exceptional			
	Good		OR	Yes ☐ / No ☐(for unweighted criteria)
	Acceptable			
	Poor			
	Unsatisfactory			
	Non-compilant			
Is a clarification question required – if so do a first	□Yes/ □No			
draft question — {see Tender Evaluation Plan and RFT for process to be followed in issuing clarification questions}	[insert first draft	of possib	le questio	n]
Evaluation Criterion Word Picture and Score Justification	s47E(d), s47C(1	)		
Why a higher rating was not awarded				
Why a lower rating was not awarded				
Evaluation Criterion Score		□ 5,	□ 4, □	3, 🗆 2, 🗆 1, 🗆 0
Additional Comments				
(if any)				



# **Australian Government**

# **Department of Industry, Science, Energy and Resources**

Ph.: s22(1)(a)(ii)

## **TENDER EVALUATION REPORT**

## **EVALUATION REPORT SUMMARY**

Procurement Title: Engagement of Delivery Partners for the Entrepreneurs'

Programme

Tender Reference: PRI-00004142

Project Officer: s22(1)(a)(ii)

Division: AusIndustry - Support for Business

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Attachment G - TAP Division of Responses

Attachment H – Consolidated Stage 2 Technical Assessment Forms (TAFs)

Attachment I - Consolidated Technical Assessment (Shortlisted Tenderers)

Attachment J – Stage 3 Initial Pricing Evaluation (completed by |s22(1)(a)(ii) )

Attachment K - Consolidated VFM Analysis

Attachment L – Evaluation Report – Pricing and Financial Viability (completed by s22(1)(a)(ii)

Attachment M – Specified Personnel Distribution Matrix (Consolidated Footprint)

Attachment N - Tenderer Interview write-up

Attachment O – Consolidated Referee Reports (Shortlisted Tenderers)

Attachment P - Draft Contract for Services

Attachment Q – Stage 4 non-compliance with Draft Contract (Shortlisted Tenderers)

## 1 EVALUATION SUMMARY

Item	Response :	
Procurement Title:	Engagement of Delivery Partners for the Entrepreneurs' Programme	
Division:	AusIndustry – Support for Business	
Procurement Overview:	A comprehensive national network of suitably qualified organisations (referred to as <b>Delivery Partners</b> ) will be engaged to deliver services for all Programme elements. Service delivery will require collaboration and cooperation between Delivery Partners for customers where this will deliver the best outcome for those businesses. A delivery partnership also provides the opportunity to support the Programme's ongoing improvements in design and delivery across all Programme elements.	
	See 'Scope of Procurement' at Section 2 for further information	
Contract Term:	Initial: 3 years	
	Anticipated Contract Commencement: 01 July 2020	
	Anticipated Contract Completion: 30 June 2023	
	Extension options: Two one-year extension options	
Recommended <i>or</i> Preferred Tenderers:	See 'Final Selection' at Section 5	
Total Contract(s) Value: Pre-Tender Estimate:	The estimated value of the procurement was \$182 million for the maximum contract term of 5 years. This amount has been determined based on the funding available in the Entrepreneurs' Programme appropriation for service delivery and the previous Industry Partner contract spend.	
Price Basis:	Fixed charges based on an Annual Fee. The Annual Fee is comprised of an all-inclusive cost per Specified Personnel multiplied by the number of Specified Personnel from each Delivery Partner. Fees are paid quarterly in arrears, except in year one where an instalment payment is made one month in arrears and quarterly thereafter. The Department may discuss specific payment terms with Delivery Partners to ensure they can meet obligations as and when they fall due under the contract terms and potentially to align with market/industry standard approaches to payment.	

 Additional services (if required) are charged hourly, daily, or monthly as required.

## 2 SCOPE OF PROCUREMENT

## 1. Procurement Scope

The Department is seeking to engage Delivery Partners to deliver expert business advisory and facilitation services to eligible businesses for the Programme. It is expected that approximately 10 Delivery Partners will be engaged and are each able to employ a minimum of five specified personnel. The network of Delivery Partners must enable the Programme to reach eligible businesses Australia wide.

To ensure adequate take up and maintain demand for Programme services, Delivery Partners will be required to promote services to eligible businesses through business development activities.

Delivery Partners will also provide the Department with market and business intelligence relating to eligible businesses and business more broadly, through their understanding of and linkages to businesses and international trends and opportunities.

It is proposed that this procurement of services from multiple Delivery Partners be through a fee for service contract model. Delivery Partners engaged through this procurement will be offered a contract to 30 June 2023, with an option for the Commonwealth to extend the contract for up to two one-year extension options.

## 2. Background

The Entrepreneurs' Programme (the **Programme**) is the Australian Government's initiative for business productivity and competitiveness at the firm level. The Programme delivers expert advice, networking and matched grants to help businesses grow, innovate and commercialise nationally and globally. This helps to drive economic growth and jobs, and improve broader community outcomes.

The Programme is designed to deliver the following outcomes:

- Businesses grow by understanding their potential and how to reach it.
- Businesses and researchers innovate by building productive and collaborative relationships.
- Businesses with new-to-market opportunities commercialise successfully into global markets.

Support for the key outcomes of growth, innovation and commercialisation is delivered through four aligned Programme elements:

<u>Business Management</u> —helps small and medium businesses to grow by improving their business practices and management capability so they are more competitive nationally and globally and can take advantage of growth and collaboration opportunities. Supporting matched grants of up to \$20,000 help businesses to implement recommendations.

<u>Incubator Support</u> — helps innovative start-ups to develop business capabilities to achieve commercial success in international markets. Funding is provided to new and existing incubators to support their development, boost their effectiveness and expand their services through access to experts in residence.

<u>Innovation Connections</u> — helps businesses to innovate by collaborating with researchers to develop new ideas with commercial potential. Research needs are reviewed and businesses are connected with the research sector. Advice and connections are supported by matched grants of up to \$50,000 to support research project collaborations.

<u>Accelerating Commercialisation</u> — helps businesses, entrepreneurs and researchers to commercialise novel products, services and processes. Expert guidance and connections are complemented by competitive matched grants of up to \$1 million for commercialisation.

The Programme was established in 2014. Having achieved a level of maturity, the Department of Industry, Science, Energy and Resources (the **Department**) has undertaken a customer-centred approach to identify areas for improvement in its design and delivery. This process has identified opportunities for the Programme to build on its strengths to support businesses.

#### 3. Estimated Value

The proposed contract term is three years from 1 July 2020 to 30 June 2023 with two one-year extension options. The estimated value of the procurement is \$182 million (incl GST). This figure is based on the contract values for the 10 Industry Partners (employing approximately 120 Advisers/Facilitators), 21 Accelerating Commercialisation Advisers and two Regional Incubator Facilitators over the past five year period. The below funding has been allocated to the Entrepreneurs' Programme (across the existing Programme elements) over the next three year period:

	2020-21 (\$m ex GST)	2021-22 (\$m ex GST)	2022-23 (\$m ex GST)
Business Management			
Facilitators	27.377	29.493	30.074
Innovation Connection			
Facilitators	5.411	5.502	5.599
Accelerating			V I
Commercialisation Advisers	5.603	5.700	5.926
Incubator Facilitators	.500	.500	.500

This funding comes from a number of appropriations which can be moved from one category to another.

#### 4. Business Case

The contractual arrangements with the Programme's current service delivery partners expire on 30 June 2020. All extension options available in the contracts (as outlined in the original tender processes) have been exercised. New arrangements are required to ensure continuity of service delivery from 1 July 2020.

As part of a re-design process that commenced in July/August 2018, AusIndustry has undertaken a refresh of the Programme's service offering and delivery model with the aim of adopting a customer centric approach to tailor services to meet customers' needs. As part of the refresh, existing delivery arrangement are being streamlined to ensure greater flexibility and more emphasis on outcomes. The re-design process informed the development of the tender specifications.

The Entrepreneurs' Programme aims to support strong and self-reliant Australian businesses that are competitive in a global environment. The Programme is targeting diverse, high growth potential businesses to improve management capability and research collaboration, and to commercialise novel products, processes and services.

The Programme's strategy is focused on the primary outcomes of *growth*, *innovation* and *commercialisation* with the current four elements contained in this approach. Specifically, the Programme wants:

- Businesses to grow by understanding their potential and how to reach it.
- Businesses and researchers to innovate by building productive and collaborative relationships.
- Businesses with new-to-market opportunities to commercialise successfully into global markets.

To continue to improve the delivery of services to small and medium-sized enterprises (SMEs) a strong partnership that captures relevant business intelligence, and makes the most of all learning mechanisms to help achieve program outcomes is required. With this in mind, the Programme wants to create strong and equitable partnerships in which the networks, resources and knowledge of private sector Delivery Partners can be better leveraged to target and deliver assistance to eligible SMEs. The new partnership model will work collaboratively with a national network of suitably qualified organisations (referred to as Delivery Partners) to promote and build SME networks and capabilities and encourage high value innovation to improve business growth, innovation and commercialisation opportunities.

In conjunction with Delivery Partners, the Programme will access the diversity within the cohort of specified personnel and associated business intelligence to continue to refine a program that is sustainable into the future. Delivery Partners are a means by which the Programme can develop and support systems (locally and nationally) to contribute more directly and effectively to SMEs.

The Department recognises Delivery Partners are key to the delivery of services to business. The Department will consult and collaborate with successful tenderers with the design of the delivery model and new services which are expected to be implemented from 1 July 2020.

The Programme is therefore seeking Delivery Partners who are open minded, customer and partner focused, collaborative and committed to implementing and supporting the changes to the service offering.

The requirement for Delivery Partners aligns with an open tender procurement process. This assessment is supported by the Procurement and Financial Policy section and Legal Services based on requirements detailed in the Commonwealth Grant Rules and Guidelines (CGRGs) and Commonwealth Procurement Rules (CPRs).

#### 5. Procurement Methodology

The following procurement methodology has been selected for this procurement:

### Open public tender

An **open tender** is a procurement procedure where a request for tender (**RFT**) is published inviting all businesses that satisfy the conditions for participation to submit tenders

The RFT was released on AusTender on 27 September 2019. See <u>Attachment C – RFT</u>

Several addenda to the RFT were issued prior to the closing date. See <u>Attachment D</u> <u>PRI-00004142 Addenda History</u>

The Stage 1 Approval Minute was approved by s22(1)(a)(ii) on 25 September 2019 and is attached as Attachment A – Approval Minute

The Procurement Plan is attached as <u>Attachment B – Procurement Plan</u> and <u>Attachment B – Probity Plan</u>

## 3 PROCUREMENT DEVELOPMENT

Item	Response		
Procurement Plan	At Attachment B		
Risk Rating	See Procurement Risk Assessment in the Procurement Plan at Attachment B.		
Technical	1. Organisational Capability (70%)		
Selection Criteria	The overall organisational ability of the tenderer to deliver and support the delivery of the requirements, including meeting contractual obligations and having the financial capacity to deliver the requirements (services), and demonstrate that proposed specified personnel have the ability and skills to deliver the Programme services and provide the deliverables.		
	<ul> <li>i. Organisational experience delivering expert business advisory and facilitation services;</li> <li>ii. ability to provide a minimum of five full time equivalent specified personnel of suitable quality and experience to deliver Programme services;</li> <li>iii. understanding of and ability to deliver expert business advisory and facilitation services (as relevant);</li> <li>iv. ability to deliver Programme services appropriate to the individual needs of businesses;</li> <li>v. ability to implement quality assurance systems and processes for consistent delivery of high quality services;</li> <li>vi. ability to deliver Programme services in a way that is flexible, adaptable and scalable;</li> <li>vii. ability to appropriately manage service delivery timeframes as specified by the Department;</li> <li>viii. ability to respond to significant increases or decreases in the level of services or changes to the services resulting from changes to Commonwealth policy or the number of</li> </ul>		
	eligible businesses entering the Programme; ix. ability to work with other Delivery Partners to form a state and/or national network; x. ability to connect with and facilitate referrals of eligible		
	businesses to other relevant Government programs including but not limited to Industry Growth Centres;  xi. have a service delivery model to comply with the delivery principle to ensure continuity of service to a business as outlined in <a href="mailto:item 2">item 2</a> of Schedule 1– Statement of Requirement;		

- xii. ability to offer other ad hoc project services to further support the achievement of the Programme's objectives; and
- xiii. ability to instil confidence for businesses entering the Programme, some of whom may be seeking expert business advisory assistance for the first time, including those from culturally and linguistically diverse, or Indigenous backgrounds.

## **Project Management**

- Ability to ensure quality assurance and performance management plans are in place and achievable;
- ability to manage workflow including effective resource allocation, workload balancing and ensuring appropriate specialist skills are deployed in response to customer needs within required timeframes;
- ability to ensure ongoing professional development of tenderer's specified personnel;
- ability to manage resourcing (equipment and facilities including ICT);
- ability to have adequate ICT security protocols in place to ensure customer information is stored securely and only accessed or used for the purpose of delivering Programme services;
- vi. ability to manage any delays in providing the services;
- vii. ability to comply with the Programme's administrative requirements;
- viii. ability to transition in and transition out of the Programme; and
- ix. ability to appropriately manage work health and safety issues.

## **Specified Personnel**

- Extent of specified personnel's first-hand business experience and knowledge of current issues affecting eligible businesses;
- suitability of specified personnel's skills to fulfil the roles of Facilitators as outlined in <u>Appendix B of Schedule 1</u> -Statement of Requirement;
- iii. tenderer's ability to replace specified personnel if positions become vacant during the course of the contract or additional specified personnel are required due to increased demand for Programme services; and
- iv. diversity of specified personnel.

Note: If the tenderer does not currently have all specified personnel, please outline the methodology that will be applied to attract and appoint suitably skilled and qualified specified personnel.

# 2. Promotion and Marketing and Industry Knowledge (30%)

**Key Criterion** 

The overall ability of the tenderer to:

- promote the Programme to ensure adequate take up and demand for Programme services; and
- provide the Department with high-level market and business intelligence to support continuous improvement and delivery of services.

Sub-criteria Promotion and Marketing

- Ability to promote Programme services to eligible businesses through marketing, communications and business development activities;
- ii. ability to promote Programme services to eligible businesses to ensure adequate demand for and take-up of Programme services is maintained.

Sub-criteria Industry Knowledge

- iii. industry knowledge, interaction and linkages with eligible businesses:
- iv. connection with and understanding of what is occurring across the business landscape for SMEs, including start-ups; and
- v. ability to provide the Department with market and business intelligence relating to the Programme's eligible businesses, including any value-added services to support the Department's achievement of Programme objectives.

## 3. Price (unweighted criteria)

**Key Criterion** 

Pricing proposed by the tenderer to deliver the Programme services and deliverables.

Sub-Criteria

- Pricing offered including all costs, fees, allowances and charges associated with the implementation and completion of obligations under the Draft Form Contract;
- ii. pricing structure; and
- iii. proposed payment schedules and life cycle costs.

#### 4. Risk (unweighted criteria)

Any risks inherent in the tender which may include (but is not limited to):

- i. management of any actual, perceived or potential conflicts of interest;
- ii. level of compliance with this RFT (including the Draft Form of Contract);
- iii. adequacy of the insurance proposed by the tenderer;
- iv. past performance of contractual obligations by the tenderer. For the purposes of this sub-criterion, tenderer also encompasses any related body corporate, proposed subcontractor or their related body corporate, or special purpose vehicle (in which any of these entities have been involved); and
- v. the nature and health of the tenderer's or proposed subcontractors' previous contractual relationships with the Commonwealth and behaviour.

## 5. Corporate and Financial Viability (unweighted criteria)

- i. Proposed corporate structure and management structure, including senior management;
- ii. tenderer's business size; locations and duration of operation;
- iii. details of any litigation or any other relevant issues that may affect the tenderer's performance;
- iv. financial reference checks;
- v. the proposed corporate structure of the tenderer and proposed subcontractors, including for any related bodies corporate; and
- vi. the financial and corporate viability of the tenderer and proposed subcontractors to fulfil the obligations set out in the Draft Form of Contract.

#### 6. Commonwealth Policies (unweighted criteria)

**Key Criterion** 

The tenderer's ability to sufficiently conform and provide the services in accordance with relevant Commonwealth Procurement Connected Policies.

	Indigenous Procurement Policy		
	In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to:		
	i. using Indigenous enterprises in its supply chain; and ii. the employment of Indigenous Australians.		
	Requirement of Economic Benefit for Australia		
	In evaluating tenders, the Department will take into consideration the tenderer's proposed approach to providing benefits to the Australian economy including in the areas of employment, environmental sustainability and innovation.		
	Weighting of criteria:		
	<ul> <li>Organisational Capability – 70%</li> </ul>		
	<ul> <li>Promotion and Marketing and Industry Knowledge –</li> <li>30%</li> </ul>		
	All other criteria unweighted		
RFT Open and	RFT Release Date: 27 September 2019		
Closing Dates	RFT Closing Date: 27 November 2019		
Offer Validity Expiry Date:	Clause 15.2 of the RFT is listed as 12 months from the Closing Time.		

## 4 THE EVALUATION -

## 4.1 TENDER ASSESMENT PANEL (TAP) PARTICIPANTS

Name and Position	Division/Agency	Role
s22(1)(a)(ii)	AusIndustry – Support for	Chairperson
Entrepreneurs' Programme	Business	
Operations		
s22(1)(a)(ii)	AusIndustry – Support for	TAP Member
Entrepreneurs' Programme Strategy	Business	
s22(1)(a)(ii)	AusIndustry – Support for Business	TAP Member

Internal expert assessors were also selected to support the TAP. Their selection was based on their knowledge of the particular element/s and/or their experience within policy. Responses were allocated accordingly and the expert assessors were provided with a specific set of questions from the TAP as well as questions relevant to each

shortlisted response. The TAP were interested in the service delivery model proposed, the credibility, reputation and past performance of specified personnel (if known), the Tenderer's capacity to adapt and deliver in line with the recommendations from the reform/re-design process, their ability to collaborate and any potential policy implications the TAP should consider.

Internal expert assessors did not allocate a score or comment against the full evaluation criteria contained in the RFT and the Stage 2 Assessment template.

The internal expert assessors included:

Name and Position	Division/Agency	Role
s22(1)(a)(ii) s22(1)(a)(ii) - Innovation	AusIndustry – Support for Business	Internal expert
Connections Entrepreneurs' Programme		
s22(1)(a)(ii)  Innovation Connections Entrepreneurs' Programme	AusIndustry – Support for Business	Internal expert
s22(1)(a)(ii) Sectoral and Place Based Policy	Industry Growth	Internal expert
s22(1)(a)(ii) –  Accelerating  Commercialisation  Entrepreneurs' Programme	AusIndustry – Support for Business	Internal expert

#### 4.2 SPECIALIST ADVICE AND SUPPORT

ROLE	APPOINTEE		
Probity Advisor	s22(1)(a)(ii) s22(1)(a)(ii)		
(non-voting)	s22(1)(a)(ii)		
Probity Auditor	As above or to be appointed		
(non-voting)	independently if appropriate or necessary		
Financial Auditor	s22(1)(a)(ii) (s22(1)(a)(ii)		
(non-voting)			
Technical Adviser(s)	Procurement and Financial Policy		
(non-voting)	Section, Portfolio Budget, Accounting and Financial Policy		
	Program Operations Section (Pricing), AusIndustry – Support for Business		
	Program Operations Section (Contracts), AusIndustry – Support for Business		
Legal Adviser	s22(1)(a)(ii)		
(non-voting)	A/g Senior Legal Counsel, Resources, AusIndustry and Corporate Section, Legal, Audit and Assurance Branch		

## 4.3 RESPONSES RECEIVED

The Tender Support Team was provided probity training prior to opening tenders on 28 November 2019 by \*\*s22(1)(a)(ii)

55 responses were received to the RFT and were evaluated in accordance with the Tender Evaluation Plan (TEP).

The following tender(s) were received in alphabetical order:

ld#	Name	Location (Suburb)	State or Territory	Outcome Tendered
1	s 22(1)(a)(ii)			
2				
3	1			
4				

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ld # Nam		Location (Suburb)	State or Territory	Outcome Tendered
s 22( 5	1)(a)(ii)			
6				
	1)(a)(ii) 1)(a)(ii)		QLD	Commercialisation
8	,,(2)()			
9				
10				
11				
12				
13				
14				
15				
16				
17				
18				
19				
20 s 22(	1)(a)(ii)			c22(4)(a). Communication in
21	· /(♣/("/		VIC	s22(1)(a) Commercialisation, s22(1)(a)(ii) s22(1)(a) (national)
22 s 22(	1)(a)(ii)			(Hautinal)

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ld#	Name	Location (Suburb)	State or Territory	Outcome Tendered
23	s 22(1)(a)(ii)			
24	s 22(1)(a)(ii)		SA	Commercialisation (national)
25	s 22(1)(a)(ii)			I
26	s 22(1)(a)(ii)		QLD	s22(1)(a) Commercialisation, s22(1)(a)(ii) s22(1)(a) (national)
27			NSW	Commercialisation (national) s22(1)(a)(ii)
28			VIC	Commercialisation (national)
29			QLD	s22(1)(a) Commercialisation, s22(1)(a)(ii) s22(1)(a)(ii)
30	s 22(1)(a)(ii)			'
31				
32				
33				
34				
35				
36				
37				
38	On-Market Book Builds Ltd	Pty Sydney	NSW	Commercialisation (national) and Growth (NSW and ACT)
		1		İ
39	s 22(1)(a)(ii)	'	ı	'

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ld#	Name	Location (Suburb)	State or Territory	Outcome Tendered
41	s 22(1)(a)(ii)			
42	-			
43	_			
44				
45	_			
46	-			
47	-			
48	⁻s 22(1)(a)(ii)		VIC	Commercialisation, s22(1)(a)(ii) s22(1)(a) (national)
49	3 ££( 1)(\a)(\(\mu))			
50				
	s 22(1)(a)(ii)			s22(1)(a)(ii)
51			VIC	Commercialisation (ACT, NSW and SA)
52	-		VIC	Commercialisation
53	-		SA	s22(1)(a)(ii) Commercialisation (national)
54	s 22(1)(a)(ii)			
55	s 22(1)(a)(ii)		VIC	s22(1)(a)(ii) Commercialisation (VIC, Geelong and surrounds, TAS and WA)

## 4.4 REGISTRATION AND SCREENING

Tenders were registered and screened in accordance with the processes outlined in part 16 of the Tender Evaluation Plan (TEP). See <u>Attachment E – Tender Evaluation Plan</u>

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All relevant data and actions were recorded in the Tender Register and Screening spreadsheet. See <u>Attachment F – EP DP Tender Assessment Tracker</u>

The Conditions for Participation and Minimum Content and Format Requirements are as follows:

## **Conditions for Participation**

To submit a tender, the tenderer must satisfy the Conditions for Participation (i.e. mandatory requirements). If a tenderer did not satisfy the Conditions for Participation, the tender was excluded from consideration (see RFT clause 11).

The Conditions for Participation are set out in the following table:

No.	Condition for Participation
1.	The tenderer and any subcontractors proposed in the tender must not be named as not complying with the Workplace Gender Equality Act 2012 (Cth).
2.	Black Economy
	a) The tenderer either:
	(i) holds a Valid and Satisfactory Statement of Tax Record by the Closing Time of this RFT; or
	(ii) has a receipt demonstrating that a Statement of Tax Record has been requested from the Australian Taxation Office by the Closing Time of this RFT and holds a Valid and Satisfactory Statement of Tax Record no later than four (4) business days from the Closing Time of this RFT; and
	b) the tenderer holds a Valid and Satisfactory Statement of Tax Record for any first tier subcontractor that it proposes, as part of its tender, to engage to deliver services with an estimated value of over \$4 million (GST inclusive).

## Satisfy the Minimum Content and Format Requirements

a) Tenders must satisfy the Minimum Content and Format Requirements (i.e. mandatory requirements). Subject to RFT clause 17.1 (c), if a tender does not satisfy the Minimum Content and Format Requirements, it will be excluded from consideration (see RFT clause 12.1 (b)).

b) The Minimum Content and Format Requirements are set out in the following table:

No.	Minimum Content and Format Requirement
1.	The tenderer must complete the Tenderer Response Form in the form of Attachment 2, duly signed by the tenderer.
2.	Black Economy
	Tenders must include either:
	<ul> <li>a) a Valid and Satisfactory Statement of Tax Record for the tenderer; or</li> <li>b) a receipt demonstrating that a Statement of Tax Record has been requested from the Australian Taxation Office for the tenderer and the tenderer then provides a Valid and Satisfactory Statement of Tax Record no later than four (4) business days from the Closing Time of this RFT.</li> </ul>
3.	Language
	Tenders (including all Attachments, annexes, and supporting documentation) are to be written in English.
4.	Measurement units
	Unless otherwise specified in this RFT, all measurements must be expressed in Australian legal units of measurement.
5.	Electronic files
1	
	Electronic files comprising the tender must:
	a) be readable and un-encrypted; and b) not contain a virus, worm, malicious code, other disabling feature, or anything else that might compromise the integrity or security of AusTender and/or the Department's computing environment.
6.	a) be readable and un-encrypted; and b) not contain a virus, worm, malicious code, other disabling feature, or anything else that might compromise the integrity or security of AusTender and/or the
6.	a) be readable and un-encrypted; and b) not contain a virus, worm, malicious code, other disabling feature, or anything else that might compromise the integrity or security of AusTender and/or the Department's computing environment.
6.	a) be readable and un-encrypted; and b) not contain a virus, worm, malicious code, other disabling feature, or anything else that might compromise the integrity or security of AusTender and/or the Department's computing environment.  Legibility of price

The following Tenderers did not satisfy the Conditions for Participation **and/or** Minimum Content and Format Requirements and did not proceed further:

ld#	Name	Location (Suburb)	State or Territory	Outcome Tendered
49	s 22(1)(a)(ii)		710 100 AD 2012 W 9980 W 9980 W	In the Control of the
	s 22(1)(a)(ii)			s22(1)(a)(ii)

s 22(1)(a)(ii)

Tenderer 53 was excluded from assessment on the basis of the following:

 It was clear tenderer 53 submitted an alternate bid however, as there was not a compliant response provided to support this, it was not possible to consider this response and it was accordingly set aside.

All other Tenderers progressed for further evaluation.

#### 4.5 STEP 2 - TECHNICAL EVALUATION

Probity and evaluation methodology training was provided to the TAP by the Probity Advisor on 28 November 2019, in accordance with the TEP.

At this meeting, the TAP decided that individual panel member assessments and their resulting scores would be moderated and averaged into a consolidated Technical Assessment. See <a href="Attachment H - Consolidated Stage 2 Technical Assessment">Attachment H - Consolidated Stage 2 Technical Assessment</a>
Forms

A Stage 2 Technical Assessment Form (**TAF**) template was developed by the Tender Support Team (**TST**) in conjunction with the Probity Advisor for use by TAP members to uniformly document relevant evaluation comments and scores.

Access to the approved Stage 1 reviewed RFT responses were subsequently provided to TAP members to commence evaluations from 2 December 2019. All responses had pricing removed (Attachment 10) to ensure pricing was not factored into the evaluation until the Value for Money (VFM) assessment and to prevent the possibility of price influencing the technical assessment. Separated responses were saved to the

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Department's secure files (DocHub) with restricted access managed by the TST. Pricing information and full responses were saved to a separate DocHub folder (also with restricted access).

Initial individual technical evaluations were conducted by the Tender Assessment Panel (TAP) in accordance with the procedures outlined in Part B: Evaluation Process, Step 2: Technical Evaluation (part 14) of the Tender Evaluation Plan (TEP). See

Attachment E – Tender Evaluation Plan

Tender responses were evaluated against the **Evaluation Criteria** (see Part C – Evaluation Criteria of the TEP).

## Division of Responses for Technical Evaluation

After commencement of the technical evaluation and as a result of the large number of responses received, the TAP Chair determined (in consultation with the Probity Advisor) that a division of the remaining responses for technical evaluation was required to expedite the evaluation process. See <a href="Attachment G - TAP Division of Responses">Attachment G - TAP Division of Responses</a>

The TAP met with the Probity Advisor on 12 December 2019 and remaining responses were randomly divided amongst the three panel members with each allocated a tranche. The TAP agreed that that at least two Stage 2 Technical Assessments would be completed across each response. Accordingly, each response was reviewed by two of the three technical assessors

This approach is a variation of the approach outlined in the TEP (see part 17 of the TEP), and was endorsed by both the TAP Chair and Probity Advisor (Attachment G).

Initial technical assessments were completed by 19 December 2019.

Once a shortlist had been determined, the TAP Individual technical assessments were then moderated by the Tender Support Team, sent to relevant evaluation teams for review and comment, and subsequently saved as Consolidated Technical Assessments contained in <a href="Attachment I - Consolidated Technical Assessment">Attachment I - Consolidated Technical Assessment</a> (Shortlisted Tenderers)

NOTE: Detailed individual and consolidated Technical Assessments for each Tenderer are available in the following folder <u>TAFs</u>. Hard-copies are available if required (nominally Attachment H).

After completion of the Technical Evaluation, a final technical score was agreed and the following Tenderers were evaluated as technically **unsuitable** and not progressed for further evaluation:

Tender#	Organisation Name	Technical Score
3	s 22(1)(a)(ii)	s22(1)(a)(ii)
4		s22(1)(a)(ii)
6		s22(1)(a)(ii)

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Tender#	Organisation Name	Technical Score
7	s 22(1)(a)(ii)	1 (Unsuitable)
15		s22(1)(a)(ii)
16	-	<del> </del>
20	-	-
21	•	1 (Unsuitable)
23	•	s22(1)(a)(ii)
25		
26		1 (Unsuitable)
31		s22(1)(a)(ii)
32		-
33		-
34	-	-
35		-
36	-	-
39	-	-
40	-	-
41	-	-
42	-	-
43	-	-
44	-	-
46	-	-
47		-
48		1 (Unsuitable)
50		s22(1)(a)(ii)
51		1 (Unsuitable)
55	<u>.</u>	2 (Poor)

The TAP agreed the above list of Tenderers were not competitive in accordance with the evaluation criteria. The TAP also noted some responses did not sufficiently address the scope or statement of requirements specified in the RFT, notably Tenderers \$\frac{\$22(1)}{(a)} ?, \$\frac{\$22(1)(a)}{(a)} 21, 26, \$\frac{\$22(1)(a)(ii)}{(a)}\$ and 48. More detail is contained in the individual rolled up and moderated assessments.

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The following Tenderers were evaluated as technically **suitable** and were progressed for further evaluation and discussion amongst the TAP for possible shortlisting:

Tender #	Organisation Name	Technical Score
1	s22(1)(a)(ii)	s22(1)(a)(ii)
2		
5		
8		
9		
10		
11		
12		
13		
14		
17		
18		
19		
22		
24		4 (Good)
27		3 (Acceptable)
28		5 (Exceptional)
29		3 (Acceptable)
30		s22(1)(a)(ii)
37		
38	On-Market Book Builds Pty Ltd	3 (Acceptable)
45	s22(1)(a)	s22(1)(a)(ii)
52		4 (Good)
54		s22(1)(a)(ii)

#### 4.6 OUTCOMES FROM STAGE 2 TECHNICAL ASSESSMENTS - SHORTLISTING

The TAP met on 17 December 2019 to review the shortlisted Tenderers. Individual scores and comments from the Stage 2 Technical Assessments were discussed. The TAP agreed that a combined individual score of 5 or below (a rating of 2 and 3 from individual TAP members) was regarded as an uncompetitive response and accordingly

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these were determined as not suitable. Shortlisted Tenderers S 22(1)(a)(ii) and 27 were excluded from further evaluation on this basis. Each Tenderer presented some ideas however, there was limited detail provided across a range of criteria and they were not able to sufficiently substantiate claims.

Tenderers \$\frac{\text{s22(1)}}{\text{(a)(ii)}}\$ 29 both scored 6 (a rating of 3 and 3 from individual TAP members). When compared to other submissions received for the Commercialisation and Innovation outcome, the responses demonstrated a lack of cohesiveness and understanding of the requirements. Therefore, they were also deemed uncompetitive and did not proceed.

Tenderers 38 s22(1)(a) each received a score of 6 (a rating of 3 and 3 from individual TAP members) for their response to the Growth outcome. After further discussion, the TAP agreed the responses did not indicate they fully understood the types of businesses the Programme works with and the TAP were not convinced they would be able to sufficiently meet reporting requirements, or provide the level of business intelligence the Programme will expect under new arrangements from July 1 2020.

Tenderers s22(1)(a)(ii) 24, 28, s22(1)(a) 52 s22(1)(a) were progressed to the next stage. The TAP agreed this would include an opinion from internal panel experts which would be reviewed by the TAP and any relevant elements included in the final Stage 2 Technical Assessment, together with the findings from an interview presentation conducted by shortlisted tenderers to the TAP.

The shortlisted responses were divided amongst the internal panel experts according to each assessor's knowledge of the particular outcome/s and/or their experience within relevant and applicable policy. A set of specific questions from the TAP as well as questions relevant to each shortlisted response was provided by the TAP to the internal panel experts. This included commentary on the service delivery model proposed, the credibility, reputation and past performance of specified personnel (if known), the Tenderer's capacity to adapt and deliver in line with the recommendations from the reform/re-design process, their ability to collaborate and any potential policy implications the TAP should consider.

The TAP did not require internal expert assessors to allocate a score or comment against the full evaluation criteria contained in the RFT and the Stage 2 Technical Assessment template, only those criteria relevant to the internal panel expert's expertise.

The above information was provided to the internal panel experts on 20 December 2019 with responses received by 15 January 2020. More detail on the consolidated assessments of the shortlisted Tenderers is included in (Attachment I).

The process applied throughout this stage was conducted with support from the independent Probity Advisors22(1)(a)(ii) . The approach ensured the Department can have a high level of confidence that the Stage 2 Technical Assessment process, ranking, shortlisting and internal expert assessment of Tenderer responses for the RFT was conducted fairly and equitably and in accordance with all probity requirements.

Shortlisted Tenderers fully met the Technical Selection Criteria and the TAP agreed the shortlist was complete.

# 4.7 OUTCOMES FROM THE STAGE 2 TECHNICAL ASSESSMENTS – PRESENTATION INTERVIEW PREPARATION

The TAP utilised the information from the Stage 2 Technical Assessment and the internal expert assessors to develop questions for the presentation interview stage. There were a set of standard questions asked regarding each Tenderers' approach to:

- collaboration within a national network;
- scalability and adaptability of the proposed service delivery offering;
- programme re-design, reform and continuous improvement; and
- managing performance (including ability to manage workload allocation, quality, conditions and expectations).

Additional questions were both specific to the Tenderers' response and outcome. At the request of the TAP, questions were not provided to shortlisted Tenderers prior to interview.

Interviews were scheduled over 21, 22, 23 and 28 January 2020. The findings are contained in <u>Attachment N – Tenderer interview write-up</u>

#### 4.8 STAGE 3 – PRICING AND FINANCIAL CAPABILITY EVALUATION

s22(1)(a)(ii) was engaged on 23 December 2019 to conduct the Pricing and Financial Capability Evaluation. Their detailed analysis and findings are contained in <a href="https://example.com/https://example.c

This was a separate, partially parallel process to the Stage 2 Technical Assessment and was substantially completed prior to the presentation interviews so that any additional information required could be obtained from that part of the Stage 2 process.

s22(1)(a)(ii) completed a review of the pricing, corporate and financial information of the 14 shortlisted Tenderers in accordance with the procedures outlined in part 19 Step 3: Pricing Evaluation of the **Tender Evaluation Plan (TEP)** – see (Attachment F). This was the most effective, efficient and economical use of accountable agency resources in the circumstances and the approach was approved by the Probity Advisor.

The review included an analysis of all financial information submitted by each Tenderer in Attachment 10 of the Response Schedules to gain an understanding of the relationship between the prices quoted and the approach to service delivery, particularly with regards to program management and travel assumptions, as well as ad-hoc consultancy services. Variations associated with these costs were dependent on the geography and size of the service delivery model and were not compared across Tenderers as part of this analysis.

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Tenderers were separated according to the outcome/s and ranked by price (best to least best). Price was based on the adjusted tendered price per Facilitator (ex GST) The Adjusted Tendered Price = Total Tendered Price + Evaluation adjustments.

<u>Growth</u>		<u>Inno</u>	ovation	Comme	rcialisation
Tenderer #	Ranking (price) – best to least best	Tenderer #	Ranking (price) – best to least best	Tenderer #	Ranking (price) – best to least best
s22(1)(a)(ii)				s22(1)(a)(ii)	1
					2
					3
		4			

The Stage 3 report noted that excluding the cheapest and most expensive Tenderers, all other Tenderers were within 12% of the median average tendered price per Facilitator. Salary costs were even closer with six of the Tenderers proposing prices within 5% of the median average salary cost across all Tenderers.

At the conclusion of the interview stage, the TAP agreed to review pricing. All TAP members were provided access to the complete (including pricing) tender responses of all technically suitable Tenderers and the Stage 3 Initial Pricing Evaluation Report for review in preparation for the Value for Money (VFM) assessment.

# 4.9 STAGE 5 – VALUE FOR MONEY ASSESSMENT – INITIAL ASSESSMENT AND CONFIRMATION OF THE SHORTLISTING

The value for money (**VFM**) assessment was conducted in accordance with the procedures outlined in part 21 Stage 5: Value for Money assessment of the Tender Evaluation Plan (TEP) – (see Attachment E).

The TAP met on 3 February 2020 to conduct the first stage of the Value for Money (VFM) assessment.

Based on the VFM and interview response, the shortlist of 14 Tenderers was reduced to 11. Tenderers 24 s22(1)(a)(ii) were excluded from the process and regarded as both *Uncompetitive* and *Not recommended*.

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The TAP agreed Tenderer 24 presented a standard consultancy model which did not meet or align with the Programme requirements and did not appear to have a comprehensive understanding or ability to respond to the partnership model the Programme is implementing. There was limited analysis on historical grant services to underpin their assumptions and a lack of understanding of who the Programme's core customers are and how to reach them. The tendered price was high due to the technical specialisations and expertise of Tenderer 24's consulting business. This did not provide value for money for Programme requirements.

s 22(1)(a)(ii)

The TAP requested to seek further financial information on the following Tenderers:

Id# Name		Outcome Tendered
1	s22(1)(a)(ii)	s 22(1)(a)(ii)
17		†
8		
11	-	
12	-	
14	-	†
18	-	†
19		†
37		†
28		Commercialisation
52		Commercialisation

s22(1)(a)(ii) recommended the TAP request additional information from the Tenderers on the Programme management and overhead costs included in their response and detail on how these have been calculated.

#### s 22(1)(a)(ii)

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## s 22(1)(a)(ii)

The TAP met with the Probity Advisor and \$22(1)(a)(ii) on 10 February 2020 to discuss the additional analysis, pricing and financial viability. These were separated according to outcomes (Growth, Innovation and Commercialisation). See Attachment L – Evaluation Report – Pricing and Financial Viability: Growth, Innovation and Commercialisation

Across Growth and Innovation, the TAP were comfortable with the level of detail provided in the evaluation. However, the TAP agreed more information was required for the Commercialisation outcome and additional detail was requested from Tenderers 28 and 52.

With regards to Tenderer 28, the TAP required:

- clarification on how the costs relating to the services provided by senior management would contribute to the services the Commonwealth is receiving (all senior management roles including, the CEO, CFO and COO) and the proportion of time dedicated to the Programme, functions performed and how the roles relate to the provision of services specified in the RFT;
- the number of personnel and the impact a reduction would have on
  - o the ability to deliver the required services; and
  - pricina
- an outline of the specific costs associated with marketing and communication
  s 22(1)(a)(ii) including how the funds and any proportion of roles will
  deliver value for the Programme;
- · profit contingencies and level of risk premium;
- · financial viability; and
- specific payment terms required to meet contract obligations.

#### For Tenderer 52, the TAP required:

- clarification of how the costs relating to the services provided by senior management will contribute to the services the Commonwealth is receiving (all senior management roles including the CEO, Marketing and Events Manager and Administration Manager), the proportion of time dedicated to the Programme, functions performed and how they relate to the provision of services specified in RFT;
- confirmation of the marketing and events management role \$ 22(1)(a)(ii) and associated allocated budget;
- financial viability; and

specific payment terms required to meet contract obligations.

Information was received and the TAP met on 17 February 2020 to discuss and make a determination on final recommendations.

A Programme specific spreadsheet (footprint) detailing roles, outcomes and geographic spread of specified personnel (Facilitators) was also developed to assist the TAP with determining the overall distribution of service delivery and approximate costs. See

Attachment M – Specified Personnel Distribution Matrix (Consolidated Footprint)

#### 4.10 SITE VISITS

The TAP determined that site visits were not required as they would not assist in the circumstances of this tender evaluation.

#### 4.11 TENDERER PRESENTATIONS

At the conclusion of the interview stage and the shortlisting meeting held on 3 February 2020, the TAP decided that additional presentations from shortlisted Tenderers were not required.

## 4.12 CONTACTING REFEREES

Referee checks were conducted for all of the shortlisted tenderers as per the procedures outlined in parts 18.12(c) and (e), 18.15, and 18.16 of the Tender Evaluation Plan (TEP). See <u>Attachment O – Consolidated Referee Reports</u> (Shortlisted Tenderers)

Referee reports were provided to TAP members for review following the shortlisting process.

#### 4.13 STEP 4 - CONTRACT COMPLIANCE

The draft contract was issued with the release of the RFT. See <u>Attachment P – EP</u> <u>Delivery Partners Draft Contract</u>

Identified instances of draft contract non-compliance and requests for confidentiality for shortlisted Tenderers were recorded and actioned in accordance with the procedures outlined in part 19 of the **Tender Evaluation Plan (TEP)**. This is contained in the Non-Compliance with contract – shortlist table. See <u>Attachment Q – Stage 4 non-compliance with Draft Contract (Shortlisted Tenderers)</u>

All outstanding instances of contract non-compliance and confidentiality for preferred Tenderers, were reviewed by the Legal team. The Legal Team has prepared a negotiation version of the contracts. Any remaining issues will be addressed through contract negotiations with preferred Tenderers.

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#### 4.14 STEP 5 - COMPLETION OF THE VALUE FOR MONEY ASSESSMENT

The value for money (**VFM**) assessment was completed in accordance with the procedures outlined in part 20 Step 5: Value for Money assessment of the **Tender Evaluation Plan (TEP)**.

The TAP decided to rank preferred Tenderers in bands as follows: competitive (and recommended/not recommended); and uncompetitive against each of the outcomes (Growth, Innovation and Commercialisation).

The ranking assisted the TAP with determining the spread and allocation of positions by state/region (for the Growth outcome) as well as the most suitable tenderers across all outcomes, noting that others could also be ranked as 'competitive' but not recommended.

After the TAP meeting and group deliberations the following four Tenderers were **not** selected as preferred Tenderers:

#### Growth:

s22(1)(a)(ii)

s22(1)(a)(ii)

Innovation:

s22(1)(a)(ii)

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s22(1)(a)(ii)

#### Commercialisation:

s22(1)(a)(ii)

#### - Not recommended / Competitive

Overall the focus of the Tenderer throughout their submission and interview was more oriented towards assisting grant recipients than increasing demand for Commercialisation services. Those who presented to the panel did not articulate how they would actively collaborate across the Programme's national network. s 22(1)(a)(ii)

s 22(1)(a)(ii)

s 22(1)(a)(ii)

which did not strongly indicate a collaborative way of working across the Programme. Additionally, their responses did not demonstrate the Tenderer had undertaken a fresh forward looking sector or geographic analysis of demand, instead their proposal was based on the current deal flow volume.

The TAP requested a more detailed breakdown of costs to determine value for money. Clarification was sought on the overhead costs, specifically the proportion of time allocated to Programme roles, the description of these roles, and how they relate to the provision of services specified in the Request for Tender (RFT). After reviewing the Tenderers response, there was a continued level of discomfort from the TAP that the Tenderer had not properly appreciated the scope of service delivery and there was some risk they would be reliant upon Programme administrators and funding to deliver all services.

The TAP noted that while the Tenderer is technically suitable and therefore competitive, there are some inherent risks regarding S(22(1)(a)(ii))

and in the service delivery model they have

s 22(1)(a)(ii) proposed. s 22(1)(a)(ii) s 22(1)(a)(ii)

Additionally, the TAP was concerned the s 22(1)(a)(ii) s 22(1)(a)(ii)

s 22(1)(a)(ii) The TAP agreed the Tenderer did not demonstrate a good understanding of the collaborative/partnership nature essential to the delivery of the Programme compared to the other shortlisted response and concluded the Tenderer while competitive, was not recommended to provide services for the Commercialisation outcome.

Summary of VFM assessment for Growth – s22(1)(a)(ii)

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s22(1)(a)(ii)

Summary of VFM assessment for Innovation – s22(1)(a)(ii)

Summary of VFM assessment for Commercialisation -

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The table below shows a ranking of each Tenderer in respect of price and corporate and financial viability for the Commercialisation outcome.

Rank	Tenderer Name	Total Tender Price \$ Per Facilitator (incl GST)	Total Tender Price \$ (incl GST)	Corporate Risk	Price Risk	Preferred Tenderer Yes / No
1	s22(1)(a)(ii)	1,113,868	21,163,500	High	Medium- High	No
2	i4 Connect	1,455,208	34,925,000	High	Low	Yes

## RECOMMENDATION

#### 4.15 FINAL SELECTION

The Tender Assessment Panel has selected the following preferred Tenderers as best suited to meet the requirements at a competitive price and therefore, representing overall best Value for Money: **Growth (by state/region)**: s22(1)(a)(ii)

s22(1)(a)(ii)

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s22(1)(a)(ii)

Tender Evaluation Report – RFT PRI-00004142 (Sensitive – Legal)

s22(1)(a)(ii)

Innovation (national provider): s22(1)(a)(ii)

Tender Evaluation Report – RFT PRI-00004142 (Sensitive – Legal)

s22(1)(a)(ii)

## Commercialisation (national provider):

s 22(1)(a)(ii) (Tenderer s22(1)(a)(ii)

The TAP agreed the response from \$22(1)(a)(ii)included a sound service delivery model \$22(1)(a)(ii)

The TAP noted the Tenderers approach to research and an understanding of the challenges experienced by the Commercialisation outcome. Similarly, the Tenderer's independent research and analysis was excellent and anticipated potential re-design to the Commercialisation outcome, highlighting the value of the advisory service outside of access to a grant.

A number of other limitations to the existing Programme offering and administrative processes were identified, as well as ideas on how they would be addressed. In terms of the financial and corporate viability risk, \$ 22(1)(a)(ii)

s 22(1)(a)(ii) however, when compared to the other shortlisted response for the Commercialisation outcome, the TAP agreed they had confidence in the management team proposed. They felt they could work with the Tenderer on the figures provided and that they had been transparent and open with the way in which they have costed service delivery.

s 22(1)(a)(ii)

Tender Evaluation Report – RFT PRI-00004142 (Sensitive – Legal)

The TAP concluded that \$\frac{22(1)(a)(ii)}{a}\$ re the recommended national provider for the Commercialisation outcome.

## 4.16 RECOMMENDATION TO APPROVER

The Tender Assessment Panel recommends that:

1/ this Tender Evaluation Report be approved by the relevant Section 23 Approver of the *Public Governance, Performance and Accountability Act 2013*, and

2/ this procurement proceeds to negotiation and contract(s).

# 4.17 ISSUES TO BE RESOLVED AND NEGOTIATION ISSUES TO BE RAISED WITH THE PREFERRED TENDERER

See section 4.13 Contract Compliance.

## 4.18 BUDGET

See Section 1 'Total Contract(s) Value' of the TER for the total expected costs. Costs and budgets for the 2020/21, 2021/22, and 2022/23 financial years are:

	2020-21 (\$m ex GST)	2021-22 (\$m ex GST)	2022-23 (\$m ex GST)
Business Management Facilitators	27.377	29.493	30.074
Innovation Connection Facilitators	5.411	5.502	5.599
Accelerating Commercialisation Advisers	5.603	5.700	5.926
Incubator Facilitators	.500	.500	.500

4.19	TENDER	ASSESSMENT	PANEL	ENDORSEMENT
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TAP Chairnerson s22(1)(a)(ii)	s22(1)(a)(ii)		
		1 x 1 1 1 1 1	1 1
Panel Member	s22(1)(a)(ii)		
s22(1)(a)(ii)			1 1
Panel Member	s22(1)(a)(ii)		
s22(1)(a)(ii)			1 1

## 5 ENDORSEMENT

# 5.1 SECTION 23 APPROVER OF THE PUBLIC GOVERNANCE, PERFORMANCE AND ACCOUNTABILITY ACT 2013

I understand this procurement may proceed to contract(s) unless it is in the public interest to cancel the procurement in accordance with the Commonwealth Procurement Rules.

The Tender Evaluation Report has been approved/not approved.

s22(1)(a)(ii)

\$22(1)(a)(ii) Signature

Entrepreneurs'
Programme Branch,
AusIndustry – Support
for Business